

Jed Hartley

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Education

BS in *Computer Science*, option in Software Engineering
Oregon State University – Cascades, Bend, OR

GPA: 3.8 Transfer
Expected Graduation: 2023

ASOT in *Computer Science*
Central Oregon Community College, Bend, OR

GPA: 3.8
Expected Graduation: 2020

Technical Skills

HTML, CSS, Basic JavaScript, Bootstrap, Git, GitHub, VS code, Microsoft Office (Word, Excel, PowerPoint, Outlook)

Work Experience

Sunriver Marathon for a Cause, Sunriver, Oregon

Sept. 2014 – Present

Volunteer work

- Partnered as a volunteer every year since 2014 at the Sunriver marathon which benefits St Charles cancer center to help individuals going through cancer treatment

Double Haul General Contracting, LLC, Bend, Oregon

Apr. 2018 – Dec. 2018

Business Owner - Carpenter

- Communicated with clients and reviewed project scope and plans
- Analyzed materials and labor expenses to prepare a timely estimate and negotiated customers final price
- Scheduled and conducted work. Organized subcontractors to conducted work as required

Bend Broadband, Bend, Oregon

Sept. 2011 – Apr. 2018

System Technician – Construction and Maintenance

- Executed construction plans for large scale fiber optic projects with a team of 12
- Responded to major outages and collaborated to resolve aerial and underground fiber line failures
- Swept cable nodes as a preventative measure to ensure optimal cable performance

Broadband Technician II – Service

- Communicated to customers regarding cable services
- Installed and/or troubleshoot all lines of service and promote new services to customers
- Implemented a standardized method of troubleshooting Bend Broadband's fiber optic home services

Charter Communications, Medford, Oregon

Apr. 2004 – Aug. 2011

Senior Broadband Technician

- Installed Charter residential and business customers with all lines of service
 - Executed audits for 15 service partners and 22 cable installers to obtain quality checks
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Licenses and Certifications

- Licensed Contractor March 2018- Completed the Oregon CCB certification
 - First Aid Certified April 2018- Completed First Aid Certification Through COCC
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Professional Achievements

- Gold medalist for drop connection at the Cascade Range SCTE Tec Games – April 2015
- Top producer in upsell program at Bend Broadband – October 2014 & April 2015
- Gold medalist for fiber splicing, drop connection and Silver medalist in meter reading at SCTE Tec Games – April 2014
- Silver medalist for fiber splicing and drop connection at the Cascade Range SCTE Tec Games – April 2013
- Recipient of Dean's list for Fall 2018, Winter 2018, Spring 2019, Summer 2019