Jeff Garcia

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Development Skills

JavaScript | AngularJS | Ionic | NodeJS | Express | MongoDB | Mongoose | HTML5 | CSS3 | Bootstrap | Git | Firebase | MaterializeCSS | WordPress

Projects

Utah Uprising – Personally Developed Web Profile January 2016

HTML, CSS, Angular, Firebase – utahuprising.club.

- A profile web application that showcases a competitive sports paintball team roster and media content.

• Utilized design strategies learned on my own time and developed 1 week.

Temple Tracker – Personally Developed Web App February 2016

HTML, CSS, Angular, Node, Express, MongoDB, Mongoose, MaterializeCSS, Google Maps API – templetracker.com

- A journal/blog/travel application utilizing MaterializeCSS that allows for more personal organization and data gathering of Temple Visits.

• Used full MEAN stack framework to develop both the front-end and back-end in 2 weeks.

Habit Tracker – Group Developed Mobile App February-March 2016

Ionic , HTML, CSS, Angular, Node, Express, MongoDB, Mongoose, Moment.js – https://youtu.be/kszwibslzJM

- An Ionic mobile application that allows for tracking of good and bad habits for personal growth.

• Used full MEAN stack framework and Ionic to develop both the front-end and back-end with a team in 3 weeks.

Education

DevMountain

Provo, Utah; Nov. 2015 – Mar. 2016

Full MEAN Stack Web Development Program

San Jose State University

San Jose, California; Sept. 2011-May 2013

Bachelors of Arts - Anthropology

Los Medanos College

Pittsburg, California; Jan. 2009-May 2011

General Education

Experience

Certiport

www.certiport.com

Associate Web Developer

American Fork, Utah; April 2016-Present

•Assist in maintaining the Certiport website while promoting and building the Certiport brand in all web and electronic marketing materials. Website maintenance includes posting new content in existing content modules, production of new HTML pages using previously established and new templates, cleanup of old code and extraneous files, recommending fixes that keep the site aligned with current web standards. Takes direction from multiple parties to ensure client content is up-to-date on a daily basis.

•Provide support to Product Marketing Manager and Field Marketing Manager projects for special websites, campaigns, or microsites to support marketing efforts. This may include programming these websites, developing responsive web and email template layouts, posting campaign content on existing web properties, or testing and adjusting code built by third-party vendors

•Develop and implement new tools and functionalities to assist in improving the main Certiport website and to support new marketing efforts, for example, a better functioning version of the Marketing Resource Library (collateral asset repository).

•Track successfulness of electronic marketing efforts and monthly web statistics using Google Analytics. Provide these metrics to the Marketing team on a monthly basis.

•Migrate and manage Certiport website to a new CMS framework Kentico. Provide support to the Marketing and Creative team when using Kentico.

Zane Benefits

Quality Assurance Specialist

Murry, Utah; April 2014-November 2015

- Document claim processing errors for manager review
- Identify pain points to improve customer understanding and experience
- Understand Product and claim approval process to ensure 100% accuracy
- Understand Customer Care calls and Salesforce (CCM) processes to ensure 100% accuracy
- Determine course of action based on IRS, ACA, ERISA regulations for compliance
- Identify and adhere to best practices
- Maintain confidentiality in accordance with HIPAA
- Maintain about 3 audit documents and reports for each customer support employee each day
- Participant in audit review sessions with department managers

Data Entry Analyst/Processor/Documentation Specialist

- Works with the Claims Reimbursement Request team whose responsibility is to accurately process reimbursement requests submitted by plan participants.
- Assess reimbursement request documentation to authenticate the claim submissions
- Identify pain points to improve participant understanding and experience
- Understand reimbursement approval process to ensure 100% accuracy
- Collaborate with Customer Care teams to ensure a consistent process