

A decorative graphic on the left side of the slide consisting of two overlapping parallelograms. The front one is blue and the back one is a light green. They are positioned diagonally, with the blue one partially covering the green one.

Prototype Walkthrough

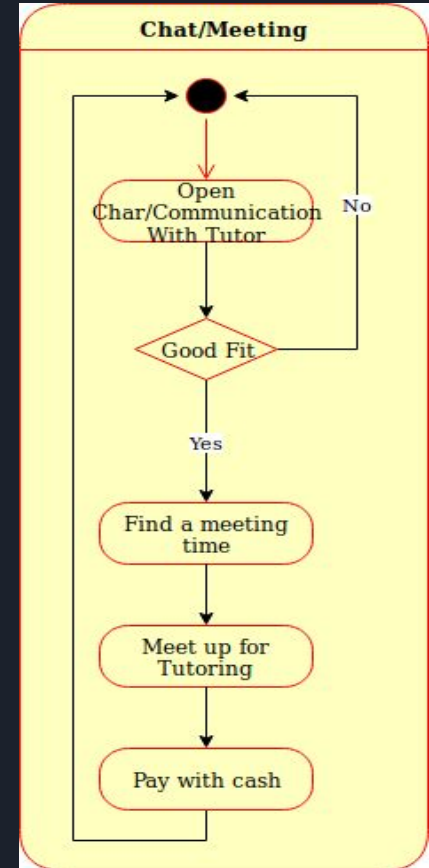
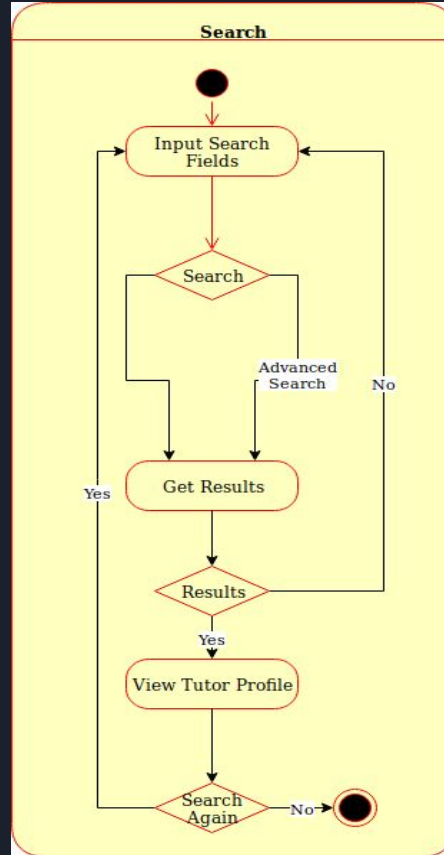
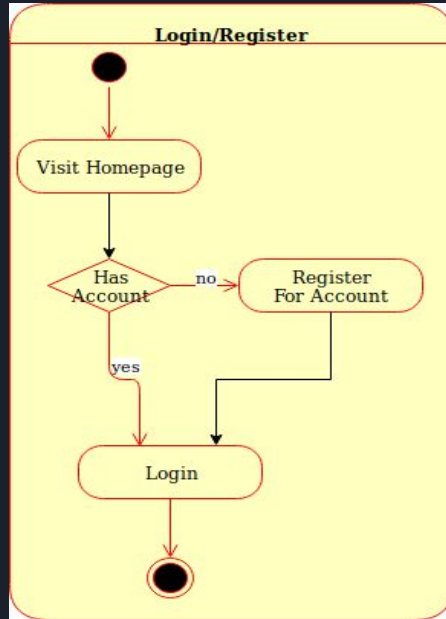
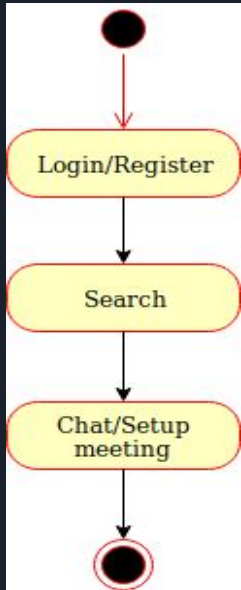
Group 1



Task Description

- Student search for tutor
- Main purpose of the system
- From Login to finished meeting

Activity Diagrams





Walkthrough Template

Description of Step	Does the user have the knowledge/training to do this?	Is it believable that they would do it? Are they motivated?	Comment / Solution
Login to website as student	yes	Yes, yes	Login is conventional
Click on map Button to Find Tutor	No	No	Having the icon only say map may be confusing
Refine Search by filling in requirements	No, a tutorial may be required	Yes, maybe	The user may just go through all of the pins without refining




Walkthrough Template II

Description of Step	Does the user have the knowledge/training to do this?	Is it believable that they would do it? Are they motivated?	Comment / Solution
Click on pin on map (represents a tutor)	Maybe	OK	The pins may not easily indicate tutors
Select tutor and contact	Yes	Yes, yes	Pop-up of tutor maintains interest
Send/Receive messages with tutor	Yes	Yes, maybe	The user may not want to discuss terms of session with tutor



Walkthrough Template III

Description of Step	Does the user have the knowledge/training to do this?	Is it believable that they would do it? Are they motivated?	Comment / Solution
Receive session invitation from tutor	Yes	Yes and yes they are motivated	Alert student that they received an invitation
Accept session invitation	Maybe	Yes, maybe	The user may not like the terms of the session (pay, timing, etc) or forget



Walkthrough Template IV

Description of Step	Does the user have the knowledge/training to do this?	Is it believable that they would do it? Are they motivated?	Comment / Solution
Meet up with tutor and begin session	Yes	Yes, yes	Starts on time
End Session	Yes	Yes, yes	End on time
Pay tutor	Yes	Yes, yes	Pay by cash



Design Errors Found

Step	Error	Solution
Click on map Button to Find Tutor	User may not understand that the map indicates searching for a	Rename map button to find tutors
Accept Session invitation	User may not know that they are required to go to session page to accept	Implement a feature that allows users to accept by email or go to sessions page to accept
Click on pin on map (represents a tutor)	The pins may not easily indicate tutors	Have people icons instead of pins on the map



Design Errors Found II

Step	Error	Solution
Refine Search	The user may not know that this feature is available or how to use it	Implement a tutorial that the user can go through if they haven't refined a search before (can also be repeated)