# Sentiment Analysis of Twitter and How it Relates to Illini Football

STAT 385 FA2018 - Team Poisseidon

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### Abstract

The purpose of this project is to explore sentiment analysis of twitter and how it relates to the illini football team. We will be analyzing the tweets regarding the last game against Northwestern on 11/24. This is in order to see how fans and students view the illini football team and their opinions on Lovie Smith. Lovie Smith has a 6-year contract with the Illini and after 3 years we have failed to make a bowl game.

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# 1 Introduction

The **introduction** section provides a preview of the project's focus. Within this section, provide an overview on the selected topic for the consumption of a manager. In essence, the manager must be able to understand what the project is and why they should support the endeavor. You are allowed to make the assumption that the manager is knowledgeable in base R concepts. Make sure to answer the following questions:

- What problem or topic are you addressing?
- Why is it interesting or important? In particular, what evidence supports this conclusion?
- Cite papers or reputable sources that back up this claim. (You may want to find material using Google Scholar.)
- Where did the problem or topic come from?
- What is your idea for addressing the problem or topic?
- How does your idea match with the course's focus on statistical programming?

The topic we are addressing is to examine the opinions of fans and students of the Illini football team by looking at tweets. This is interesting because Illini Football is not doing particularly well after hiring Lovie Smith and we would like to confirm that the overall opinion of the team and Lovie is negative. There are article written about this topic including Chicago Sun Times publishing an article that talks about Lovie Smith's Job security. People are speculating that he will be done after a 4th season if there isn't improvements as there hasn't been any in the past 3 seasons.

[2] "Will #Illini fire Lovie Smith at the end of the Season? @IlliniFootball"

# 1.1 Example Data

##

## [4] "I'm a diehard @IlliniFootball fan and I don't think I can watch this garbage @LovieSmith #wesu
## [5] "Hey @IlliniFootball & @LovieSmith get a real defensive coordinator and special teams instead of
## [6] "And that it. The worst loss in @IlliniFootball history.\n\nUnforgivable."

## [7] "@IlliniFootball I made a 4 hour round trip drive with my son [he is naive and has hope] this
## [8] "What do you know the not so fighting illini twitter feed quit just like the team on the field"

## [9] "@LovieSmith not giving much confidence to Illini fans. Another embarrassing showing. Someday @

## [10] "Do I have to have another tweet rant about why we shouldnt be punting or do we get it now? @Lov
## [11] "#ILLINI @IlliniFootball 63 to 0. Coaches need to take ownership, but more importantly ADs need

[1] "I know it hurts me....everything that was told to me was definitely not true. Not to mention to

[3] "The Citadel had a better performance away against #1 Alabama than @IlliniFootball is having ag

- ## [12] "@IlliniFootball Lovie and AD Whitman can keep their ethics and "culture"!! This is a joke and
- ## [13] "Have some damn pride.. at least for this kid. This is embarrassing. Every game is an embarra
- ## [14] "#illni something has to give. You can't keep giving up 40-60 points per game. Where is the d
- ## [15] "#ILLINI @IlliniFootball The coaches will go into the locker room. They will chide &get on the p
- ## [16] "Freakin @IlliniFootball has given up on @LovieSmith #embarrassing"
- ## [17] "END Q1\n\n@HawkeyeFootball 7\n@IlliniFootball 0\n\n#Illini"
- ## [18] "HALFTIME\n\n@HawkeyeFootball 35\n@IlliniFootball 0\n\n#Illini"
- ## [19] "Should've gone for it on 4th down @IlliniFootball @LovieSmith you had nothing to lose! And w
- ## [20] "5:10 Q2 | 37-yard TD pass for Iowa. PAT good. \n\n@HawkeyeFootball 35\n@IlliniFootball 0\n

These were some of the tweets regarding the last game against Iowa where the Illini lost 63 - 0. As you can see some of the tweets already show disdain against Lovie Smith and the team. Fans are embarrassed and some are saying they will not renew season tickets until the defensive coordinator is fired. We will categorize the data for sentiment analysis putting the words in the tweets into categories such as "anger", "negative", "positive", "fear", "trust", etc. By breaking down the tweets like this we will get a better understanding of the meaning of each tweet without having to manually go through each one and decipher them.

## 2 Related Work

The **Related Work** section must provide an overview of pre-existing solutions. In essence, please credit those who enabled you to consider embarking on this project, or as Issac Newton in a letter to Robert Hooke on 15 February 1676 more aptly put it:

If I have seen further it is by standing on the shoulders of Giants.

Address the following questions:

- What other ideas have been attempted?
- Why is your team's idea original compared to prior work?

## 3 Methods

The **methods** section should discuss how you plan to solve your problem. The overall details of the project including any preliminary work. In particular, the implementation details behind the approach should be explained at length here. The more details you can provide, the better feedback your group can receive. As a result, the section serves as a roadmap of what features are going to be developed and any external dependencies that are required. **The majority of your code should be** *suppressed* **from the displaying in this section**. Please refer to code and figures placed in the appendix. The latter can be referenced using:

Figure \\ref{fig:code-chunk-name-here}.

For example, the figure of the data science workflow is accessible via Figure ??.

To satisfy this section, provide detailed responses for the following:

- What packages will you use in your implementation?
- What code will the group need to write for the project?
- Provide low-fidelity prototypes (e.g. sketches on paper) in the **Appendix** of:
  - Visualisations
    - \* What kinds of graphs will you use?
    - \* Label axes, provide a title, and mention any interactivity.
  - Interface
    - \* All projects need a Shiny Application.
    - \* Sketch how a user will work with the shiny application.
- What have you done or learned so far for the project?

We are primarily wanting to ensure that your project has met the criterion of the data science pipeline. In essence, we want to see evidence that your project has:

- Reading data into R or accessing data via an API.
- Data transformations (e.g. Tidying (tidyr), Summarizing (dplyr), et cetera.)
- Data visualization (e.g. ggplot2, plotly, gganimate)
- R functions either in external packages or included in a new R package
- Interactive Interface (e.g. shiny)
- Reproducibility

# 4 Feasibility

The **Feasibility** section is meant to act as a way to reflect upon the proposal. Generally speaking, there will be three weeks of heavy development time afforded to the group. Building a detailed ecosystem or heavily scripting in a different language will likely not lead your team to success. Hence, please provide a project management overview of *who* on your team will be doing *what* and *when* by answering:

- Is this project able to be completed before the end of the semester?
- What steps must occur to complete the project before the end of the semester?
- What is the work plan to accomplish the necessary tasks before the end of the semester?
  - Specify who is doing what and when.
  - Consider making a Gantt chart to highlight each stage of the project.

# 5 Conclusion

The **Conclusion** section provides a summary of the entire proposal. This acts as the final paragraph that can be used to justify the work being proposed. In general, this means you should make one last push to identify the problem, potential solution, and its novelty.

If a group's project is well written, uses thoughtful and creative approaches, and is sufficiently interesting you may be asked to have your work "published" as an example for future students. **All group members will have to agree to publication.** You may also be asked to make edits before publication, but you should be sure to **proofread** and **spellcheck** your work before your initial submission.

# 6 Appendix

The **Appendix** section contains figures, sample data, and other miscellaneous entries. Generally, this sketch seeks to contain all of your *planning* information.

- Provide the sketches of visualisations and the shiny application.
- Provide an overview on the desired functions.
  - What is a function's input? Output? How are functions related to each other.
  - For example, read\_data("hospital\_data.csv") must be called before tidy\_hospital(), et cetera.
- Provide a sample of the data set you intend to use (~10 observations).

If you used previous code chunks within the document, this information can be dynamically retrieved and embedded.

```
# Sets default chunk options
knitr::opts_chunk$set(
  # Figures/Images will be centered
  fig.align = "center",
  # Code will not be displayed unless `echo = TRUE` is set for a chunk
  echo = FALSE,
  # Messages are suppressed
 message = FALSE,
  # Warnings are suppressed
  warning = FALSE
)
# All packages needed should be loaded in this chunk
pkg_list = c('knitr', 'kableExtra', 'magrittr','rvest')
# Determine what packages are NOT installed already.
to_install_pkgs = pkg_list[!(pkg_list %in% installed.packages()[,"Package"])]
# Install the missing packages
if(length(to_install_pkgs)) {
  install.packages(to_install_pkgs, repos = "https://cloud.r-project.org")
# Load all packages
sapply(pkg_list, require, character.only = TRUE)
# Advance Twitter Search for tweets for Iowa game that "@"-ed Illinifootball twitter
tweets illinifootball = read html("https://twitter.com/search?1=&q=%40illinifootbal1%200R%20%40loviesmi
# Scraping the data for the text within the tweet
tweets = tweets_illinifootball %>%
 html nodes("div.js-tweet-text-container > p") %>%
 html text()
# Displaying the Tweets
tweets
kable(
 head(mtcars, 20),
 format = "latex",
  caption = "This is an example of a table in the Appendix. Notice that it is way too big, and has way
```

Table 1: This is an example of a table in the Appendix. Notice that it is way too big, and has way too much information. We use the kableExtra package to shrink it down, but even then, no one would actually read this table.

	mpg	cyl	disp	hp	drat	wt	qsec	vs	am	gear	carb
Mazda RX4	21.0	6	160.0	110	3.90	2.620	16.46	0	1	4	4
Mazda RX4 Wag	21.0	6	160.0	110	3.90	2.875	17.02	0	1	4	4
Datsun 710	22.8	4	108.0	93	3.85	2.320	18.61	1	1	4	1
Hornet 4 Drive	21.4	6	258.0	110	3.08	3.215	19.44	1	0	3	1
Hornet Sportabout	18.7	8	360.0	175	3.15	3.440	17.02	0	0	3	2
Valiant	18.1	6	225.0	105	2.76	3.460	20.22	1	0	3	1
Duster 360	14.3	8	360.0	245	3.21	3.570	15.84	0	0	3	4
Merc 240D	24.4	4	146.7	62	3.69	3.190	20.00	1	0	4	2
Merc 230	22.8	4	140.8	95	3.92	3.150	22.90	1	0	4	2
Merc 280	19.2	6	167.6	123	3.92	3.440	18.30	1	0	4	4
Merc 280C	17.8	6	167.6	123	3.92	3.440	18.90	1	0	4	4
Merc 450SE	16.4	8	275.8	180	3.07	4.070	17.40	0	0	3	3
Merc 450SL	17.3	8	275.8	180	3.07	3.730	17.60	0	0	3	3
Merc 450SLC	15.2	8	275.8	180	3.07	3.780	18.00	0	0	3	3
Cadillac Fleetwood	10.4	8	472.0	205	2.93	5.250	17.98	0	0	3	4
Lincoln Continental	10.4	8	460.0	215	3.00	5.424	17.82	0	0	3	4
Chrysler Imperial	14.7	8	440.0	230	3.23	5.345	17.42	0	0	3	4
Fiat 128	32.4	4	78.7	66	4.08	2.200	19.47	1	1	4	1
Honda Civic	30.4	4	75.7	52	4.93	1.615	18.52	1	1	4	2
Toyota Corolla	33.9	4	71.1	65	4.22	1.835	19.90	1	1	4	1

```
booktabs = TRUE
) %>%
  kable_styling(latex_options = c("striped", "scale_down"))
kable(
  head(mtcars, 20),
  format = "latex",
  caption = "This is another example of a ridiculous table. Notice that it is automatically numbered.",
  booktabs = TRUE
) %>%
  kable_styling(latex_options = c("striped", "scale_down"))
```

## 6.1 Formatting Notes

## 6.1.1 R Code and rmarkdown

An important part of the report is communicating results in a well-formatted manner. This template document should help a lot with that task. Some thoughts on using R and rmarkdown:

- Chunks are set to not echo by default in this document.
- Consider naming your chunks. This will be necessary for referencing chunks that create tables or figures.
- One chunk per table or figure!

Table 2: This is another example of a ridiculous table. Notice that it is automatically numbered.

	mpg	cyl	disp	hp	drat	wt	qsec	vs	am	gear	carb
Mazda RX4	21.0	6	160.0	110	3.90	2.620	16.46	0	1	4	4
Mazda RX4 Wag	21.0	6	160.0	110	3.90	2.875	17.02	0	1	4	4
Datsun 710	22.8	4	108.0	93	3.85	2.320	18.61	1	1	4	1
Hornet 4 Drive	21.4	6	258.0	110	3.08	3.215	19.44	1	0	3	1
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Valiant	18.1	6	225.0	105	2.76	3.460	20.22	1	0	3	1
Duster 360	14.3	8	360.0	245	3.21	3.570	15.84	0	0	3	4
Merc 240D	24.4	4	146.7	62	3.69	3.190	20.00	1	0	4	2
Merc 230	22.8	4	140.8	95	3.92	3.150	22.90	1	0	4	2
Merc 280	19.2	6	167.6	123	3.92	3.440	18.30	1	0	4	4
Merc 280C	17.8	6	167.6	123	3.92	3.440	18.90	1	0	4	4
Merc 450SE	16.4	8	275.8	180	3.07	4.070	17.40	0	0	3	3
Merc 450SL	17.3	8	275.8	180	3.07	3.730	17.60	0	0	3	3
Merc 450SLC	15.2	8	275.8	180	3.07	3.780	18.00	0	0	3	3
Cadillac Fleetwood	10.4	8	472.0	205	2.93	5.250	17.98	0	0	3	4
Lincoln Continental	10.4	8	460.0	215	3.00	5.424	17.82	0	0	3	4
Chrysler Imperial	14.7	8	440.0	230	3.23	5.345	17.42	0	0	3	4
Fiat 128	32.4	4	78.7	66	4.08	2.200	19.47	1	1	4	1
Honda Civic	30.4	4	75.7	52	4.93	1.615	18.52	1	1	4	2
Toyota Corolla	33.9	4	71.1	65	4.22	1.835	19.90	1	1	4	1

- Tables should be created using knitr::kable().
- Consider using kableExtra() for better presentation of tables. (Examples in this document.)
- Caption all figures and tables. (Examples in this document.)
- Use the img/ sub-directory for any external images.
- Use the data/ sub-directory for any external data.

### 6.1.2 LaTeX

While you will not directly work with LaTeX, you may wish to have some details on working with TeX can be found in this guide by UIUC Mathematics Professor A.J. Hildebrand.

With rmarkdown, LaTeX can be used inline, like this,  $a^2 + b^2 = c^2$ , or using display mode,

$$\mathbb{E}_{X,Y}\left[ (Y - f(X))^2 \right] = \mathbb{E}_X \mathbb{E}_{Y|X} \left[ (Y - f(X))^2 \mid X = x \right]$$

You are required to use BibTeX for references. With BibTeX, we could reference the rmarkdown paper (Allaire et al. 2015) or the tidy data paper. (Wickham and others 2014) Some details can be found in the bookdown book. Also, hint, Google Scholar makes obtaining BibTeX reference extremely easy. For more details, see the next section...

# 7 References

https://chicago.suntimes.com/sports/lovie-smith-illinois-illini-northwestern-wildcats/

https://www.tidytextmining.com/sentiment.html

The **References** section acts as a bibliography for all papers referenced in the **Introduction**, **Related Works**, and **Method** sections. The references should be formated in Chicago author-date format, which is the default for RMarkdown.

- Provide a list (5+) of papers or items you have read to write this proposal.
- Please list all R packages or software referenced.

To acquire software citation information, R has a built-in command that creates a BibTex and in-line text citation. To generate the citation of an installed R package, type:

```
# In R
citation(package="pkg_name")
```

For example, to cite dplyr, one would generate the BibTex entry from:

```
citation(package="dplyr")

@Manual{dplyr:2018,
    title = {dplyr: A Grammar of Data Manipulation},
    author = {Hadley Wickham and Romain François and Lionel Henry and Kirill Müller},
    year = {2018},
    note = {R package version 0.7.7},
    url = {https://CRAN.R-project.org/package=dplyr},
}
```

Note, we added a "name" to the autogenerated citation of dplyr:2018. Using this name, we can reference the work within the paper via (Wickham et al. 2018) or Wickham et al. (2018).

Allaire, JJ, Joe Cheng, Yihui Xie, Jonathan McPherson, Winston Chang, Jeff Allen, Hadley Wickham, Aron Atkins, and Rob Hyndman. 2015. "Rmarkdown: Dynamic Documents for R." R Package Version 0.5.

Wickham, Hadley, Romain François, Lionel Henry, and Kirill Müller. 2018. *Dplyr: A Grammar of Data Manipulation*. https://CRAN.R-project.org/package=dplyr.

Wickham, Hadley, and others. 2014. "Tidy Data." *Journal of Statistical Software* 59 (10). Foundation for Open Access Statistics: 1–23.