

# Jairo Calderon

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## SUMMARY

Software Engineer with 4 years of experience designing and delivering scalable Salesforce Industries solutions. Proficient in Apex, Lightning Web Components (LWC), OmniScripts, DataRaptors, and Integration Procedures, with a strong focus on best-practice configuration and development, coupled with a dedication for continuous technical learning.

## EDUCATION AND CERTIFICATIONS

### Salesforce - Certifications

Salesforce Certified Agentforce Specialist	July 2025
Salesforce Certified AI Associate	Aug 2024
Salesforce Certified Platform Developer I	June 2024
Salesforce Certified Administrator (SCA)	Sept 2023
Salesforce Certified Associate	Oct 2022
Salesforce Certified Platform App Builder	Feb 2022
Salesforce Certified OmniStudio Consultant	Jan 2022
Salesforce Certified OmniStudio Developer	Nov 2021

### Salesforce – Superbadges

Agentblazer Legend Status	Aug 2025
Apex Specialist	Jan 2023
Lightning Web Components Specialist	Nov 2021

### App Academy

Full Stack Software Engineering Certificate	2021
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## WORK EXPERIENCE

### Salesforce

### Remote

Associate Technical Consultant Oct 2021 - Present

- Assisted in the design and implementation of Salesforce solutions by analyzing client requirements and customizing the platform with Apex, Lightning Web Components (LWCs), OmniStudio, and Flows to enhance workflow efficiency and improve user experience.
- Led project assignments for prominent clients such as AT&T, T-Mobile, and Blue Shield of California, delivering tailored Salesforce solutions that addressed unique business needs, enhanced system integration, and improved client operations, resulting in successful project delivery and client retention.
- Mentored and coached new hires by providing hands-on training and guidance, facilitating shadowing experiences to help them acclimate to their roles, enhancing team cohesion, and contributing to a smoother onboarding process that decreased ramp-up time
- Participated in Agile development processes, collaborating with clients to prioritize features and enhancements, resulting in timely project deliveries and improved responsiveness to client feedback.

## SKILLS AND INTERESTS

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**Technical Skills:** Salesforce CRM, Agentforce, Apex, SOQL, Triggers, Lightning Web Components, Formulas, Profiles, Permission Sets, OmniScripts, Integration Procedures, DataRaptors, Lightning Components, Experience Cloud, JavaScript, Integrations, Flows, Web Service Integrations, Salesforce Industries, Full-Stack Software Engineer

**Soft Skills:**

- Effective Communication
- Collaboration & Teamwork
- Adaptability & Problem-Solving
- Agile Methodologies & Project Management

**Languages:** Fluent in English and Spanish

**Interests:** Personal Project – Dedicated to continuous professional development, I actively pursue opportunities to expand my technical skillset and explore new frameworks in my free time, demonstrating a proactive approach to staying current with industry advancements and enhancing my overall capabilities.

## PERSONAL PROJECTS

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**Spendo | (*OpenAI API, Tailwind CSS, Typescript, PostgreSQL, Vite*)**

[Live](#) | [GitHub](#)

- A clean, feature-rich personal finance app focused on comprehensive financial insights and powerful transaction management.
- Implemented an in-app chatbot using the OpenAI API (GPT) to generate real-time transaction and spending summaries for authenticated users, integrating context-aware prompts and server-side request handling for secure API access.

**Salesforce - Debug Log Analyzer | (*React, Tailwind, VSCode API, WebView API, Vite*)**

[GitHub](#)

- Developed a Visual Studio Code (VSCode) extension to streamline debugging processes for Salesforce Debug Logs, enhancing efficiency in identifying and resolving issues, which reduced troubleshooting time and improved overall project workflow.
- Engineered the VSCode extension utilizing the VSCode API for backend and frontend communication and React for the user interface, demonstrating proficiency in modern development frameworks and enhancing the user experience for efficient debugging of Salesforce Debug Logs.

**Vid-Hub(TikTok Clone) | / (*React/Redux, Python, Websockets, AWS, Flask*)**

[GitHub](#)

- Used RESTFUL API standards to create back-end routes which allowed for efficient database queries and data transfer.
- Used Websockets to create a persistent connection between the client and server which allows live chat functionality.
- Incorporated AWS to give the client the ability to upload images and videos with ease.

**Echo(Discord Clone) | (*React/Redux, Python, Websockets, AWS, Flask*)**

[GitHub](#)

- Built app in a fast-paced group-oriented environment
- Incorporate Websockets to create a persistent connection between the client and server which allows live chat functionality.
- Developed components and rendering through the use of RESTFUL APIs and the Redux store