Configure Notifiers

Unit 4.3.3

Configure Notifiers

Notifiers are the services which inform you of alert events. These are configured at the cluster level and are then available at the cluster and project levels for users to connect to the alerts.

Rancher integrates with the following services:

- Slack, which also works with Mattermost
- Email
- PagerDuty
- Webhook
- WeChat

Information about configuring each service is available in the documentation.

The Webhook service is a generic webhook and expects that you will be running a listener that will parse the information and send it on to any target not included in the other four services.

Although it might sound obvious when we say it, it's important that the target for your notifier (e.g. Mattermost or a webhook endpoint) is not also running inside of the same Kubernetes cluster that's sending the notification.

If the cluster is failing, the target might also be down, and notifications will never go out.

References

Configuring Notifiers - https://rancher.com/docs/rancher/v2.x/en/cluster-admin/tools/notifiers/