

Juan Arevalo

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[LinkedIn](#) - [GitHub](#)

INNOVATOR

ATTENTIVE

PROBLEM-SOLVER

Summary of Skills

- Over 2 years of experience as a product manager
 - Moderate knowledge of software development
 - Skilled in project management and improvement analysis
 - Digital transformation award for developing a predictive APP
 - Proficient in Python, Flask, MySQL, MS Office, Video Editing, and Prezi
 - Web development experience in HTML5, CSS, and Bootstrap
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Work Experience:

Esco Weir

Product Manager

2020-2022

- Provide over 20 clients with efficient customer service, key performance indicators, and innovative solutions generating client trust and loyalty
- Implemented a technological tool (predictive APP) for Cerro Verde Mine, which won a digital transformation award in 2020 based on the client benefits obtained
- Supported the sales team with technological expertise in order to achieve and sustain a \$50M revenue target per year
- Presented project ideas before senior management, clients, mechanics, and other relevant stakeholders considering opportunities, challenges, and variables
- Improved the efficiency of a project that resulted in reduced downtime of ground-engaging tools from 30 hours to 5 hours per month increasing overall productivity

Esco Peru

Global Support Technician

2011-2020

- Offered product safety and design modifications for 6 different ground-engaging tools based on terrain variables and client needs
- Provided virtual and in-person support to 20 mines across Latin America to identify and resolve issues as well as improve existing processes
- Supported the extension of the Panama Canal through the provision of technical assistance and training with regard to dredgers' assembly and maintenance

- Conducted improvement analysis research to ensure personalized and cost-efficient products and services that increased productivity and market competitiveness
- Maintained updated knowledge of the company portfolio to deliver excellent customer support and innovative solutions

Education:

- **Software Engineering Technology and Artificial Intelligence** Centennial College - 2023
 - **Full Developer – Stack Python**Codigo Dojo – 2022
 - **Metallurgical Engineer** Trujillo National University – 2016
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