



# Jeanett Kestner Melsom

FRONT END DEVELOPER / UX DESIGNER

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📍 Wilhelmsmyrvegen 7D, Trondheim, 7088, Norway

☎ 96006006

## Details

Driving license

B AUT

Nationality

Norwegian

Date of birth

16.12.96

## Profile

Versatile in technology and creativity with strong customer service skills. Design enthusiast and animal lover. Certified lash technician. Frontend developer with ambitions for great design and new technology.

## Skills

API

Git

CMS

HTML5

CSS3

Javascript

React

Vite

Node.js

Github

Cypress testing

Responsive webdesign

Decision Making

Bootstrap, Bulma, and some Tailwind CSS Framework

UX design, Figma prototyping, focus on accessibility for everyone

Unit tests and e2e testing

Scrum, Kanban and standup's

Wordpress

Communication

Adaptability

Computer Skills

Creativity

Communication Skills

Ability to Work Under Pressure

Critical thinking and problem solving

Ability to Multitask

Fast Learner

Ability to Work in a Team

Customer Service

Microsoft Office

Salesforce

Social media

Adobe Photoshop

Adobe After Effects

Adobe Premiere

Adobe InDesign

Classic eyelash extensions

Volume eyelash extensions

## Links

[Portfolio](#) [Github](#) [LinkedIn](#)

## Employment History

### Studio Producer, NRK Super, Skolefri Live, Oslo

April 2016 — June 2016

Internship, co-producer in the studio, and audio editing.

### IT-Consultant, Webhelp Nordic, Oslo

April 2017 — July 2018

Employed at Webhelp Nordic as a customer advisor and IT consultant over the phone for English and Norwegian customers.

### IT-Consultant, Phonect AS, Oslo

August 2018 — August 2020

Employed at Phonect AS as an IT consultant and customer service consultant. Also responsible for handling written matters, invoices, and complaints.

### Customer service, IKEA, Sandvika

February 2021 — January 2022

Worked in technical customer service over the phone, chat, and email. Handling complaints, questions, and issues from customers.

### Customer service, WTW Software, Trondheim

April 2024 — April 2024

This was a temporary job for 3 weeks to fill in for an employee while he was at vacation.

I was hired through Manpower to work for WTW Software during those 3 weeks.

I filled the position for Customer service representative while I also gained knowledge in seeing how a Software company runs on a day to day basis. I was lucky enough that lead front-end took the time to have a meeting with me to talk about the area of work and what to expect.

## Education

### Media and Communications 1.VG, Drømtorp VGS, Ski

2012 — 2013

### Media and Communications 2.VG, Drømtorp VGS, Ski

2013 — 2014

### Media and Communications 3. + Almenn, Drømtorp VGS, Ski

2014 — 2015

### Frontend Development 1, Noroff school of technology and digital media, Online studies / Trondheim

August 2022 — June 2023

### Frontend development 2, Noroff school of technology and digital media, Online studies / Trondheim

August 2023 — June 2024

## Hobbies

My pets, Hikes, Geology,  
Development, Cars, Design, New technology,  
Travel, Film, Esports,  
Fashion, and Beauty

## Languages

Norwegian



English



## Courses

**Single Eyelash Extensions, London Lash**

2020 — 2020

## References

**Brage Vestmo from WTW Software**

brage.vestmo@wtw.no | 90509786

**Ania Malmberg from Phonect -**

**Teamleader for faktura teamet**

- | 938 91 715

**Oda Sunde Mortensen from Phonect -**

**Teamleader for Delivery**

- | 466 56 858

**Christina Torgersen from IKEA -**

**Sustainability leader**

- | 992 23 934

**Johannes Sten Andreassen from Phonect**

**- Teamleader for Kundeservice**

- | 949 79 555