# **Jeffrey Tsang**

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#### **EDUCATION**

#### Cornell University, Graduate School | Ithaca, NY

Dec 2019

Master of Professional Studies in Information Science | conc. in Data Science (GPA: 4.0/4.0)

## Cornell University, College of Agriculture and Life Sciences | Ithaca, NY

May 2019

Bachelor of Science in Information Science | conc. in Data Science and Interactive Tech (GPA: 3.79/4.0)

**Honors:** *magna cum laude* 

Activities: Co-President of Information Science Student Association

Teaching Assistant: Intro to Data Science • Data-Driven Web Applications

Relevant Coursework: Data Science • Linear Algebra • Probability/Statistics • Data-Driven Web Apps • Machine Learning •

Statistical Learning • Python • Object-Oriented Programming • Language & Information (IR & NLP) • Text Mining •

**Learning Analytics** 

#### Skills

**Data Science:** SQL • pandas • NumPy • Matplotlib • Keras • sklearn • tidyverse • Jupyter Notebook • Tableau • Git **Programming:** Python • R • Java • HTML • CSS • JavaScript • D3.js • Vue.js • PHP • WordPress

## PROFESSIONAL EXPERIENCE

## DataDay Design | Co-Founder

Jun 2019 - Feb 2020

- Founded digital marketing agency that develops integrated digital solutions and strategy
- Designed, implemented, and launched WordPress websites and marketing material for start-ups and SMEs
- Configured SEO and created Google Analytics reports to improve customer conversion rates for clients

## Huge, Brooklyn, NY | Data Science Intern

Feb 2019 - Aug 2019

- Designed and built interactive R Shiny NLP analytics dashboard to analyze thousands of mobile app reviews using neural networks, leading to improved customer experience insights
- Developed neural network model using Python Keras API to classify mobile app reviews
- Developed feature in Java for R Shiny analytics dashboard that generated customer insight reports for stakeholders

## Regeneron Pharmaceuticals, Tarrytown, NY | Clinical Informatics Intern

May 2018 - Aug 2018

• Created an interactive data visualization tool using JavaScript, D3.js, HTML and CSS that utilizes network graphs to visualize and analyze electronic health record data, quantifying the relationships between genes and diseases

## Sapience Therapeutics, Harrison, NY | Data Science Intern

Jun 2017 - Jan 2018

- Utilized Python/Jupyter notebook to analyze gene expression datasets and patterns in cancer gene expression levels
- Generated data visualizations in Matplotlib of gene expression data to characterize the genetic profile of select cancers

## Mount Sinai Hospital, New York, NY | Clinical Research Database Intern

Iun 2017 - Aug 2017

- Analyzed cancer patient cohorts from EPIC database to investigate the reliability of PSA, a prostate cancer biomarker
- Managed QA database projects to maintain accuracy of patient records

## **PROJECTS**

## Mood Over Time: Characterizing how an Artist's Music Changes During their Career

Fall 2019

- Analyzed song lyrics from a music artist's discography using sentiment analysis and KL divergence
- Utilized sentiment analysis to quantify relationship between an artist's most popular Spotify songs and its sentiment

## **Customizable Task Tracking App**

Fall 2018

- Designed and developed a customizable task/expense tracking progressive web application using Vue.js framework
- Conducted user interviews and designed mid-fidelity prototypes

## **Health Services Recommendation App**

Spring 2018

- Developed and deployed web application that recommends health services using NLP/IR techniques for a queried symptom based on geographic location using Yelp reviews
- Implemented recommendation system using cosine similarity, sentiment analysis and LDA topic modeling to classify and retrieve relevant reviews

## Undergraduate Research Assistant | Social Dynamics Lab

Sep 2018 - Dec 2018

- Designed Postgres database and transferred Reddit data into database using SQL and Python in order to apply neural networks on Reddit mental health subreddit data, classifying a Reddit post's presentation of psychiatric conditions
- Used Python and Zillow API to match voter registration records with geotagged Twitter Oct 2017 May 2018 messages in order to analyze sociodemographic characteristics and income homophily of Twitter users