

## Jean-Baptiste DENOUAL

Senior Product Manager 33 y.o • 06.81.94.64.46 • Paris denoual.jeanbaptiste@gmail.com



# EXPERIENCES

EDENRED (Freelance) Senior PM on Edenred+ app & website 2022 - 2024

- User Research Web-Mobile platforms Agile at scale
- PM of the Scrum team Configure. B2C in an international banking market.
- Partial autonomy on the roadmap. Backlog management & US writing.
- Impacts: Reduced customer support contacts. Access to a web version of the platform.
- Prioritization via Story Mapping. Structured user interviews on usability.
- Data evangelist: markup plan, integration, training, exploration, follow-up.
- Collaborative work with IT on techno-functional designs.

## RADIO FRANCE Senior PM on Radio France app

2019 - 2022

- Discovery Data Expertise Outcomes
- PM of the impact team Engagement. B2C with +2M visitors/year.
- Full autonomy on building the Roadmap & the Product Growth Strategy, using OKRs.
- Market, data & feedback study to identify outcomes to prioritize.
- Impacts: Reduced user pain points by 70%. Improved activation by 10%. Reached market standards in users' perception.
- AB Test experimentations. RICE prioritization. Push surveys. User interviews.
- Initiatives on tribe level: Impact Teams, Continuous discovery, Feedback loop and process structuring. Product/Design team training on data solution.
- Data expertise on old and modern analytics solutions. Impact monitoring.
- Leading collaborative workshops and enforcing agile practices like self-organization.

## OUI.sncf Product Owner on Assistant SNCF app

2018 - 2019

- Agile Complexity Community & Mentoring
- PO of the Scrum team *Travellers Information*. Backlog management & US writing.
- Real time, itinerary search, notifications, help, GDPR. Complex and technical context.
- Evolution of business rules and passenger services. Switch to new technical layers.
- Creation and leading of a community of PMs. Mentoring of a junior PM.

## APPOUEST (Mobile Agency) Co-founder et Co-director

2015 - 2018

- Business Management Development
- Co-management of the agency, management of one employee.
- Business relations and strategy. Pre-sales with clients.
- Product Ownership and Mobile development (iOS & Android) on +10 mobile app : social networks, B2B, image editing (Fizzer), contact management, e-learning, todo list, analytics dashboards, IoT.
- ► 2 products highlighted by Apple. +1M et +200k downloads
- Design and ergonomics of mobile applications. Corporate identity design.

## SKILLS

**Basics:** 

\*\*\*\* Delivery Discovery Leadership \*\*\* Internal comm.

#### **Eco-systems:**

\*\*\*\* Mobile \*\*\* Web

#### My +++:

\*\*\* Data \*\*\*\* Agile \*\*\*\* **Technical** Collab. workshops \*\*\* \*\*\* Al Generation

## TECH STACK

iOS, Android, Flutter, C#, Javascript, Microservices, Git

## EDUCATION

Master degree in IT **Ergonomics and Entrepreneurship** options

University of Rennes 1 2013

### OTHERS

- Fluent in English
- Professional reading: Product Management, psychology, systemics, leadership, strategy
- Talks on product & agile concepts, communication and psychology