

# An Integrated trust and reputation model for open multi-agent systems

A paper by Trung Dong Huynh, Nicholas R. Jennings & Nigel R. Shadbolt (2006)

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# Overview

1. Terminology
2. The FIRE Model
3. Results
4. Conclusions



## .. an open MAS?

“...systems in which agents can freely join and leave at any time and where the agents are owned by various stakeholders with different aims and objectives.”



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“...systems in which agents can freely join and leave at any time and where the agents are owned by various stakeholders with different aims and objectives.”

This causes some uncertainties:

1. Agents tend to be self-interested and may be unreliable
2. No agent can know everything about the environment
3. No central authority can control everything



# Sources of trust/reputation

Source	Type
Direct experience	Interaction trust
Witness experience	Witness reputation
Role-bases rules	Role-based trust
Third-party references	Certified reputation



Uses all four sources of information

Works, based on the following assumptions:

- ▶ Agents are willing to share their experiences with others (as witnesses or as referees)
- ▶ Agents are honest in exchanging information with one another.



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So... we do not consider the problem of lying and inaccuracy.



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Just take the average of all the ratings.

However... these ratings are not equally relevant:

- ▶ Older ratings might not be as relevant as new ones
- ▶ Some ratings are more credible than other depending on the source

So in what other way can we quantify trust?



# How to quantify trust? - The FIRE way

Every rating is a tuple  $r = (a, b, c, i, v)$ .

Where  $a$  and  $b$  are the agents participating in transaction  $i$ .  
Value  $v \in [-1, +1]$  is the rating given by agent  $a$  to agent  $b$  regarding regarding topic  $c$  (e.g. quality, honesty).

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Since ratings become outdated over time, an agent only stores the latest  $H$  transactions it gave to other agents.



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This gives us:

$$\mathcal{T}_K(a, b, c) = \frac{\sum_{r_i \in \mathcal{R}_K(a, b, c)} \omega_K(r_i) \cdot v_i}{\sum_{r_i \in \mathcal{R}_K(a, b, c)} \omega_K(r_i)} \quad (1)$$

- ▶  $\mathcal{T}_K(a, b, c)$  is the trust value of agent  $a$  towards agent  $b$  on topic  $c$ , regarding  $K$ .
- ▶  $\mathcal{R}_K(a, b, c)$  are the ratings collected on  $K$ .
- ▶  $\mathcal{T}_K(a, b, c) \in [-1, +1]$



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- ▶ We now have a trust value  $\mathcal{T}_K$
- ▶ How reliable is  $\mathcal{T}_K$ ?
- ▶ We need a value to express how reliable the calculated trust value  $\mathcal{T}_K$  is!



# How to express reliability?

- ▶ We know how to calculate how reliable each individual rating is:  $\omega_K$
- ▶ We use this to express:
  - ▶ Rating reliability  $\rho_{RK}$ : The total reliability of the individual ratings.
  - ▶ Deviation reliability  $\rho_{DK}$ : The higher the variability in the ratings is, the more volatile the agent is likely to fulfilling its agreements.





# How to express reliability? - Rating reliability

- The total reliability of the individual ratings. → The sum of reliability of the individual ratings.

$$\rho_{RK}(a, b, c) = 1 - \exp\left(-\gamma_K\left(\sum_{r_i \in \mathcal{R}_K(a, b, c)} \omega_K(r_i)\right)\right) \quad (2)$$

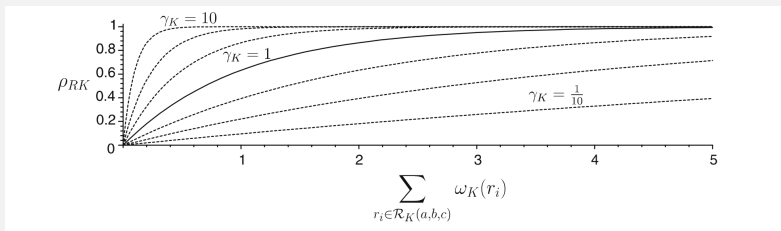


Figure 1: Rating reliability function [Faculty of Science  
Information and Computing  
Sciences]



# How to express reliability? - Deviation reliability

- ▶ The higher the variability in the ratings is, the more volatile the agent is likely to fulfilling its agreements.
- ▶ → The higher the variability in the ratings the lower the deviation reliability is.

$$\rho_{DK}(a, b, c) = 1 - \frac{1}{2} \cdot \frac{\sum_{r_i \in \mathcal{R}_K(a,b,c)} \omega_K(r_i) \cdot |v_i - \mathcal{T}_K(a, b, c)|}{\sum_{r_i \in \mathcal{R}_K(a,b,c)} \omega_K(r_i)} \quad (3)$$



# How to express reliability?

- ▶ Now we know how to calculate both the rating reliability  $\rho_{RK}$  and deviation reliability  $\rho_{DK}$ .
- ▶ We combine both values and get a single value for the reliability of  $\mathcal{T}$ :

$$\rho_K(a, b, c) = \rho_{RK}(a, b, c) \cdot \rho_{DK}(a, b, c) \quad (4)$$



# Interaction trust

- ▶ Is built from the direct experiences of an agent and models the direct interactions between two agents.
- ▶ The reliability  $\omega_I(r_i)$  of a single interaction is determined by its recency:

$$\omega_I(r_i) = \exp\left(-\frac{\Delta t(r_i)}{\lambda}\right) \quad (5)$$

- ▶  $\Delta t(r_i)$  is the difference in time between now and the time when  $r_i$  was recorded.
- ▶  $\lambda$  is the recency scaling factor.



# Interaction trust

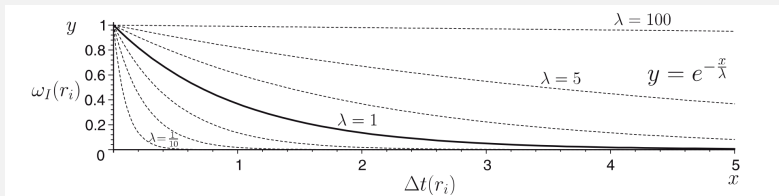


Figure 2: Behavior of the weight function  $\omega_I(r_i)$ .



# Role-based trust

- ▶ Models trust resulting from role-based relations.
- ▶ For example: provider-consumer relationship.
- ▶ The reliability  $\omega_R(r_i)$  of a single interaction is determined by a set of rules:

$$rule = (role_a, role_b, c, e, v) \quad (6)$$

- ▶  $v$  is the expected performance.
  - ▶  $e$  is the amount of influence this rule has on the total value.
- ▶  $\omega_R(r_i) = e_i$



# Witness reputation

- ▶ Is built on observations on the agents behavior by other agents.
- ▶ Need to find other agents that have interacted with  $b$ .
- ▶ This might be problematic in large environment:
  - ▶ Limited resources available;
  - ▶ Need to find these witnesses in reasonable time.
- ▶ Once all the ratings have been collected, the weight is determined by  $\omega_W(ri) = \text{omega}_W(ri)$ .
- ▶ Based on the idea of referrals.



# Witness reputation

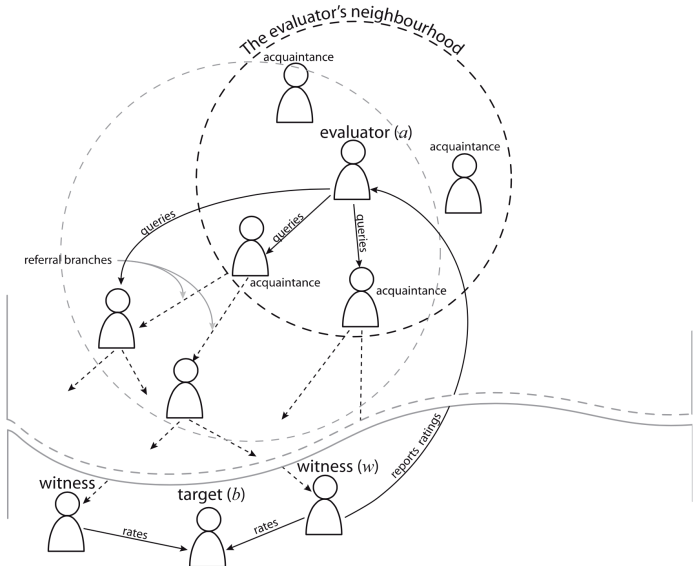


Figure 3: How to find witnesses



# Certified reputation

- ▶ Is built from ratings from certified references given by referees.
- ▶ Stored by the agent itself and chooses which ratings to present.



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- ▶ Is built from ratings from certified references given by referees.
- ▶ Stored by the agent itself and chooses which ratings to present.
- ▶ After every transaction,  $b$  asks  $a$  to give a certified rating.
- ▶ When  $a$  contacts  $b$ , it asks  $b$  for the te certified references.
- ▶ Since the ratings are from direct interactions,  
 $\omega_C(r_i) = \omega_I(r_i)$ .



# Putting it all together

- ▶ We weigh every  $\mathcal{T}_K$  with  $W_K$  to indicate its relevance and get the global trust value.
- ▶ We get  $w_k$  from every given weight  $W_K$ :  
 $w_k = W_K \cdot \text{rho}_K(a, b, c)$ , from this we get:

$$\mathcal{T}(a, b, c) = \frac{\sum_{K \in \{I, R, C, W\}} w_K \cdot \mathcal{T}_K(a, b, c)}{\sum_{K \in \{I, R, C, W\}} w_K} \quad (7)$$

- ▶ Then the overall reliability becomes:

$$\rho_{\mathcal{T}}(a, b, c) = \frac{\sum_{K \in \{I, R, C, W\}} w_K}{\sum_{K \in \{I, R, C, W\}} W_K} \quad (8)$$



# Summary



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