JONATHAN
FORD

Auburn, Al 🏠
(334)-300-8301 📞
Jdf0050@auburn.edu ✉

OBJECTIVE

future Computer Science graduate seeking to utilize my technical expertise, along with my customer service skills, in an entry-level position as an IT Technician.

EDUCATION

Bachelor of Science in Computer Science | Auburn University

DECEMBER 2023

Member of Engineering academic Excellence Program, Member of Black Student Union,

Relevant Coursework Software Construction, Intro to Operating Systems, Intro to Computer Networks, Formal Languages

EXPERIENCE

Walmart OGP Associate | Walmart

APRIL 2020 – PRESENT

Memorized store layout to fulfill orders using shortest, most efficient route.

Used mobile app to complete orders, request permission for substitutions, and communicate in real-time with online order customers.

Served customers with knowledgeable, friendly support at every stage of shopping and purchasing.

Driver | Hyundai Glovis – Montgomery, Al

AUG 2020 – JAN 2021

Transfer vehicles out of plant and park them in designated spot.

Under carriage undercoat application.

Work efficiently with other team members to help move cars and prep them to keep the plant running efficiently.

SKILLS

- Able to work in high stress situations.
- Novice-level knowledge of Computer Operating Systems (Windows, UNIX, Linux)
- Object-oriented programming (C++, Java, Python)
- Great logical and reasoning skills
- Communication Skills
- Customer Complaint Resolution
- Project Organization
- Quick Learner