Jeeva R

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Summary

IT Professional with over 3.8 years of IT Support Technician experience as a Freelancer.
I am a self-motivated and well-organized guy looking for a chance to put my skills to good use. With excellent analytical abilities and a track record of quickly identifying and resolving technological difficulties.
Strong knowledge of Windows server, VMware, DNS, DHCP, WEBSERVER, LINUX, and MAC.

Experience

🤝 Freelance

Self Employed

Aug 2021 - Mar 2022 (8 months)

1. Windows Server 2019 installation and configuration.
2. Working with ADDS, DNS, DHCP, WDS, HYPER-V, and VMWARE.
3. Good in FTP, File Server, Permissions, Local File Sharing, and Port Forwarding.
4. Setting up a new web server (XAMPP SERVER).
5. Set up REMOTE ACCESS VPN on the server in 2019.
6. Understanding of Windows OS,Installation, Formatting, Partitioning ,Configuration, and Troubleshooting.
7. Understanding of LINUX (Ubuntu) and Apple devices such as the iMac, Mac Mini, and iPad.
8. Outlook Assistance (Configure & troubleshooting MS Outlook).
9. In-depth knowledge of the client's operating system (Windows 7,Windows 10 and windows 11).
10. Email Management: Creating and managing email user accounts and data using CRM.
11. Setting up and sharing network printers.
12. Maintaining the software and hardware asset management.
13. Server maintenance, data backups, and MYSQL database backups.
14. Troubleshooting and resolving client system issues.
15. Maintenance of CCTV cameras, unmanaged switches, and routers provided by the ISP.
16. Managing the Microsoft Office as well as other client-side system needs.
17. Network Administration: Static IP and DHCP Configuration.
18. Setting up DNS and DDNS.
19. A basic understanding of VMware ESXI and NAS Server (Not Implemented).

✈ IT Support Technician

Freelancer.com

Feb 2017 - Mar 2020 (3 years 2 months)

1. Installation of the operating system (OS) and Driver updates.
2. Troubleshooting hardware and software issues.
3. Unlocking and Flashing of all mobile phones.
4. Reset the passwords for all operating systems (OS) (WINDOWS,LINUX,IMAC).
5. Install and maintain equipment and software.
6. Hands-on experience with Windows/Linux/Mac OS environments.

7.Setting up a printer and sharing it.
8.ISP Routers and Switches Configuration.
9.Troubleshoot network and system issues.
10.Installation, configuration, and troubleshooting of LANs and WLANs.
11.Installing anti-virus software and removing viruses.

Education

Kings Engineering College
Bachelor of Engineering - BE, Computer Engineering
Aug 2017 - Aug 2021

Arignar Anna Government Higher Secondary School
Higher Secondary School Certificate, Computer Science
Jun 2015 - May 2017

Sri Saraswathi Vidhya Mandir Matriculation School
Secondary School Leaving Certificate
Jun 2014 - May 2015

Licenses & Certifications

Cisco Certified Network Associate Routing and Switching (CCNA) - Blue Ball
Technologies

IT Fundamentals & Computer Networking Course with Comptia A+ - Udemy

Fundamentals of IT Helpdesk - Freshservice

Computer Basics 2022 Basic Computer Skills And Fundamentals - Udemy
UC-4499db11-8f3e-4ec7-9c34-d55f293fab54

Linux Tutorial - Great Learning

Skills

Windows Server • Server Architecture • Linux Server • Domain Name System (DNS) • Dynamic Host
Configuration Protocol (DHCP) • System Administration • VMWare ESXi • VMware vSphere • VMware
Infrastructure • Amazon Web Services (AWS)