

# JOSEPH CALLAWAY

## PROJECT MANAGER & WEB DEVELOPER

### PROFILE

Aspiring, energetic, & performance driven Web Developer with 15 years of knowledge in computer hardware, software, & superior client customer service relationships.

### EDUCATION

#### General Assembly

Full Stack Web Development

#### Louisiana State University

B.S. - Sports Administration

### CONTACT

#### Portfolio:

<http://joseph-callaway.com>

#### Phone:

318-564-0762

#### Email:

[jeauxcal@gmail.com](mailto:jeauxcal@gmail.com)

#### Home:

Austin, TX, USA

### EXPERIENCE

#### Features Implementation Engineer

Bazaarvoice | February 2017 - Present

- Technical Consultant/ Project Manager managing around 25+ concurrent projects all differing in size, complexity, and geographic locations. Working with our client's web teams on implementing our software using our APIs into their systems, and being the point of contact for all technical components of a project.

In charge of the technical relationship with the client directly working with over 50% of the Fortune 100 and 8 out of 10 of the most valuable retail chains globally.

#### Technical Project Manager

Bypass | May 2014 - June 2016

- Project Manager for new installations, training, and responsible for interacting with existing clients/accounts to execute strategies. Point-of-contact between Bypass and client sites for implementing fixed and mobile point of sale solutions for food and beverage, retailers, suites, club seats, portables, desert carts, and hawkers.

### SKILLS

- HTML5
- CSS3
- JavaScript
- React.js
- Node.js
- JQuery
- XML
- SEO Implementation & Optimization
- Technical Consultation & Implementation
- Website Development
- Project Management
- Salesforce
- JIRA / Confluence
- Git / Github
- Trello / Basecamp
- Leadership
- Problem Solving
- Superior Customer Service Acumen