

Jed Hartley

Bend, OR 97707 • (541) 977-1718 • JedHartley@live.com

Education, Licenses and Certifications

- Oregon State University Cascades – Computer Science Major – Expected Graduation 2024
 - Central Oregon Community College – Computer Science Major
 - Licensed Contractor March 2018
 - First Aid Certified April 2018
-

Work Experience

Double Haul General Contracting, LLC

Bend, Oregon

April 2018 – Dec. 2018

Owner

- Met with potential clients and reviewed project scope and plans
- Researched materials and labor expenses to prepare a timely estimate
- Scheduled and execute work. Arranged subcontractors as required

Bend Broadband

Bend, Oregon

Sept. 2011 – April 2018

System Technician – Construction and Maintenance

- Execute construction plans for large scale fiber optic projects with a crew
- Respond to major outages and resolve aerial and underground fiber line failures
- Sweep cable nodes as a preventative measure to ensure optimal cable performance

Broadband Technician II – Service

- Communicate effectively and courteously to customers regarding their cable services
- Install and/or troubleshoot all lines of service and promote new services to customers
- Implemented a standardized method of troubleshooting Bend Broadband's fiber optic to the home product

NESC Technician

- Audit fiber for code violations and make necessary adjustments to comply with the National Electrical Safety Code
- Work closely with other utility companies such as the Power Company and Phone Company

Charter Communications

Medford, Oregon

April 2004 – August 2011

Senior Broadband Technician

- Install Charter residential and business customers with all lines of service
 - Facilitate audits of service partners and cable installers
-

Professional Achievements

- Gold medalist for drop connection at the Cascade Range SCTE Tec Games – April 2015
- Top producer in upsell program at Bend Broadband – October 2014 & April 2015
- Gold medalist for fiber splicing, drop connection and Silver medalist in meter reading at SCTE Tec Games – April 2014
- Silver medalist for fiber splicing and drop connection at the Cascade Range SCTE Tec Games – April 2013