2855 Pinecreek Dr, Unit A103
Costa Mesa, CA 92626

JEFF STANTON

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EDUCATION

Irvine, CA   **University of California, Irvine**   **Fall 2016 - Present**
- Computer Science, Expected Graduation June 2018

EMPLOYMENT

Advanced Repair Agent   **Geek Squad**   **Aug 2014 - Present**
- Reduced Precinct average repair turn-time from four days to two.
- Improved Precinct Net Promoter Score to 100% by coaching Consultation Agents on providing an accurate "definition of fix" and daily repair updates to clients.
- Ranked #1 Geek Squad Precinct in the district for the 2014 fiscal year.
- Quickly and accurately diagnose technology issues.
- Assess, test and perform computer repairs.

Operations Manager   **Best Buy**   **Nov 2013 – Aug 2014**
- Provide direct supervision, coaching, training, development, and performance management of supervisors and sales consultants.
- Oversee store HR practices and Employee Practice Audit compliance processes.
- Monitor store P&L statements with primary focus on reducing storewide controllable expenses.

Mobile Manager   **Best Buy**   **Feb 2013 – Nov 2013**
- Ranked #6 Connectivity Business Group in the company on an annual national performance management report.
- Achieved 30% revenue growth year-over-year through coaching sales consultant's selling behaviors.
- Managed and developed a team of 16 employees.
- Oversaw all aspects of the business including recruiting, training, customer service, merchandising, inventory integrity, and labor management.

Operations Supervisor   **Best Buy**   **Aug 2010 – Feb 2013**
- Oversaw all aspects of store finance and operations, including cash reconciliation, controllable expense management, payroll, and labor budget management.
- Ranked #1 for multi-channel sales in the company on a national performance management report from October 2012 to January 2013.

TECHNICAL EXPERIENCE

Projects
- **Flappy Bird Clone** (2015). 2D game developed in Java using OpenGL (via LWJGL).
- **Chrome Extension** (2015). Content script that displays RateMyProfessors.com scores for MyVCCCD students during registration using JavaScript and styled with CSS.
- **Calculator** (2015). Simple GUI calculator that performs basic arithmetic operations. Developed using Java.
- **Text Editor** (2015). Simple text editor with menus that performs open, save, exit, cut, copy, paste, and select operations. Developed using Java.

ADDITIONAL EXPERIENCE AND AWARDS

- Dean's List Fall 2014
- Phi Theta Kappa Honor's Society
- Member of Moorpark's Programmer Enthusiast Club

Languages and Technologies

- C++; Java; JavaScript; HTML; CSS
- Visual Studio; Eclipse; Sublime; Git