Jeffrey Tan

Computer Science Student

I am a Computer Science undergraduate with a passion for creating apps. In my free time, I enjoy playing video games and powerlifting is my sport of choice. I have a history in customer service and hospitality so I am comfortable interacting with customers in a professional setting.

✉ jtjeffreytan@gmail.com | ☎ 0468948917

📍 247 Buckley Street, Aberfeldie, VIC 3040, Australia

Education

RMIT University | 2020 - 2022

Bachelor of Computer Science

- Currently in the third year of a three-year program.
- Developed software in groups of up to 5 using the Scrum framework as a developer and Scrum Master.
- Performed analysis on large datasets, practicing data cleaning, exploration, modelling, evaluating and presentation.
- Strong understanding of algorithms, theory of computation, and operating systems.

Penleigh and Essendon Grammar School | 2014 - 2018

Secondary School

- Attained 98.70 ATAR with a focus in languages, mathematics and science.

Work Experience

Moonee Valley City Council | May 2021 - Present

Customer Service Officer

- Answered calls from residents regarding all aspects of City Council related matters.
- Accrued a large knowledge-base about Council services and departments.
- Developed strong people-skills and gained experience in a highly professional workplace.

McDonald's Avondale Heights | June 2016 - July 2017

Crew Member (Front Counter)

- Experienced all aspects of of customer service, and the feeling of working in a team.
- Worked in demanding conditions during peak hours which required good decision making.
- Became proficient at typical retail duties including using POS, restocking, handling food and cleaning.

Skills Summary

- Jupyter Notebooks - Data analysis with machine learning.
- Fullstack with Ruby on Rails, MERN Stack, NextJS.
- Cross-platform mobile development with React-Native using Expo.
- Programming in C++ and Java
- UI/UX Design on Figma

References available upon request.