

Jenny Han | *Software Engineer* | Cupertino, CA

(669) 400 - 1948 | jeeheehan.github.io | linkedin.com/in/jihee-jenny

EDUCATION

Hackbright Academy, San Francisco, CA

May 2021

- Software Engineering Fellowship - Accelerated software engineering program for women

New York University, *Preston Robert Tisch Center*

Dec 2016

- Bachelor of Science in Hospitality and Tourism Management

SKILLS

- **Programing Languages:** Python , Javascript , SQL , HTML , CSS
- **Frameworks:** JQuery/AJAX , React , Flask , Jinja , Bootstrap , PostgreSQL , MySQL
- **Others:** REST APIs , GIT , Github
- **Languages:** Spanish , Korean

PERSONAL PROJECTS

P.U.L: Plants Utilize Language [plants-utilize-language.herokuapp.com]

- Full stack web application that allows users to provide compliments or insults to a virtual plant and witness the health of live chat, using NLP sentiment analysis.
- **Tech:** Python , Javascript , SocketIO , Flask , PostgreSQL , Jinja , CSS , TextBlob , Unittest
- **Features:** User specific login with hashed passwords, csrf tokenized forms, live chat using long polling/websockets, and sentiment analysis tracking

Images Only Chat [github.com/JeeheeHan/WebSocket-Images]

- Image based chat application. Images are encoded on the front end and decoded in the server while saving the image route into PostgreSQL DB.
- **Tech:** Python , Javascript , SocketIO , Flask , PostgreSQL , Jinja , CSS , Unittest
- **Features:** Asynchronously exchange images

PROFESSIONAL EXPERIENCE

Ace Hotel Downtown Los Angeles

Revenue Manager

DEC 2018 - FEB 2021

- Managed end to end of top line revenue forecast and annual plan, including building forecast models which improved market share by 8%
- Directed Ace hotel's new website launch and improved its reliability with multiple channel interfaces to the PMS
- Constructed and implemented daily, weekly and monthly selling strategies to determine optimal business mix and maximize profit at a 182 keys hotel running multi millions in revenue
- Negotiated contracts, provided strategic pricing solutions to group queries and upselling programs to motivate volume growth

Revenue Analyst

MAY 2017 - DEC 2018

- Reconstructed value added packages to drive direct traffic which increased total hotel profit by \$60K
- Supervised the Palm Springs property, a 178 keys hotel, in 2018 during peak season and achieved 130% index vs the competitive set
- Automated report-building macros and VBA to improve efficiency and accuracy by reducing manual inputs

Internships

JUN 2014 - DEC 2016

Bouley - Front of House , Westin Times Square - Front Desk , American Guest - Revenue & Reservations, AIPAC - Precision Meetings & Events , St. Regis Monarch Beach - Rooms , St. Regis New York - Sales