

Jenae Ramos

EXPERIENCE DESIGNER

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321.279.3167

PROFESSIONAL EXPERIENCE

Product Designer, Humana

Summer 2018 – Present Boston, MA

Design health management applications as part of next generation healthcare initiatives

Conduct applied research by facilitating stakeholder interviews

Assist in building the new studio for Humana's Digital Experience Center

Collaborate as part of a cross-functional team and provide guidance

UX / UI Designer, NCR Corporation

Summer 2015 – Present Orlando, FL

Create design process work and design thinking collateral for clients and product teams

Assist in facilitating design thinking workshops for product teams and international clients

Acted as team's traffic manager and assisted in training the team's project manager

Converted from Aquent contractor to full-time NCR employee

HONORS & AWARDS

Hack the Arena Prize Pool Winner & Experience Winner

February 2016 Orlando, FL

Formed a cross-functional team for Orlando's first sports & media hackathon

Acted as UX / UI designer to design the winning mobile game app for sports fans

Earned the Orlando Magic's grand prize and ECHL Orlando Solar Bears' runner-up prize

EDUCATION

Maryland Institute College of Art '15

Graduate Certificate, Graphic Design

University of Maryland, College Park '14

BA Psychology with Minor in Rhetoric

SKILLS & SOFTWARE

Design

UX / UI Design, Information Architecture

Design Thinking

Motion Graphics

Project

Team Leadership

Public Speaking

Workshop Facilitation

Software

OmniGraffle (wireframes & mapping)

Axure (wireframes & prototypes)

Bohemian Sketch (UI design)

Photoshop, Illustrator, InDesign

After Effects

Programming

HTML, CSS

jQuery (basic), JavaScript (basic)