



Jean-François Moreira

Junior Web Developer

PORTFOLIO:

<https://portfolio-jf.netlify.app>

CONTACT

PHONE:

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GITHUB:

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CERTIFICATES

- The Complete JavaScript Course 2021: From Zero to Expert!
- Build Responsive Real-World Websites with HTML and CSS
- Advanced CSS and Sass: Flexbox, Grid, Animations and More!
- The Web Developer Bootcamp 2022
- MTA 98-366 – Microsoft
- The Git & Github Bootcamp
- The Ultimate MySQL Bootcamp: Go from SQL Beginner to Expert

WORK EXPERIENCE

Fujitsu - Product Support Specialist

2016-08 - 2019-01

Implemented several Service Desk training's, scripted new joiners into O365, did root cause analysis, ...

Jolera – Product Support Specialist

2019-08 - 2020-06

Tech support to several Canadian companies, regarding a variety of problematics (e.g., O365, Outlook, Printers, AD account and groups, mobile devices)

Timeframe – Product Support Specialist

2020-06 – Present

Monitoring and troubleshoot a worldwide company's WLAN.

EDUCATION

Bachelor in Psychology - Universidade Católica Portuguesa

2010-09 - 2014-06

Postgraduation in Clinical and Health Psychology - Universidade Católica Portuguesa

2014-09 - 2016-06

LANGUAGES

Portuguese	★★★★★
French	★★★★★
English	★★★★★
Spanish	★★★☆☆