Siaw Zheng Chan

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Summary

Young and passionate individual majoring in Information Technology looking for an opportunity to excel as an industry professional software engineer.

Highly passionate and self-motivated individual and willing to walk the extra miles and think outside of the box in order to achieve excellence.

Highly adaptable, flexible and capable of learning new things fast.

Able to work both independently as an individual and collaboratively as a team member in setting work priorities and meeting deadlines.

Easy going and friendly personality with good interpersonal skills.

Possess excellent research, time management and problem-solving skills in conducting and understanding technical analyses.

Possess good written and communication skills and high level of organization skills.
A meticulous person who pays attention to detail.

Skillset

- **Web Development:** .NET, .NET Core, CSS, HTML, JavaScript
- **Web Framework:** React
- **Progressive Web App(PWA):** Ionic
- **Web Development Backend:** .NET, .NET Core, C#
- **Database:** Microsoft SQL Server, MySQL
- **Version Control:** GitHub, GitLab, SourceTree
- **Development Tools:** Postman, Agile Project Management

Work Experience

1. **CONSULTANT,** 23/12/2022 – 25/09/2023 (REMOTE & F2F)
   RED ONE NETWORK SDN BHD, Malaysia

Over half a year of experience in the digital transformation department for Red One Network. Lead and supervised the Prepaid DOB (Digital Onboarding) project, which involved the usage of React JS, Ionic Native for frontend development and REST API for the interaction with the database for backend development. Experienced in mobile App development using Android Studio.

Major Contributions:

- Build Progressive Web App for the Prepaid DOB project. React JS and Ionic Native framework are used for frontend development.
- MSSQL database is used to store customer's information and logs for debug purposes.
- GitLab with the GUI application of SourceTree is used for version control.
- Full Stack Software Architecture Design on development planning phase.

2. **ASSISTANT STORE MANAGER,** 27/03/2019 – 11/10/2022
   HAWKER CHAN, Melbourne

As an experienced Assistant Store Manager, I have a proven track record of increasing sales, reducing costs, and improving customer satisfaction. I have a deep understanding of store operations, from inventory management to customer service, and I'm adept at motivating and leading teams to success. My commitment to driving growth and efficiency has enabled me to make a lasting impact on the bottom line.

Major Contributions:

- Maintain daily record of all transactions and generate reports for store manager.
- Write order supply requests to replenish merchandise.
- Train staff to deliver outstanding customer service.
- Motivate sales employees to improve morale, performance, and store revenue.
- Analyze marketing information and translated it into strategic plans for customer growth.

Academic Qualification

Bachelor of Computer Science, Software Developer, 2018 – 2021
Swinburne University of Technology, Hawthorn/Malaysia