JOHN CARLO A. ALBORES

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OBJECTIVE

- To be able to get a part-time job that is aligned with my work restrictions as a student visa holder, where my skills and knowledge can be utilized for the company and further improve it for the future

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WORK EXPERIENCE

May 2022 – Present

Covid-19 Sanitizer
Nanyabura
- Disinfect common touchpoint areas of local court and housing services sites
- Re-assuring that glasses are free from fingerprints
- Train newly hired employees
- Report for stocks

January 2022 – Present

School Cleaner
QuayClean
- Do glass cleaning using squeegee and water-fed pole machine
- Use polivac for halls
- Use Nilfisk Full Package scrubber and dryer machine for sports hall and tiled hallways
- Clean Nilfisk scrubber and dryer machine regularly
- Do mopping, vacuuming, dusting, cobwebbing, sweeping, and brooming
- Arrange and replace bins
- Clean toilets
- Replenish toilet tissues, hand soaps, paper towels, pads, and tampons
- Clean and empty sanitary bins
- Clean and arrange tables and chairs
- Guide newly hired staff
- Report stocks

January 2018 – Present

Freelance Graphic Designer
- Edit images using Photoshop, Pixlr, Photoscape, and Canva
- Create and layout brochures, flyers, corporate presentations, volunteering facebook postings, invitation and calling cards, tarpaulins
- Build 3D models with Google SketchUp

February 2022 – March 2022

Casual IT Tutor
TutorLeague
- Re-discuss the topics that were discussed already by the professor earlier that day
- Illustrate the ideas for easier learning
- Write codes for practical teaching in Java language
- Personalize programming examples for practicality
- Finish tutee's activities, assignments, and projects
- Report the student's progress
- Assess the student's knowledge
- Guide the student for exercises, activities, assessments, and assignments

September 2020 – **January 2022**	**Quality Assurance Analyst** Yondu, Inc

- Test documentation and consolidation for the E2E flow scenarios with Vlocity CPQ, Netcracker OSS, and Nastech Workforce Management systems
- Assist the team lead for the tasks tracking and assignment for team members
- Provide different templates of test documentation, and training for the benefit of the team and newly hired members
- Analyze the system requirement documents of the different epics for the test cases creation
- Make sure that the IP Addresses being sent via integration are correct
- Do UI, functionality, regression, sanity, smoke, shallow, user acceptance, mobile, and systems integration testing
- Check the outbound and inbound system logs checking for faster backtracking of any issue(s)
- Communicate with the other testing teams for verification of test data and flow
- Test the survey, and work order completion of different Globe product offers for the successful device and service activation
- Verify if the mobile and web applications are in-sync together and if the mobile application is aligned with the requirements document
- Verify the emails being sent to test users by checking the data if these are correct
- Work with other teams that are mostly from India and Russia
- Automate test steps using Selenium written in Java language
- Log defects in Google sheet and retest the defects
- Work on Waterfall methodology

September 2019 – **September 2020**	**Quality Assurance Analyst** Racami Philippines Corporation

- Analyze and review the system requirements
- Make sure that the system functions properly
- Communicate with the development team for the bugs and provide possible enhancements or new features
- Interact with other testers to discuss suggestions for system enhancements and to help or seek help when necessary
- Perform UI, functionality, regression, sanity, load, performance, cross-browser, integration, system, user acceptance, and basic API testing
- Verify using SQL queries for back-end testing
- Create or update stored procedures in the database for testing
- Train newly hired employees by having walkthrough of the system
- Provide documentations when necessary
- Check the system logs for debugging purposes to track the cause of the issue faster
- Check the SMTP function of the system for the electronic mail transactions
- Create test cases based on the documentation
- Utilize other applications to verify the barcode values, to decrypt and encrypt files for test data creation
- Analyze different XSD, and JSON files that are used by the system
- Test the needed items for the current sprint within timeframe
- Document the defects fixes, and the new features for the release notes
- Work with other teams from Atlanta and Guatemala
- Work on Agile methodology
- Use JIRA for defect management and tracking

Summer 2018	**Student Internship Program**
	Information and Communications Technology Center (ICTC) – DLSU-D

- Troubleshoot and clean up of different hardware
- Install basic software such as operating systems
- Assemble and disassemble computer parts
- Answer telephone calls
- Involve in setting up of computers, LANs, printers and others for different school events such as enrolment
- Pickup and delivery of fixed hardware to different buildings inside the university

Summer 2015	**Special Program for Employment of Students (SPES)**
	Department of Labor and Employment – Cavite

- File documents properly
- Fax, print, and photocopy documents
- Prepare the mails to be sent
- Data encoding
- Arrange and sort files/folders

EDUCATIONAL BACKGROUND

2022-Present	**New Era Institute**
	Sydney, NSW
	Advanced Diploma of Information Technology with specialization in Telecommunications Network Engineering

2015-2019	**Cavite State University**
	Indang, Cavite
	Bachelor of Science in Information Technology

2011-2015	**Langkaan II National High School**
	City of Dasmariñas, Cavite

ABILITIES

Has adequate experience with Software Manual Testing, and basics of API Testing. Has adequate knowledge on Java, C++, and C# programming languages, and has basic knowledge on Unity 3D and website development, including ASP.net. Has the ability to read and analyze the data in XML, JSON, and SQL queries. Knowledgeable on different software tools such as JIRA, Postman, Remote Desktop Protocol, Filezilla, G Suite, and Microsoft Office Software such as Word, PowerPoint, Excel, and Publisher. Capable of producing digital posters or presentations by means of photo and video editing, especially in Adobe Photoshop and Sony Vegas Pro. Capable of 3D modeling through Google Sketch Up and Blender. Has basic knowledge of newspaper lay-outing, as well as news writing.

SEMINARS ATTENDED

Game Dev Summit 2018	**Computer Research and Engineering Symposium (CORES) 2018**
Tanghalang Pasigueño	Polytechnic University of the Philippines
Pasig City, Manila	Sta. Mesa, Manila

Innovative Developers Assembly	**Regional Schools Press Conference 2015**
Lyceum of the Philippines University	De La Salle University
General Trias, Cavite	Lipa, Batangas

BSIT and BSCS Seminar	**Division Schools Press Conference 2014**
Cavite State University	Dasmariñas National High School - Main
Indang, Cavite	City of Dasmariñas, Cavite

Pre-Employment Seminar
Cavite State University
Indang, Cavite

AWARDS AND RECOGNITION

2019	**Rookie of the Year**
	Racami Philippines Corp
	Cum Laude
	Cavite State University
2018	**Civil Service Examination Sub-Professional Level Passer**
	Civil Service Commission
2015	**First Honorable Mention**
	Writer of the Year
	Layout Artist of the Year
	Langkaan II National High School

CHARACTER REFERENCES ARE AVAILABLE UPON REQUEST