Jaden Hankin

FLORIDA STATE UNIVERSITY
JUNIOR STUDYING
INFORMATION TECHNOLOGY

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EDUCATION

Florida State University - 3.87 GPA
Bachelor of Science in Information Technology
Expected December 2024

Relevant Coursework:

- Problem Solving with OOP
- Programming I
- Database Concepts
- Extensible Enterprise Solutions
- Web Applications Development
- Advanced Web Applications Development
- Advanced Mobile Applications Development
- Information Technologies
- Information Architecture
- Internship in Information Technology
- Technical Communication for the Information Professions
- Advanced Information Security
- IT Professions
- Information Technology Project

HONORS & AWARDS

Fall 2023 President's List
Florida State University

Fall 2021 President's List
Florida State University

University Freshman Scholarship
Florida State University

Bright Futures Florida Academic Scholarship
Florida Department of Education

WORK

TECH CORP – Tallahassee, FL   November 2023 – Present
TECH Engineer Apprentice

- Provide quality technical support to variety of clients for a wide range of hardware, software, and networking problems
- Create advanced automation scripts that significantly improve productivity
- Manage and configure servers for implementation in production environments
- Diagnose and repair issues in internal systems

FLHSMV – Tallahassee, FL   May 2023 – September 2023
CVE IT Technician (Internship)

- Provided remote technical support for Law Enforcement agents across the state of Florida
- Created and improved upon automation systems to significantly speed up and reduce errors in deployment of employee machines and general system management
- Assisted office workers with general technical support
- Completed assignments and work in high security environment

SKILLS & EXPERIENCE

- Proficiency with Hardware and Software
- Hardware Troubleshooting and Repair
- Network Configuration and Management
- Virtual Machine Setup and Management
- Software Development
- Technical Support
- Work with Legacy Systems
- Troubleshooting and Problem Solving
- Server Installation and Management
- Automation Implementation
- Work with Linux and Windows
- Remote Technical Troubleshooting
- Cyber Security Incident Response
- Electrical Engineering

SCRIPTING & CODING LANGUAGES

- Advanced Powershell Scripting
- C & C++
- Python
- HTML and CSS
- Windows Batch Scripting
- Java
- SQL
- JavaScript

CERTIFICATIONS

CompTIA Security+   03 / 13 / 2021
The Computing Technology Industry Association

CompTIA Network+   06 / 28 / 2022
The Computing Technology Industry Association

CompTIA A+   07 / 25 / 2022
The Computing Technology Industry Association

CJIS Security Awareness   06 / 12 / 2023
CJIS Online

Applied Cybersecurity   06 / 09 / 2021
Florida Department of Education and the School Board of Broward County

TestOut PC Pro   01 / 16 / 2020
TestOut

Wireshark Essential Training   01 / 07 / 2021
LinkedIn Learning

100W Cybersecurity Practices for Industrial Control Systems   04 / 09 / 2021
U.S. Department of Homeland Security Cybersecurity and Infrastructure Security Agency

210W-09 Attack Methodologies in IT & ICS   04 / 19 / 2021
U.S. Department of Homeland Security Cybersecurity and Infrastructure Security Agency