JEAN THOMAS

jeniferjeanthomas@gmail.com
(586) 265-0458

Webpage: JeanInTech.com
GitHub: JeanInTech
LinkedIn: /in/JeanInTech

EDUCATION

Grand Circus C# .NET Coding Bootcamp
Expected Graduation December 2020

Bachelor of the Arts in English
Oakland University
Graduated August 2015

Associate of the Arts
Macomb Community College
Graduated December 2013

SKILLS

Languages:
- C#
- HTML5 & CSS3
- JavaScript

Frameworks:
- .NET
- EF Core

Other:
- Git/GitHub
- Web APIs
- OOP
- TDD
- SQL Server
- Adobe Photoshop,
- Google Analytics
- Google Docs

CERTIFICATIONS

Responsive Web Design Certification
freeCodeCamp
July 2020 – Current

JavaScript Algorithms and Data Structures Certification
freeCodeCamp
October 2020 – Current

PROFESSIONAL STATEMENT

High performing, self-motivated full-stack developer who is focused on developing digital solutions to real world problems. Familiar with C#, HTML5, CSS3 and JavaScript. Recipient of the NCWIT Digital Initiative scholarship and will be graduating Grand Circus' C# .NET Fulltime Bootcamp in December 2020.

PROJECTS

Task Management | Code: https://github.com/JeanInTech/Tasklist
Created a console-based task management system to allow the user to ensure that team members are completing tasks by a given deadline. Allows the user to create/edit/remove tasks.
- Utilized C#

Pig Latin Translator | Code: https://github.com/JeanInTech/Capstone1
Created a project to understand strings and string methods. The program retains word case of user input and allows the user to "translate" multiple lines of text.
- Utilized C#

Portfolio Website | https://www.JeanInTech.com | Code: https://bit.ly/2TpeIYV
A work in progress, all updates can be found on GitHub. Learning front end languages by developing a website using the mobile first design strategy. The objective of this project is to showcase work for future projects and give potential employers insight into my personal brand.
- Utilized HTML5, CSS3

WORK EXPERIENCE

Social Media Community Manager | Contracted by General Motors via Populus Group
January 2018 – March 2020 | Detroit, Michigan
Monitored and engaged with content through multiple platforms, exclusively for Cadillac—including Facebook, Twitter, Instagram, mobile app reviews, and forums. Offered a dual-role approach for customer engagement, handling both brand love and care-related feedback.
- Worked alongside marketing teams to promote new products and initiatives; such as responding to organic content generated by the live XT4 product launch and monitoring the @BuildMyCadillac Twitter bot for consumer inquiries and lead generation opportunities
- Led a product demonstration of the XT4 to teams of 58 Social Media and Dealer Chat advisors, explaining unique vehicle selling points and technologies

Social Media Advisor | Contracted by General Motors via Morley Companies Inc.
July 2017 – January 2018 | Detroit, Michigan
Monitored and engaged with inquiries for multiple GM brands through the appropriate Twitter and Facebook handles while promoting positive brand image and voice that embodied General Motors' mission and values.
- Proactively assisted customers by offering high product knowledge, dealership/vehicle locate and clarifying general inquiries while exceeding key performance metrics
- Created Marketing Support Training to educate a team of 20+ advisors
- Recognized as Agent of the Quarter for 2017 Q4

Marketing Support Advisor | Contracted by General Motors via Morley Companies Inc.
January 2016 – January 2017 | Detroit, Michigan
Crossed trained in Tier 1 & Tier 3 chat operations and developed chat flow processes for both. Entrusted to pilot multiple programs before implementation (i.e. eCommerce Accessories; Discount Programs; Factory Pre-Owned Collection, ShopCarsNow.com) and develop best practices for these programs.