

# Jeffrey Adjei

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Passionate and aspiring software engineer with a strong foundation in programming languages and cloud technologies. Experienced in collaborative project environments, I thrive on solving complex problems and creating innovative solutions. Seeking a challenging and dynamic role where I can continue to grow my technical skills and contribute to impactful projects that push the boundaries of technology.

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## Work Experience

### **Makers Academy Bootcamp(2023)**

#### **Software Engineering stream**

- Establishing a solid foundation in Python programming, including object-oriented programming, data structures, and algorithms.
- Acquiring hands-on experience with cloud platforms like AWS, Azure, or Google Cloud, gaining proficiency in deploying, managing, and scaling applications in a cloud environment.
- Leveraging cloud-native CI/CD services such as AWS CodePipeline, Azure DevOps, or Google Cloud Build to streamline the software development lifecycle and enable continuous integration and continuous deployment of applications.
- Utilising developer tools such as Git for version control, Docker for containerisation, and integrated development environments (IDEs) like VSCode to streamline the software development workflow.
- Demonstrating a strong commitment to the "Golden Square" principles of software engineering, that being test-driven development, program design, debugging and pair programming.
- Developing database-backed web applications using technologies like SQL, NoSQL, and ORM frameworks.
- Implementing authentication and authorization mechanisms to secure web applications and protect sensitive data.

### **Delaware North-Hospitality Coordinator(2017-19):**

- Fostered strong relationships with key clients, resulting in a 25% increase in repeat business and referrals.
- Developed and executed strategic marketing initiatives, resulting in a 30% increase in event bookings and a 10% growth in revenue.
- Implemented a guest feedback system, resulting in a 20% increase in overall customer satisfaction scores within six months.
- Spearheaded cost-saving initiatives, leading to a 15% reduction in operational expenses while maintaining exceptional service quality.
- Revamped the menu offerings by conducting market research and analysing customer preferences, leading to a 10% increase in average food and beverage sales.

### **Amazon Flex Delivery Driver(2022):**

- Acted as a brand ambassador for Amazon, maintaining a professional and positive image during interactions with customers, building trust and enhancing the company's reputation.

- Collaborated with warehouse staff and logistics team to ensure smooth coordination of operations, contributing to a 30% reduction in package handling errors.
- Maintained a flawless safety record, adhering to all traffic regulations and safety protocols, completing over 1,000 deliveries without any accidents or incidents.
- Adapted to changing circumstances and maintained flexibility, achieving a 98% delivery success rate even in challenging weather conditions.
- Demonstrated outstanding customer service, receiving an average customer satisfaction rating of 4.9 out of 5 based on feedback surveys.
- Utilised technology effectively, leveraging GPS and delivery tracking systems to navigate efficiently, reducing delivery time by 10%.

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### **Education**

**Bachelor of Science- Medical Biochemistry (second class Upper)**

**University of Leicester (2019-2022)**

Final year project- 'How can artificial intelligence be used to predict endometrial cancer relapse' (First Class Grade)

**Leyton Sixth Form College- (2017-2019)**

**A-Level Biology (Edexcel Salters Nuffield)- C**

**A-Level Sociology (OCR)- B**

**A-level Geography (Edexcel)- C**

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### **ADDITIONAL**

**LANGUAGES:** English (native fluency), Twi (native fluency)

**TECHNICAL SKILLS:** Python, Ruby, SQL, Data Analytics, Web Development, C#

**OTHER EDUCATION:** Jack Petchey Award

**INTERESTS:** Fashion, American Football, Basketball, Music, Gym