# **JORDAN BASABANDA**

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#### **EDUCATION**

University of Notre Dame | Notre Dame, IN

Expected Graduation May 2026

Bachelor of Science | Major: (Computer Science) | Galvin Scholar | Questbridge Scholar

### **EXPERIENCE**

University of Notre Dame | Notre Dame, Indiana

August 2023 - Current

OIT Help Desk

 Provide tech support to the thousands of students and staff on campus via walk ins, phone calls, and chats on the ServiceNow application

### University of Notre Dame | Notre Dame, IN

May 2023 - August 2023

Undergraduate Research

• Research on Storytelling in college applications; aiding admissions officials in identifying qualities for qualified students on a application I helped develop built primarily off HTML, CSS, JavaScript and using REACT elements.

#### LEADERSHIP AND ACTIVITIES

United Against Poverty | Orlando, Florida

August 2021 – May 2022

Volunteer Work

Work sorting, producing, cleaning, organizing, and stocking shelves with items. Sorted through donations and operated
with cardboard balers to dispose of trash. Provide customer service to provide cheap grocery items to low income families

### Second Harvest Food Bank | Orlando, Florida

March 2021 - March 2022

Volunteer Work

Crafting emergency COVID aid boxes for those in need throughout the pandemic, distributing packages, packing, stacking
and transporting pallets of boxes throughout the warehouse in order to provide meals to thousands of Central Florida
residents.

## RELATED COURSEWORK OR PROJECTS

Engineering Design | University of Notre Dame

August 2022- December 2022

 Student Project: Created a functioning 3D printed Valve in a team of 4 that underwent various levels of stress and performance tests

Engineering Computing | University of Notre Dame

January 2023- May 2023

 Student Project: Created a functioning app that simulated and displayed the most popular games on the gaming platform Steam.

Dual Enrollment | University of Florida

August 2021 - May 2022

Gainesville, Florida

Intro to Mass Communications, Developmental Psychology, Spanish, Principles of Microeconomics

Dual Enrollment | Orange Technical College

August 2019 – May 2022

Orlando, Florida

Computer Hardware Fundamentals, Operating Systems Fundamentals, Advanced Operating Systems

### TECHNICAL AND LANGUAGE SKILLS

### Technical:

- Certified in COMPTIA ITF+
- Certified in Microsoft Word, PowerPoint, and Excel
- Certified in Adobe Photoshop
- Google IT Support Certification (Hispanic Federation)
- Slight experience with CAD Tools and SolidWorks
- Experienced with Python

#### Language:

• Spanish (Fluent) | Basic working French