# **Book**Rapport

## A Relationship Building App for Book Clubs

Card Sort Report by Jef Blocker

Eight participants--two actual book club members and six unconfirmed book club members--completed an online card sort via Optimal Workshop.

The majority of the participants were able to sort the cards into the anticipated categories, although the category names were slightly different: "Book Info" vs. "Book Details," etc.

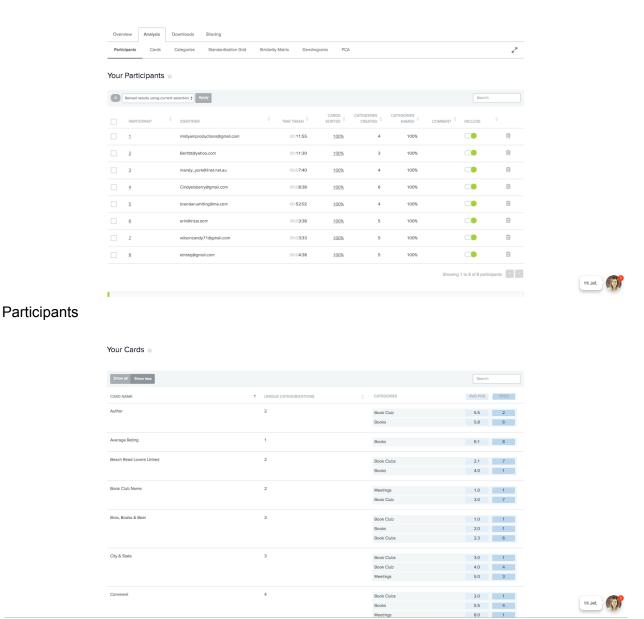
Participants showed some confusion as whether to place some cards under Book Club or Meeting. Whereas I had anticipated participants would group "Date & Time" and "R.S.V.P." under Meeting, this occurred only three times out of eight. No participants sorted "This Month's Book" under Meetings. The results show a need to list these and a few other cards under both Book Club and Meetings.

When creating the card sort, I had concerns about whether "Beach Read Lovers Unite," "Bros, Books & Beer," "Not Yo Mama's Book Club," and "Spiritual Book Club" would confuse readers, as I didn't want to include the words "book club" in each card, as it might tip off the participants that these four cards were examples of different book clubs. However, at least six of the eight participants correctly grouped these cards into the Book Clubs category.

Most cards I had anticipated participants would group under Book Club ended up being categorized in this way by participants. "City & State" was only placed under the Book Club category four out of eight times, and "Country" was only placed under the Book Club category three out of eight times. Many participants categorized these geographical cards under Meeting.

"Discussion Questions" and "Comment" seemed to confuse participants. I had anticipated these would be categorized under Books; however, this only occurred three and four times respectively. "Discussion Questions" were often grouped with Book Club or Meetings. "Comment" was grouped in almost all categories, which may necessitate a change to "Add a Review."

Overall, the results indicate my original site map should work well with some minor adjustments. Once I build the prototype, I will be able to test as to whether the site map is as intuitive for participants as I believe.



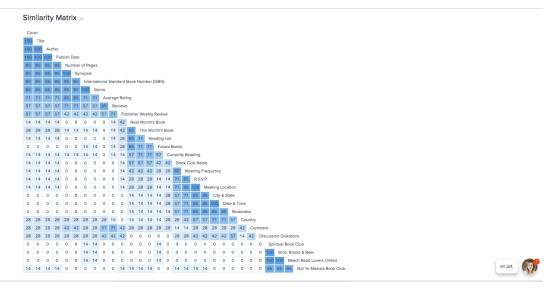
Cards

#### Your Categories o % Standardize Show all Show less AVG POS FREQ 1.0 1.0 1 Bros, Books & Beer 2.5 3.0 7 3.0 1 Book Club Name 3.3 7 3.5 6 3.8 5 Meeting Frequency City & State 4.0 4 4.3 3 4.4 8 Reading List 4.6 5 0.48 Meeting Location 5.0 5 5.3 4 5.4 7 This Month's Book 5.5 6 Cover 5.5 2 5.5 2 Not Yo Mama's Book Club 5.5 2 Future Books 5.7 6 6.5 2

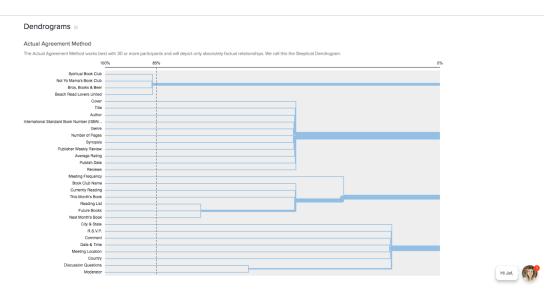
## Categories



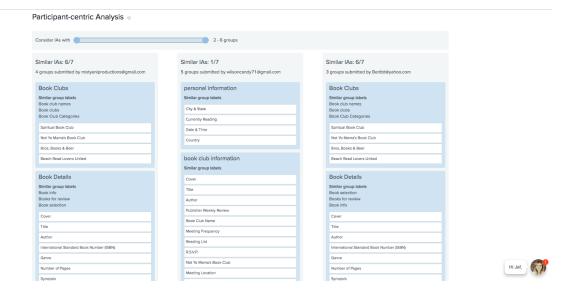
Standardization Grid



### Similarity Matrix



Dendrograms



Participant-centric Analysis