



Jean-François Moreira

Junior Web Developer

PROFILE

The "troubleshoot Master"!

I troubleshooted pretty much anything you can think of!
Developed scripts, automated repetitive tasks, reporting, you name it.

Right now?

I decided to take it up a notch and work as a Web Developer.

How good am I?

Well, I invite you to take a look at my *portfolio* and decide by yourselves.

CONTACT

PHONE:
(351) 968940658

Portfolio:
<https://portfolio-jf.netlify.app>

GITHUB:
<https://github.com/Jean-f-05>

EMAIL:
Jean_f_05@hotmail.com

EDUCATION

Bachelor in Psychology - Universidade Católica Portuguesa
2010-09 - 2014-06

Postgraduation in Clinical and Health Psychology - Universidade Católica Portuguesa
2014-09 - 2016-06

WORK EXPERIENCE

Fujitsu - Product Support Specialist
2016-08 - 2019-01

Implemented several Service Desk training's, scripted new joiners into O365, did root cause analysis, ...

Jolera - Product Support Specialist
2019-08 - 2020-06

Tech support to several Canadian companies, regarding a variety of problematics (e.g., O365, Outlook, Printers, AD account and groups, mobile devices)

Timeframe - Service Desk Assistant
2020-06 - Present

Monitoring and troubleshoot a worldwide company's WLAN.

LANGUAGES

Portuguese	★★★★★
French	★★★★★
English	★★★★☆
Spanish	★★★☆☆

CERTIFICATES

MTA 98-366 - Microsoft
2020-07

The Complete JavaScript Course 2021: From Zero to Expert! - Udemy
The Git & Github Bootcamp - Udemy

SKILLS

Javascript	<div><div></div></div>
HTML	<div><div></div></div>
CSS	<div><div></div></div>
Git & Github	<div><div></div></div>
NodeJS	<div><div></div></div>