

Episodic Care and Attendance Policy



What is episodic care?

- In episodic care, your child will get Occupational Therapy for a specific time frame. Your therapist will decide for how long.
- During this time, therapy will focus on specific goals. Then you will have a break in therapy to keep working on those goals at home.

What are the benefits of episodic care?

- Children will have time to practice and get better with their new skills in their natural environment (at home, school, or in the community).
- You will have time to focus on other therapies and community activities that are also important to your child.
- You will learn skills that support your child's development at home.

What does this mean for my child's therapy?

- If your doctor refers you to us, we will see your child for an occupational therapy evaluation.
- Your child's therapy plan will be based on the results of the evaluation as well as your and your child's concerns. This will also help us set how often and how long your child will get therapy during this time. Examples of how often:
 - **Weekly:** One (1) to two (2) times per week
 - **Bi-weekly:** Every other week (every 2 weeks)
 - **Periodic:** One (1) time a month or less often at regularly scheduled breaks
 - **Consultation as needed**

What does this mean for me?

As the caregiver, you must:

- attend the scheduled therapy sessions.
- take part in every session (this includes activities or exercises for you and your child to work on at home).
- review and agree to our Attendance Policy (on the next page).

Attendance Policy

The Department of Rehabilitation Services Attendance Policy will still apply. But there are a few more important things to note for episodic care.

What happens if I cancel my child's appointment?

- We'll do our best to schedule a make-up session during the same week with your therapist or another therapist.
- We can reschedule two (2) make-up sessions per episode of care. You will have to skip all other cancelled sessions.

What happens if my child's therapist cancels the appointment?

- All sessions that your child's therapist cancels will be rescheduled.

What happens if we don't show up to the appointment ("no-show")?

- You will lose the therapy session, and we won't be able to offer a make-up session.
- Following our Department Attendance Policy, if this happens three (3) times, we will have to stop therapy.

Where do I call to cancel or schedule an appointment?

You can call the Department of Rehabilitation Services at (323) 361-2118.