

Ideation Phase

Define the Problem Statements

Date	01 Nov.2023
Team ID	NM2023TMID04500
Project Name	Bloggng: create a blog using Wordpress

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

I am	Describe customer with 3-4 key characteristics - <i>who are they?</i>	Describe the customer and their attributes here
I'm trying to	List their outcome or "job" the care about - <i>what are they trying to achieve?</i>	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way - <i>what bothers them most?</i>	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barrier exists - <i>what needs to be solved?</i>	Describe the reason the problems or barriers exist
which makes me feel	Describe the emotions from the customer's point of view - <i>how does it impact them emotionally?</i>	Describe the emotions the result from experiencing the problems or barriers

I'm trying to	But	Because
<div style="background-color: white; color: black; padding: 10px; margin: 0 auto; width: 80%;"> Understand complex trading concepts and make informed trading decisions. </div>	<div style="background-color: white; color: black; padding: 10px; margin: 0 auto; width: 80%;"> I struggle to find beginner-friendly and comprehensive resources that cater to my level of expertise. </div>	<div style="background-color: white; color: black; padding: 10px; margin: 0 auto; width: 80%;"> The available trading content is often too technical or lacks clarity, leaving me feeling overwhelmed and uncertain about my trading strategies. </div>

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Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	A novice trader	Understand complex trading concepts and make informed trading decisions	I struggle to find beginner-friendly and comprehensive resources that cater to my level of expertise.	The available trading content is often too technical or lacks clarity, leaving me feeling overwhelmed and uncertain about my trading strategies.	Frustrated and anxious, as I'm unable to gain the knowledge and confidence I need to succeed in the trading world.