

JEEVA PRIYAN G

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PROFESSIONAL SUMMARY

Cloud & IT Infrastructure Engineer with 2 years of hands-on experience in Windows Server Administration, Azure, Active Directory, Exchange, ITSM operations, and patch management. Skilled in troubleshooting, automation using PowerShell, virtualization technologies, and cloud fundamentals. Experienced in managing 1000+ enterprise servers, ensuring high availability, security compliance, and operational efficiency. Passionate about cloud engineering, system automation, and scalable infrastructure solutions.

CORE SKILLS

- **Server Administration:** Windows Server (2008–2022), Patch Management, Privileged Access Management (PAM)
 - **Identity & Access:** Active Directory, M365 Admin (Exchange, SharePoint, Teams), Citrix VDI, ShareFolder Access
 - **Cloud:** Azure (Intermediate), AWS (Basics), Virtualization (VMware, Hyper-V)
 - **ITSM & Operations:** ServiceNow, BMC, Spiceworks, Incident & Problem Management
 - **Networking:** Cisco networking essentials, system monitoring & optimization
 - **Security & Access Control:** USB/Device Control, Restricted Access Management
 - **Scripting:** PowerShell (Intermediate)
 - **Linux:** Basic administration
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PROFESSIONAL EXPERIENCE

Cloud Engineer

LTIMindtree, Chennai

Sep 2023 – Present - Managed **1000+ Windows servers**, ensuring stability through monthly security patching and vulnerability remediation. - Administered **Active Directory user & group management**, ShareFolder permissions, and Citrix VDI access. - Led **Privileged Access Management (PAM)** operations, ensuring compliance with enterprise security standards. - Worked extensively with **Azure portal**, including managing resources and performing administrative operations. - Provided support for **Exchange Online (Microsoft 365)** including mailbox management, distribution lists, spam filtering, and migration-related activities. - Performed **MFA reset and authentication support** through Azure AD / Entra ID security portal. - Delivered 100% SLA compliance in incident, request, and change management across ITSM platforms. -

Handled **USB & device access restrictions**, enforcing security policies via approval workflows. - Contributed to infrastructure monitoring, troubleshooting server performance, and optimizing system uptime.

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Cybersecurity Intern – Web Penetration Testing

Hackup Technologies, Coimbatore

Jan 2022 – Feb 2022 - Performed web penetration testing using **Burp Suite, Metasploit, Wireshark**, and other security tools. - Executed **SQL Injection, Clickjacking, brute-force attacks**, and phishing simulations to identify web vulnerabilities. - Worked on vulnerable distributions (OWASP BWA, Metasploitable) to strengthen application security knowledge. - Evaluated web security headers and recommended mitigation techniques.

PROJECTS & ACCOMPLISHMENTS

AI-Powered Intelligent Chatbot

- Developed a chatbot for college-level student interaction and automated query resolution.
 - Integrated natural language processing to provide instant responses for academic and campus-related queries.
 - Helped reduce manual administrative workload significantly and improved information accessibility.
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CERTIFICATIONS

- IT Security Foundations: Operating System Security – LinkedIn Learning (Lisa Bock)
- ITIL Foundation Course – Udemy
- LTIMindtree Certified Cloud – IT Infrastructure & Cybersecurity Professional
- LTIMindtree – Generative AI Foundation Course
- NPTEL – Soft Skills & Personality Development
- LTIMindtree Certified Cloud – IT Infrastructure & Cybersecurity Professional

- LTIMindtree – Generative AI Foundation Course
 - NPTEL – Soft Skills & Personality Development
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EDUCATION

B.Sc. Computer Science with Cognitive Systems

Sri Krishna Arts & Science College, Coimbatore

CGPA: 8.4

2020 – 2023

ADDITIONAL INFORMATION

- **Languages:** English (Fluent), Tamil (Fluent),
 - **Availability:** 30 days notice period
 - **Relocation:** Willing to relocate
 - **Shifts:** Flexible
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DECLARATION

I hereby declare that the above information is true and accurate to the best of my knowledge.