JEANETTE NGO

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EDUCATION

Bachelor of Arts (BA) • National University of Singapore   AUG 2018 – PRESENT

Major: Global Studies
Specialization: Global Health, Environment, and Technology
Expected Graduation: May 2022

EXPERIENCE

Research Assistant • National University of Singapore   AUG 2021 – PRESENT

Under the Global Asia Institute (GAI)
- Guided over 30 research participants through the necessary procedures, including filling of forms and setting up required devices
- Explained research processes in detail and handled any relevant queries

UI/UX Design Intern • Generation Connect Pte Ltd   MAR 2021 – MAY 2021

- Designed high fidelity web interface screens on Figma
- Recorded detailed website UI/UX functions on a Google spreadsheet
- Conducted user surveys and transcribed user interviews

PROJECTS

Shopee Product & Design Challenge 2021   DEC 2020

- Redesigned a simplified and more intuitive user interface for the Shopee application based on research insights and user feedback
- Made an interactive prototype using Figma

MISCELLANEOUS

Languages

English, Chinese, Korean (Intermediate)

Tools

Microsoft Office Suite (Word, PowerPoint, Excel),
Adobe Creative Suite (Photoshop, Illustrator, InDesign, Adobe XD),
Figma, Procreate, Vegas Pro, HTML and CSS