1.

Short description:

p4/ software/ missing tableau access/ no error

Description:

Issue description: User asked about access to

https://tableau.ABCD.com/#/site/M./views/EU_HomePage/CoverPage?:iid=1 User

saidI only have access to Bakery data

and since July I have changed roles and now I need access to Choco data

Lan ID:VLP5214

Name:Zuzanna K.

Email:Zuzanna.K.@ABCD.com Phone

Number:

Alternate Contact Number: NA

Location / Home:PL

Business Hours/Shift Timings:8-16

Working Days: M-F

Troubleshooting applied by Service Desk as first instance: *Information collected

Error Screenshot (if Any):

No issue found with the PC

No proactive ticket is logged

2.

Short description:

GCP-We do not have Russia data from new SAP in our tableau dashboards. It looks like

Data is not ingested

https://tableau.ABC.com/t/IntegratedSupplyChain/views/PaymentTermComplianceOpti
mization/PerformanceView?%3Aembed=yes&%3Alinktarget=_blank#

https://tableau.ABC.com/t/IntegratedSupplyChain/views/APBalances4_0Prod/APBalan
ceSummary?%3Alinktarget=_blank&%3Aembed=yes#1

we do not have Russia data in GCP in PTCO and AP dashboards

3.

Short description:

Hello Team,

Could you please confirm if, through subscriptions, users can receive the required data as an Excel file directly in their emails?

and also, please let us know the steps to add the subscriptions.

Regards,

Srujitha

4.

Short description:

Please check below please check if scripts are using correct link, and trigger first in test and then in prod.

we are not seeing instances of report triggered, but scripts were triggered. please update

report link and trigger. so we can move this scripts to prod with help of Automic team.

5.

Short description:

MEU - BI Application Support-Other-Connection

https://tableau.ABC.com/t/EnablingFunctions/views/SACMEURollingforecast/Executive summary?%3Aiid=1%3Alinktarget%3D_blank&%3Aembed=yes#1

I cannot access the report

6.

Short description:

Tableau Platform Support-cto-Access

Please provide access to Tableau, Explorer licence to Anna M., Procurement Excellence

Center Manager Business justification - VOLT reporting, Procurement Analytics report

7.

Short description:

My name is Anna S., I am a Tableau Developer working on MF. I contact you because I

need your advice on scheduling automatic refresh of the extract of BQ view. The dashboard

in question is: QA: https://tableau.ABCD.com/#/site/M./workbooks/26073/views PROD:

https://tableau.ABCD.com/#/site/M./projects/3459 It is connected live to the published data source

https://tableau.ABCD.com/#/site/M./datasources/1451086/connectedWorkbooks This

published data source is the extract of the BQ view:

dev-global-analyt-ABCD-svc-df.glbl_p_exrep_gcp.v_exception_reporting_qa

We'd like the extract to be refreshed daily, around 1 p.m.. What is the procedure I need to

follow?

8.

Short description:

Getting refresh error due to credentials are not working

Credentials for dashboard are not working

https://tableau.ABC.com/#/site/IntegratedSupplyChain/workbooks/7741/datasources

Server name: msapkpwdb01.ABC.net

Server port: 30615

User: ZRTRDSRBATCH

9.

Short description:

Tableau Platform Support--Access

Please provide access to Tableau QA Server to below ABC ids. lisa.s@ABC.com

Sam.M@ABC.com

10.

Short description:

Power BI & Tableau Application Support--Other

We need to increase the size of this folder to 5GB

\\MZNATWAPTQA006\TableauShare\Site\IntegratedSupplyChain\ISCLALAProcurementFinance