

JEET PATEL

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CAREER SUMMARY

Versatile BI and analytics expert with 3+ years of experience turning data into strategy. Proven track record in Power BI, SQL, SAP, and Tableau. Drives innovation through cross-functional leadership, stakeholder alignment, and end-to-end product execution. Recognized for delivering impactful solutions and leading transformative, high-value projects.

TECHNICAL SKILLS

Business Intelligence : Tableau, Power BI | MS Excel (VLOOKUP, VBA) | SAP | Salesforce | Google analytics | Azur | NetSuite
Analytics & Programming : SQL | R | Python | SAS | Hadoop | HTML | ArcGIS | ETL | MS Office | Jira | MATLAB
Core Competencies: Business Analytics | Project Management | Agile & Waterfall Methodologies | Data Analysis & Visualization | Stakeholder Management | Team Leadership | Data Strategy | Product Lifecycle Management

PROFESSIONAL EXPERIENCE

IT BUSINESS ANALYST | Key Foods Stores Co-operative Inc May 2024 – present

- **Led SAP FIORI testing & offer validation**, ensuring seamless integration and 85% accuracy in pricing, discounts, and terms, while reducing offer discrepancies by 40% through rigorous **UAT and system optimization**.
- Collaborated with internal and external stakeholders to gather and document **business requirements for SAP S/4HANA**, evaluating feasibility and translating them into detailed functional specifications, reducing scope changes by 10%.
- **Optimized SAP workflows & supported implementation**, leading process improvements that cut manual effort by 15%, ensuring compliance through system audits, and enhancing adoption by reducing post-implementation support tickets.

TECHNOLOGY CONSULTING ANALYST | Smart North Florida January 2023 – May 2024

- Collaborated with stakeholders to **design and optimize business processes**, implementing improvements that drove a 60% increase in data readiness across teams, using Salesforce and NetSuite for real-time insights and streamlined workflows.
- Designed a comprehensive **Tableau and PowerBI** dashboard for analysis of potential investment opportunities, enriching data acuity for key areas such as stormwater management, roadway conditions, and parking infrastructure.
- Led exploratory data analysis to uncover key features for **predictive models**, working closely with stakeholders to ensure data-driven decision-making across the **project lifecycle**.
- Led the successful **acquisition of \$8.5 million in CRA funding** through a strategically designed proposal, underpinned by comprehensive analytical research using SQL and R-Studio.

BUSINESS ANALYST | Nielsen IQ January 2021 – July 2022

- **Led data delivery** while conducting a detailed analysis of client data, including L'Oréal and Mondelez, using Nielsen's integrated services platform, SAS, MS Excel, and SQL, driving decision-making and boosting client satisfaction by 25%.
- **Managed the creation of promotional and consumer trend data** for consumer product categories across various European retailers and regions, ensuring compliance with delivery schedules and strict data quality standards.
- Collaborated with cross-functional teams to **develop customized reports** that effectively communicated complex data findings to clients, resulting in improved understanding and trust, as evidenced by a 15% reduction in customer churn.
- **Led the RCA process** with the team, resolving technical challenges and ensuring effective adoption of tool enhancements.

BUSINESS ANALYTICS INTERN | eClinicalWorks May 2020 – August 2020

- **Streamlined data management** for healthcare IT solutions, including cloud-based EHR and revenue cycle management platforms, resulting in a 10% increase in data processing efficiency and response times for technical support inquiries.
- Employed Azure to curate IT **service backlogs, evaluating timelines** and resource needs for healthcare providers.
- Partner with **product and service teams** to develop effective ways to process client feedback and close-the-loop with clients.

EDUCATION

MASTER'S DEGREE | Information Systems and Operations Management | University of Florida

BACHELOR'S DEGREE | Business Administration and Management

EXTENSIVE EXPERINCE

RESEARCH AND TEACHING ASSISTANT | University of Florida March 2023 – January 2025

- Spearheaded **blockchain research** initiatives, advancing fintech and cryptocurrency understanding, while securing funding for three cutting-edge blockchain innovation projects through strategic grant development and revisions to NASE.
- Coordinated **e-commerce logistics and project management class while leading a data visualization course** for 100+ students, ensuring a practical grasp of Tableau, PowerBI, and other essential concepts and their real-world applications.

MS-ISOM STUDENT AMBASSADOR | University of Florida, Warrington School of Business March 2023 – January 2025

- Collaborated with MS-ISOM leadership to fortify program outcomes, enhancing recruitment, networking, and academic support, while mentoring a diverse cohort of 50+ incoming graduate students.