

Jeffrey F. Fisher

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JOB OBJECTIVE

Procedural Programming, AI Programming, or other Game Programming role

QUALIFICATIONS

- Created procedural map builder in C# on own initiative for class, continued as side project
- Experience using C#, C++, Lua, UnrealScript, JavaScript, and Unreal Kismet
- Worked on own to develop Direct3D skills before taking classes on the subject
- Often produced the majority of assets and code on school projects
- Used rapid prototyping to resolve design questions that arose during two class projects
- Ten years at IT help desks, supporting both technical and non-technical employees
- Gut-level understanding of support, documentation, and the needs of the end-user
- Thrived on fast work tempos, balanced timeliness and quality, and adapted to constant change
- Used verbal communication skills to rapidly and accurately ascertain details of issues
- Used analytic skills to break down symptoms to determine the root cause of problems
- Achieved consistently high resolution rates even in systems that were secondary responsibilities
- Earned consistently high customer satisfaction statistics with good feedback from those I helped
- Maintained encyclopedic knowledge of the current state of documentation in use as it evolved
- Second contractor in my current department hired after a one year hiring freeze
- Second tech in my current department allowed to work from home 3 years ago
- Lifelong love of games starting with card and board games as a kid
- Driven to create from GMing table top RPGs to experimenting with mods and DarkBASIC
- Broad life experiences from growing up without electricity through 2 amateur MMA matches
- Detailed knowledge of military and world history and love seeing these applied to games
- Media geek with deep knowledge of TV and movies, but driven to make them obsolete

MILITARY

1996-2003	Washington Army National Guard	Artillery Fire Direction Specialist
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EDUCATION

2011-2014	Devry University	Bachelors – Game and Simulation Programming
1999-2001	Lower Columbia College	Associates in Business Management
1995-1996	Lower Columbia College	Associates Transfer in Computer Science

WORK EXPERIENCE

2008-Present	Liberty Mutual	IT Helpdesk Agent
2008-2009	Fitness Together Redmond	Personal Trainer
2004-2007	AT&T Mobility	IT Helpdesk Technician