# **Customer Interaction Guide for Rajput Driving School**

#### 1. Greeting

o Tags: greeting

o **Patterns**: Hi, Hello, Hey

Responses: Hello!, Hi there!, Hey! How can I assist you today?

### 2. Goodbye

Tags: goodbye

o **Patterns**: Bye, Goodbye, See you later

Responses: Goodbye!, Take care!, See you later!

#### 3. Thanks

o **Tags**: thanks

o **Patterns**: Thank you, Thanks, Appreciate it

Responses: You're welcome!, No problem!, Glad I could help!

## 4. Driving School Information

Tags: driving\_school\_info

o **Patterns**: Driving school, Enrollment, Courses

 Responses: Our driving school offers a variety of courses for beginners and experienced drivers. You can find more information on our website or contact us directly for enrollment details.

#### 5. **Schedule**

o **Tags**: schedule

Patterns: Class schedule, Availability, Timings

 Responses: Our driving school has flexible class schedules to accommodate different needs. Please contact us for more information on class availability and timings.

### 6. **Driving Lesson Cost**

Tags: driving lesson cost

o **Patterns**: Cost, Price, Fees

 Responses: A one hour in car lesson costs \$40. The cost of driving lessons varies depending on the course and the number of lessons you purchase. Please contact us for more information.

# 7. Road Test Preparation

Tags: road\_test\_preparation

o **Patterns**: Road test, Preparation, Practice

 Responses: The best way to prepare for the road test is to practice driving regularly and to study the driver's manual. You can also take a road test preparation course from our driving school where we will take you through the routes for the driving test.

### 8. Business Hours

Tags: business hours

o **Patterns**: Hours, Business hours, Open

Responses: Our business hours are Monday-Friday, 7am-7pm.

### 9. **Contact**

Tags: contact

- o Patterns: Contact, Phone, Email
- Responses: You can contact us by phone at 226-246-2224 or by email at rajputwindsor@gmail.com.

#### 10. Driving Lessons

- Tags: driving\_lessons
- Patterns: I'm interested in taking driving lessons., Do you offer driving lessons for beginners?, How much do driving lessons cost?
- Responses: We offer driving lessons for students of all levels, from beginners to experienced drivers. To enroll in driving lessons, you can call us at 226-246-2224., The cost of driving lessons varies depending on the package you choose. The cost of a single in car driving lesson is \$40/hour. However, our most popular package is 10 lessons for \$400, and you get the BDE certificate for free with the package which will reduce your insurance by up to \$600 a year!

## 11. Pricing

- o Tags: pricing
- Patterns: How much do driving lessons cost?, Do you offer discounts for multiple lessons?, What is the cost of a driving test?
- Responses: The cost of driving lessons varies depending on the package you choose. A single driving lesson is \$40 for an hour., We offer a \$250 discount for students who purchase a package of 10 or more lessons, and it comes with a BDE certificate which can reduce your yearly insurance by \$600., The cost of a driving test is \$159.75 and is paid directly to the DriveTest center. For more details, visit [DriveTest Fees](https://drivetest.ca/tests/fees/).

### 12. Locations

- Tags: locations
- Patterns: Where is your driving school located?, What are your hours of operation?
- Responses: Our driving school is located at 2235 Everts Ave., Our hours of operation are Monday-Friday from 7am to 7pm.

#### 13. Contact Information

- Tags: contact information
- Patterns: How can I contact your driving school?, Do you have an email address or phone number?
- Responses: You can contact our driving school by calling or texting us at 226-246-2224 or emailing us at rajputwindsor@gmail.com., Our website also has a contact form that you can use to send us a message.

#### 14. Testimonials

- o **Tags**: testimonials
- Patterns: What do your students say about your driving school?, Can I read testimonials from past students?
- Responses: We have many positive testimonials from past students. You can read them on our Google reviews., Here's a recent testimonial from one of our satisfied students: "My experience with Rajput Driving School is an A+! Abdul Rehman is the best driving instructor and he was very patient with me. I went

from being nervous to extremely confident and I passed my G2 exam on the first try! Thank you so much, Abdul!"