

# James Harrison

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## PERSONAL PROFILE

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A junior developer with a sound understanding of Agile methods and data visualisation. Passionate front-end software programmer, benefiting from a strong marine engineering background. Having worked on super yachts for over 3 years, loves being part of a diverse high performing team. Totally reliable self starter who enjoys using his initiative and can lead when required. Importantly, possesses excellent customer service skills, has exacting standards and really enjoys delivering solutions. Currently looking for roles to kickstart a career in software development.

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## KEY SKILLS

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- **Computer languages:** Proficient in HTML, CSS, Javascript and developing Python skills
- **IT proficiency:** Competent in Microsoft and IOS
- **Customer service:** 4 years of solving problems and enhancing customer experiences
- **Communication skills:** Excellent interpersonal skills, especially verbal communication
- **Teamwork skills:** Collaborative and supportive team member, who can also lead

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## WORK EXPERIENCE

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**Junior Deckhand on Elysian (Spain, Gibraltar, Tenerife).** Joined the 16 man crew in Barcelona and prepared the 72m vessel for an Atlantic crossing. Conducted deck operations and was selected for the docking team in Gibraltar and Tenerife. Duties were keeping the vessel operational, shipshape and seaworthy, including cleaning down and polishing.

**Junior Deckhand and 2nd Engineer on Echelon (Cyprus, Greece).** Ensured safe and efficient operation of a 30m motor yacht at sea and in port. Part of a 3 man crew responsible for detailing, scheduled vessel maintenance and routine engineer duties. Also ran water-sports lessons (jet ski), drove tender and conducted transfers enhancing the guest's experience.

**Click and Collect Team Leader at Debenhams (Crawley, UK).** Ran the 3 person team responsible for in the store pick up of on-line purchases. Resolved customer problems, provided information and processed complaints. Responsible for issuing refunds, selling returned products and processing payments. Was selected to onboard and train new staff.

**Shikari:** Dolwyddelan, North Wales, UK

**Holiday Rental Greeter (Dolwyddelan, North Wales).** On site manager and greeter, responsible for the weekly upkeep of a 7 person holiday rental. Duties included welcoming and briefing guests, providing information, resolving issues and control of the inventory.

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## EDUCATION

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**Spear Programme:** Online Learning **Jan - Feb 2021**  
• Personal and Career Development Programme

**FutureLearn:** Online Learning **Sep - Dec 2020**  
• Certificate in knowledge in HTML, CSS and Javascript

**École de Marseilles:** Marseilles, France **Jan - May 2020**  
• Basic level French (passed)

**Blue Water Yachting:** Biot, France **Jan - Mar 2019**  
• Approved Engine Course (passed)

**Mougins School:** Mougins, France **Sep 2015 - Jul 2017**  
• A-Levels: History (C), Business Studies (C)  
• L.A.M.D.A: Grade 8 (Merit)

**Rydal Penrhos:** Colwyn Bay, North Wales **Sep 2009 - Jun 2015**  
• GCSEs: Religious Studies (A) History (B) Maths (C) English (C) Drama (C) Additional Science (C) Science (C)  
• Duke Of Edinburgh (Bronze)

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## **INTERESTS**

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- Loves boxing and weightlifting, trains daily at home and weekly at a local club.
- Enjoys gaming with friends.
- Likes exploring and trying new things to expand his mind.

## **REFERENCES AVAILABLE ON REQUEST**