

IDEATION PHASE

Project Title: To Supply Leftover Food to Poor

1. Introduction

Food insecurity continues to affect millions globally, despite the abundance of food produced every year. A significant portion of food wastage occurs due to inefficient distribution, lack of coordination, and absence of digital platforms connecting donors with organizations that serve the needy.

This project — “*To Supply Leftover Food to Poor*” — aims to address these challenges by developing a **Salesforce-based cloud solution** that facilitates **real-time communication, food donation tracking, and volunteer coordination**. The system will create a unified network between donors, NGOs, and delivery volunteers to minimize waste and ensure food reaches those in need safely and efficiently.

2. Problem Identification

Despite having sufficient food production, the gap between **surplus and scarcity** persists. Restaurants, hotels, and event organizers often dispose of edible leftover food due to:

- Lack of awareness about nearby NGOs or food collectors.
- Absence of structured communication channels.
- Difficulty in coordinating volunteers for quick pickups.
- No real-time system for donation tracking or delivery verification.

As a result, vast amounts of consumable food are wasted daily while countless people go hungry.

3. Proposed Solution

The proposed solution is a **cloud-based Food Redistribution Management System** built using **Salesforce**.

The system will:

- Enable **restaurants and donors** to register and list surplus food instantly.
- Allow **NGOs and volunteers** to locate available food through a map-based or list-based interface.
- Automate **notification alerts** for nearby NGOs when a new food donation is created.
- Provide **delivery tracking and confirmation** once food reaches beneficiaries.
- Maintain complete **records for accountability** (food type, quantity, donor details, pickup and delivery times).

This centralized approach ensures transparency, quick coordination, and efficient use of available food resources.

4. Objectives

- Reduce food wastage by connecting donors and NGOs through a digital platform.
- Ensure timely distribution of surplus food to underprivileged communities.
- Provide real-time visibility and tracking of donations and deliveries.
- Enhance accountability through digital records and volunteer coordination.
- Support data-driven reports for monitoring and improving food redistribution.

5. Scope of the Project

The project focuses on:

- Developing Salesforce objects for **Donor, Food Item, NGO, Volunteer, and Delivery Tracking**.
- Automating workflows for donation creation, assignment, and delivery confirmation.

- Providing dashboards for visual analytics (daily donations, deliveries, and volunteer activities).
- Maintaining user-friendly interfaces for different user types (Admin, Donor, NGO, Volunteer).

Out of scope: Integration with government food safety systems or external payment gateways (for now).

6. Expected Outcomes

Once implemented, the system will:

- Reduce the volume of food wasted by enabling fast redistributions.
 - Simplify communication and coordination among stakeholders.
 - Improve transparency and trust in the donation process.
 - Strengthen collaboration between NGOs and donors using a single platform.
 - Contribute towards sustainable development goals (Zero Hunger and Responsible Consumption).
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7. Conclusion

The *To Supply Leftover Food to Poor* project provides a powerful and socially impactful solution that leverages **Salesforce's automation, security, and scalability**.

By transforming manual food donation processes into an organized cloud system, it helps reduce wastage, supports vulnerable communities, and creates a sustainable, accountable, and efficient food distribution network.