COVID-19 Visitor Testing Information

Questions and Answers



Note: This information is only for **visitors**. This does **not** apply to patients.

I am visiting a patient at Children's Hospital Los Angeles. Can I be tested here?

Not all visitors can be tested here. Only 2 primary caregivers per patient may get a free COVID-19 test here. You may get tested if all the following are true:

- You are the parent, legal guardian, or designated caregiver
- Your child will be admitted to Children's Hospital Los Angeles for longer than 3 days
- o Your COVID-19 vaccines are not up-to-date
- o You have not been diagnosed with COVID-19 within the last 90 days

How do I request a COVID-19 test at Children's Hospital Los Angeles?

Testing at CHLA is easy to request and complete. Please visit the Front Desk in the Main Lobby for information about this service.

What type of test is available?

The COVID-19 test available for caregivers is a **saliva test**. For this test, caregivers will be asked to collect some saliva in a tube.

How long will it take to get results?

Results for tests done at CHLA take about 24 to 48 hours. They are only available on CHLA's online health information system called MyChildren'sLA Patient Portal.

- If you have already signed up to use the portal, results are posted about 24 to 48 hours after the test.
- If you have not yet signed up for the portal, it may take up to 7 days to be able to log in and see your results. Please visit the Front Desk for more information on how to sign up for the portal.

Can I get a free COVID-19 test somewhere else in Los Angeles County?

Yes, if you are a resident of Los Angeles (LA) County you may get tested at no cost. You may use these test results as proof of a negative COVID-19 test when visiting patients at CHLA.

What kind of tests are available in LA County?

LA County offers a nasopharyngeal (NP) swab PCR test. For this test, fluid is collected from the inside of your nose using a long, thin swab. LA County does not currently offer rapid testing.

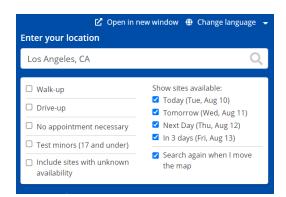
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How can I schedule a test in Los Angeles County?

To schedule a test, complete the form on-line at https://covid19.lacounty.gov/testing/





I don't have internet. How do I schedule a test?

You may schedule a test by calling 211. An operator will help you schedule a test

I am not the caregiver of a CHLA patient. How can I get information about testing near me?

There are three ways to find information on where to get COVID-19 testing.

- Online. Visit: https://testing.covid19.ca.gov/ or https://covid19.ca.gov/get-tested/
- By email. Send a message to: testing.taskforce@state.ca.gov
- By phone: 1-888-634-1123

I want a rapid test. Where can I get one?

Rapid testing is available at many locations. You may call or check the website for your local pharmacy (e.g. Walgreens, CVS, Rite-Aid, etc.) and local laboratories (e.g. Lab Corp, Quest, etc.). NOTE: testing sites may charge a fee for rapid tests. Please note that rapid tests done by a laboratory are accepted as proof of a negative COVID-19 test when visiting patients at CHLA. However, rapid home tests are not accepted.

I still have more questions, where can I get more information?

There are three ways to find more information about COVID-19 testing.

- Online. Visit: https://testing.covid19.ca.gov/ or https://covid19.ca.gov/get-tested/
- By email. Send a message to: <u>testing.taskforce@state.ca.gov</u>
- By phone: 1-888-634-1123