



JORDAN DAVIS

DATA ANALYSIS, SCIENCE, & VISUALIZATION

Los Angeles-based data analyst interested in leveraging data to answer critical business questions to make the world a better place

WORK EXPERIENCE

Salesforce / Senior Analyst

October 2021 – Present [10 Months]

Los Angeles CA (Remote)

- Automated a communication pipeline leveraging Tableau and SQL. The New Product Integration Dashboard is now a singular source of truth for our Product and Pricing Operations stakeholders who need to be aware of status updates per their respective NPI.
- This automated process saves an estimated 7 hours of manual work per month for the Business. I continue to maintain the dashboard and enhance with any requested features (e.g. trending historical data, formatting requests)

Federal Reserve Bank / Business Analyst

September 2017 – October 2021 [4 Years, 1 Month]

Los Angeles CA

- Perform qualitative sentiment analysis on IT server Incident and Change descriptions to better equip leadership with context to why certain incidents occur, and how we can best avoid them as a business moving forward.
- Build and design our analytical products starting with group-based interviews to understand the business need, then leveraging SQL and Python for data exploration and manipulation into readable forms. Visualizing the data into automated Tableau Server dashboards to be continuously leveraged by customers.
- Maintained and documented metadata for over 50 unique metrics and measurements across our analytic products. The data stems from eight different business lines and over 35 points of contact within areas including but not limited to Federal Reserve Operations, Cybersecurity, and Customer Satisfaction.

Pharmaceutical Product Development / Data Manager

March 2017 – September 2017 [7 Months]

Richmond VA

- Collaborated and scheduled data transfers directly with our domestic and international pharmaceutical clients to ensure Data Transmission Agreements and Data Transfers met QA/QC standards
- Wrote and submitted custom SQL reports for our pharmaceutical clients

EDUCATION

Virginia Commonwealth University

B.S Bioinformatics, Computer Science Minor

August 2012 – December 2016 (Graduated)

SKILLS

Technical Skills

- Tableau (Server and Desktop) (5+ years)
- SQL (4+ years)
- Python (2+ years)
- Excel/Google Sheets (5+ years)
- Visio/Lucid Chart (2+ years)
- Snowflake (1+ year)

Soft Skills

- Actively seeking out and leveraging feedback
- Ability to adapt quickly to org. change
- Writing & Scoring User Stories
- Group-based interviews
- Wireframing
- A/B testing & experimental design

CERTIFICATIONS

Certified Cloud Practitioner / AWS

August 2020 – August 2023

PROJECTS & PORTFOLIOS

GitHub / Python based projects

jdgithub0112.github.io/Jordans-Portfolio

Tableau Gallery / Tableau visualizations

public.tableau.com/app/profile/jordan.davis5657

Film Production / Producer on Short film 'Hit n Run'

instagram.com/hitnrunproduction