

# Jeff McBride

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## Education

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### University of Toronto

Toronto, Ontario  
2014 - Present

- B.Sc in Computer Science

## Work & Leadership Experience

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### TSC Stores

Milton, Ontario  
03/12 – 08/14

*Store Clerk, Customer Service Representative, Cashier*

- Provided exceptional customer service - answering and directing phone calls with politeness and sharing knowledgeable product information
- Responsible for purchase transactions, handling money with great attention to detail, and reporting unsafe workplace conditions or violations under the OHSA

### Link Crew

Milton, Ontario  
05/13 – 12/14

*Grade 11 Link Crew Leader*

- Assisted freshmen in adapting to high school throughout their first semester – worked with a team to organize special events for extended periods of time

### Best Buy Milton

Milton, Ontario  
05/15 – 09/15  
12/15 – 01/16

*Product Process Specialist*

- Provided exceptional customer service
- Responsible for product theft, alert and attentive in watching over the store

### Innis Insight Mentorship Program

*Computer Science & Mathematics Mentor*

Toronto, Ontario  
09/15 – Present

- Guided Freshmen in my program and used my expertise to show them how to achieve success academically

### Innis Residence

*Front Desk Staff, Tour Guide*

Toronto, Ontario  
09/15 – Present

- Helped with day-to-day operations at the Innis Residence

## Skills

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- Enthusiastic and Friendly
- Patient and Organized
- Good communication skills
- Motivated and Proactive

## Achievements

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- Entrance Scholarship University of Toronto – 2014
- Ontario Scholar – 2014
- Math Award for highest overall mark – 2013
- Accounting Award for highest overall mark – 2013

