

MAURA HARRIS

CONTACT

Preferred Name: Jazz

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Portfolio: jazzharris.weebly.com

Github: github.com/Jazz-Harris

TECHNICAL SKILLS

GITHUB

GIT

AGILE

WATERFALL

SOFTWARE DEVELOPMENT LIFE CYCLE

REST API

NODE.JS

REACT

KUBERNETES

AZURE

TABLEAU

SALES FORCE

ADOBE SUITE

JIRA

CONFLUENCE

ANGULAR

AMAZON WEB SERVICE

MICROSOFT OFFICE

PROGRAMMING LANGUAGES

MYSQL | NOSQL

PYTHON

JAVA

JAVASCRIPT

C#

C++

HTML

CSS

SWIFT

PROFESSIONAL SKILLS

DETAIL-ORIENTED

COMMUNICATION

LEADERSHIP

PROBLEM-SOLVING

TIME MANAGEMENT

FAST LEARNER

ORGANIZED

TEAM PLAYER

SCRUMMAGE

INTEREST

AUTO MECHANICS

DIGITAL TECHNOLOGY

MUSIC

TRAVEL

COMMUNITY INVOLVEMENT

ACADEMIC HISTORY

Elon University

B.A in Computer Science | Class of 2021 | Odyssey Scholar

- Club member: Real Estate, Women in Computer Science and Elon Society of Computing
- Student worker, Creative Resolution & Digital Art Consultant
- Lead Student Representative for the Academic Technology Committee
- Classes within Computer Science: Software Design Patterns, Data Mining Machine Learning, Mobile App Development and Game Programming

WORK EXPERIENCE

Senior Software Analyst

Canidium | Remote | 11/2021 - Present

- Collaborate with teams of 20+ members remotely to complete clients requests in a timely and efficient manner.
- Possess strong time management and organizational skills across multiple forms of communication while working with 10+ clients.
- Implementing and upgrading systems through gathering and documenting business requirements and designs. Along with development migration from test regions into a production environment.
- Assisting with a variety of business units including HR, Finance and Sales Operations between the development team.
- Maintaining accurate quotas and rates for sales compensation plans for clients projects and new requests
- Performing data gathering and tracking metrics.
- Configuring back end data and custom reporting using SQL

Software Analyst

Encompass + Orchestra | Fort Collins, CO | 05/2021 - 11/2021

- Collaborated with a team of 10+ members in order to track and resolve bugs, train new team members and trouble shoot customers issues with ECP technology.
- Assisted customers in using ECP software in order to create more efficient delivery routes in companies and create logistic plans to aid Distributors in maximizing their delivery routes.
- Debugged and investigated bugs with ECP software including EDI, API and SQL on strict deadlines.
- Analyzed, debugged, and resolved complex issues across a variety of technical disciplines
- Traveled to customer sites as needed to deliver on-site trainings and lead installations
- Provided guidance on the best practices for product usage
- Sought feature enhancement ideas and feedback directly from customers, and indirectly through reviewing customer needs based on customer interactions.

Software Engineer Intern

BrandX | Dublin, Ireland | 01/2020 - 04/2020

- Created 50+ test cases for a quality assurance plan that was used to develop a mobile game while working with a team of 15+ members based world wide.
- Assisted in creating a new structure for software documentation and debriefing which increased communication efficiency between a team of developers, designers and finances departments.
- Developed 20+ website and application pages using SKETCH, In-vision and JavaScript while working with a team of developers in sprints using AGILE methodology.
- Collaborated on research and strategies meetings with a 10+ team of developers to implement new technology to help increase the efficiency in the companies stack and tools.

Receptionist / Web Design Intern

Unilight Wholesale Electric | Santa Monica, CA | 05/2018 - 08/2018

- Trained by the Lead Web Designer on how to configure on the back end of the platform using Yahoo Manager and SQL.
- Troubleshooted technical issues for clients surrounding their orders while delivering stellar customer service.
- Lead a team of 5+ employees to implement website design plan changes, back end development of shipping infrastructure and resolve customer issues.