

Career Objective

I am a dedicated and detail-oriented third-year Bachelor of Applied Information Technology student at Wintec, currently gaining real-world experience as an IT Assistant at Tui Medical and an intern at Knowledgeware. I am now seeking a place in a graduate program where I can continue building on my skills in software development, technical support, and database management. My background includes hands-on experience in troubleshooting, system maintenance, and full-stack application development, supported by strong communication skills and a proactive approach. I'm eager to contribute to a dynamic team, learn from industry professionals, and grow into a confident and capable IT professional.

Key Skills

- **Languages & Technologies:** Python, Java, C#, PHP, HTML5, CSS, JavaScript, Kotlin, PostgreSQL.
- **Frameworks & Tools:** .NET MAUI, Android Studio, Bootstrap, Git.
- **Soft Skills:** Strong communication, teamwork, adaptability, problem-solving, multitasking
- **Technical Proficiency:** Windows, macOS, PC hardware/software maintenance, Microsoft Office.
- **Technical Support:** Confident in troubleshooting, system setup, and translating technical concepts to users.
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Projects

Quick Response – Information Mobile App

- Developed a Kotlin-based mobile prototype using Android Studio.
- Designed UI with multi-screen navigation and user-friendly layout

2D Platformer Game

- Created in Godot, themed around time travel through Ancient Egypt and futuristic New Zealand.
- Focused on level design, character mechanics, and collectible logic.

Animal Management Application

- Developed a .NET MAUI app to interact with a livestock database.
- Implemented CRUD operations, forecasting logic, and intuitive UI.

E-Commerce Store

- Built using HTML, CSS, JavaScript, and Bootstrap.
- Explored responsive design, product listings, and front-end interactivity.

Personal Website

- Learned on Do's and Don'ts while designing and creating a web site
- Looked at initial designing concepts and basic HTML and CSS

Experience

IT Assistant

Tui Medical - Hamilton July 2025 – Present

- Assisting in user account setup, device troubleshooting, and general IT support.
 - Exposure to Microsoft 365, device management, and helpdesk operations.

IT Intern

Knowledgeware - Hamilton July 2025 – Present

- Contributing to software projects using Agile SDLC practices.
 - Working in a cross-functional team, maintaining documentation, and attending sprint meetings.

Checkout Supervisor

PAKnSave Clarence Street February 2024 – July 2025

- Managed checkout teams, rosters, Lotto systems, and resolved customer issues.
 - Developed leadership and multitasking abilities in a fast-paced environment.

Delivery Driver / Shop Clerk

Domino's Pizza Mill Street July 2023 – February 2024

- Delivered orders, managed inventory, and assisted with daily operations.

Education

BACHELOR OF APPLIED IT

February 2023 – Present

WINTEC

IGCSE & A-Levels

S.C.L.P.SAMAJ SCHOOL NAIROBI KENYA

September 2009 – June 2022

Certifications

- Cisco IT Essentials | IT Operations | June 2023
 - ICDL – Computer Essentials | July 2019 |
 - ICDL - Spreadsheets | Microsoft office | May 2019

Referees

Mrs. Vicki Deverall

Checkout Manager – PaknSave Clarence St.

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Mrs. Ishrath Mauveen

Checkout Manager, PaknSave Clarence St.

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