

# Keep Alive

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## Description

You can use Keep Alive to extend the session timeout period. The minimum session time is currently **20 minutes (Italian Exchange)**. On the **international (.com) Exchange** the current session time is **4 hours**. Therefore, you should request Keep Alive within this time to prevent session expiry. If you don't call Keep Alive within the specified timeout period, the session will expire. **Please note:** Session times aren't determined or extended based on API activity.

## Headers

Name	Description	Sample
<b>Accept</b> (mandatory)	Header that signals that the response should be returned as JSON	application/json
<b>X-Authentication</b> (mandatory)	Header that represents the session token that needs to be keep alive	Session Token
<b>X-Application</b> (optional)	Header the Application Key used by the customer to identify the product.	App Key

The presence of the "Accept: application/json" header will signal that the service should respond with JSON and not an HTML page

## URL Definition

**International jurisdictions:**

```
https://identitysso.betfair.com/api/keepAlive
```

**Spanish jurisdiction**

```
https://identitysso.betfair.es/api/keepAlive
```

**Romania jurisdiction:**

```
https://identitysso.betfair.ro/api/keepAlive
```

**Parameters - NONE**

## Response structure

```
{
  "token": "<token_passed_as_header>",
  "product": "product_passed_as_header",
  "status": "<status>",
  "error": "<error>"
}
```

## Status values

```
SUCCESS
FAIL
```

## Error values

```
INPUT_VALIDATION_ERROR
INTERNAL_ERROR
NO_SESSION
```

## Call sample

```
# full request
curl -k -i -H "Accept: application/json" -H "X-Application: AppKey" -H "X-Authentication: <token>" https://identitysso.betfair.com/api/keepAlive
```

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## Keep Alive success

```
curl -k -i -H "Accept: application/json" -H "X-Application: AppKey" -H "X-Authentication: SESSIONTOKEN" https://identitysso.betfair.com/api/keepAlive
```

```
{  
  "token": "SESSIONTOKEN",  
  "product": "AppKey",  
  "status": "SUCCESS",  
  "error": ""  
}
```