Project Report

Project Title: A CRM APPLICATION FOR SCHOOL/COLLEGE



1. Introduction:

1.1 Overview

It's Provide Real-time Knowledge for the entire Student.

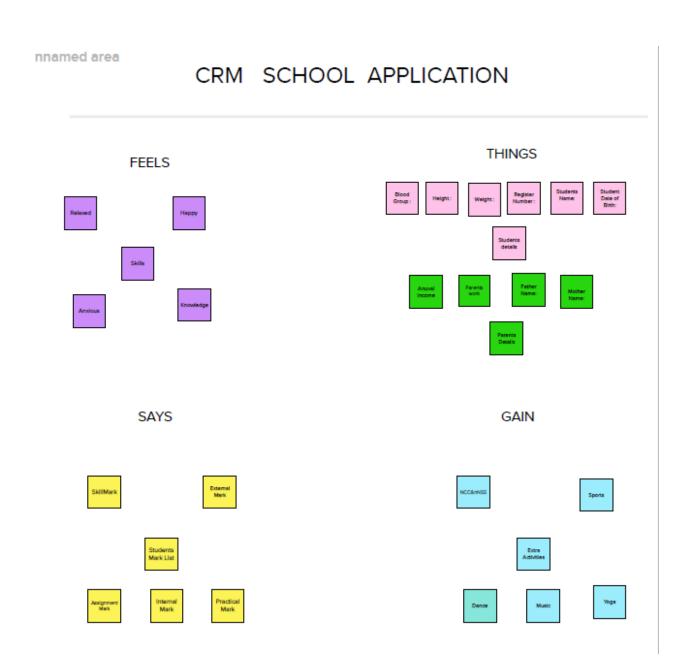
- 1. Real time sales force project
- 2. Object & Relationship in sales force
- 3. Profile
- 4. Users
- 5. Lightning App
- 6. Permission sets
- 7. Reports

1.2 Purpose

- 1. This Project used to educational system.
- 2. I achieved of every object details like school, parent & student.

2. Problem Definition & Design Thinking:

2.1 Empathy map



2.2 Ideation & Brainstorming map



3. Result

3.1 Data Model:

Object name: Obj1

Fields in the object: Field label-School

Data type- Text

Object name: Obj2

Fields in the object: Field label- Student

Data type- Text

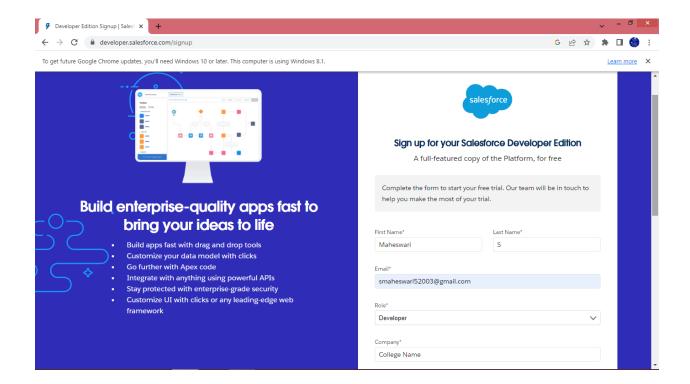
Object name: Obj3

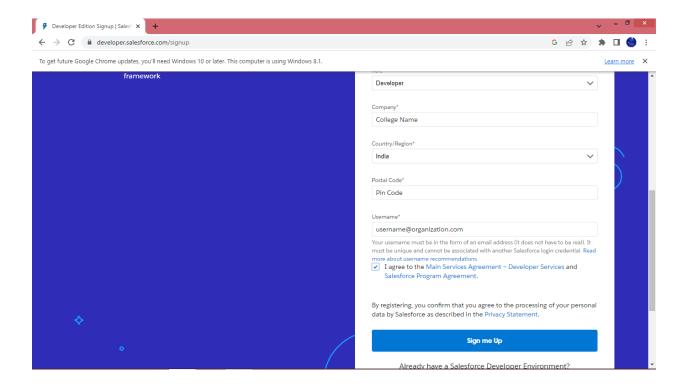
Fields in the object: Field label-Parent

Data type-Text

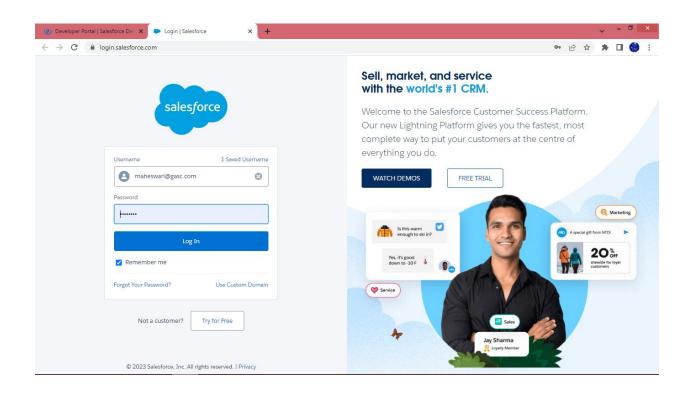
3.2Activity& Screenshots

Activity: Creating Developer Account

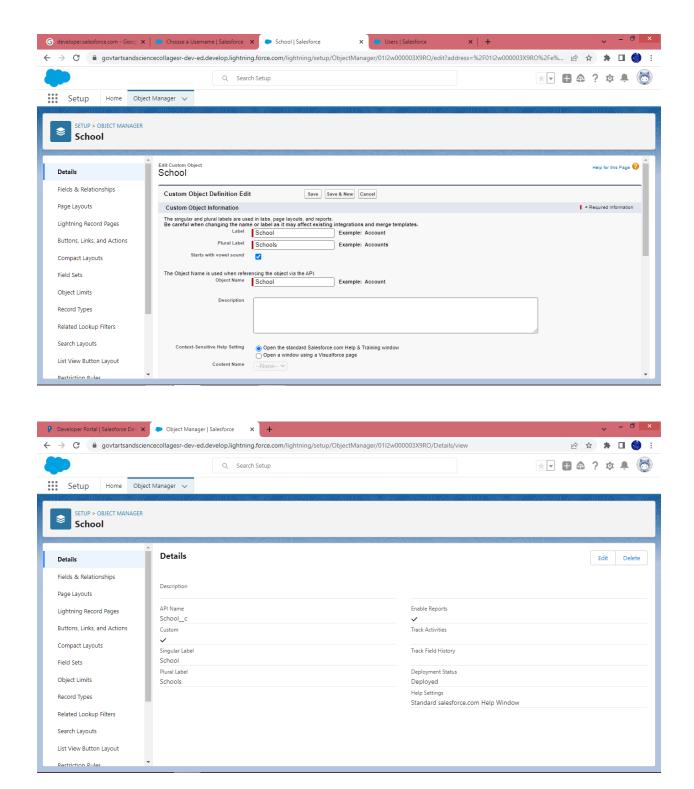




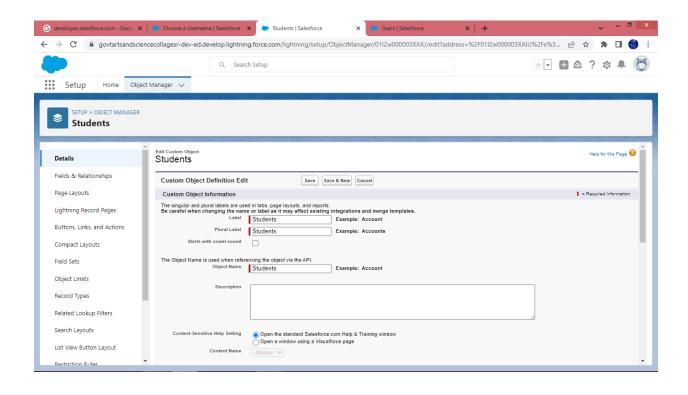
Login to sales force Account

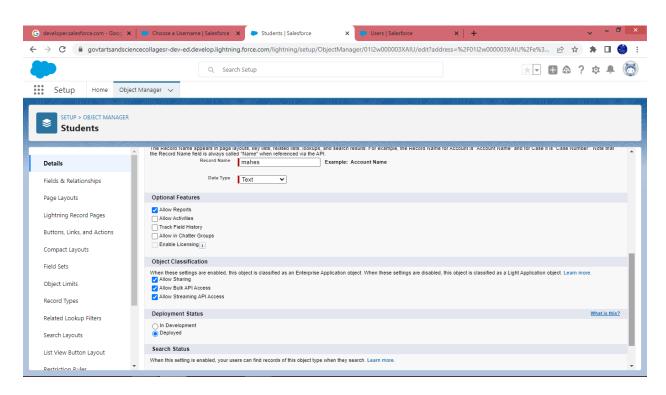


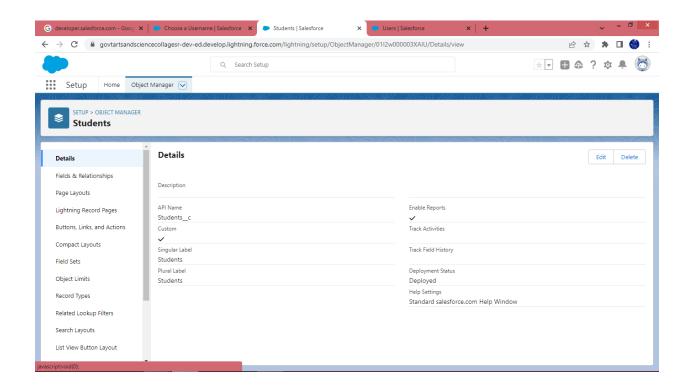
Activity-1: Creation of School Object



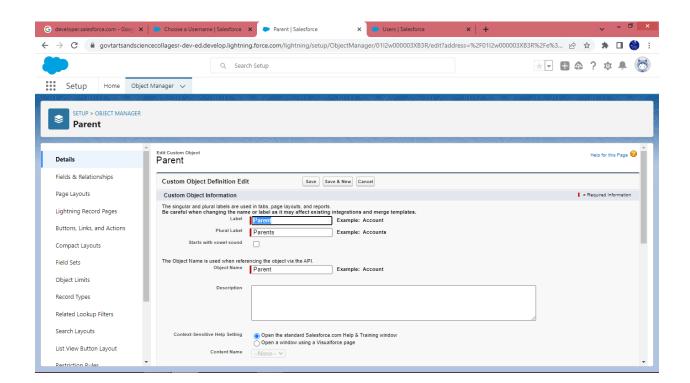
Activity 2: Create Student Object

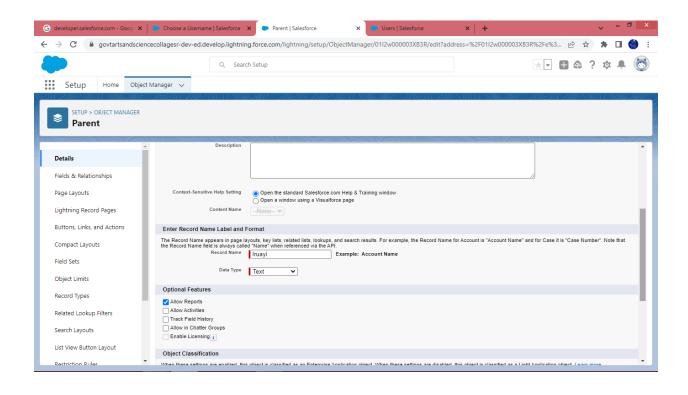


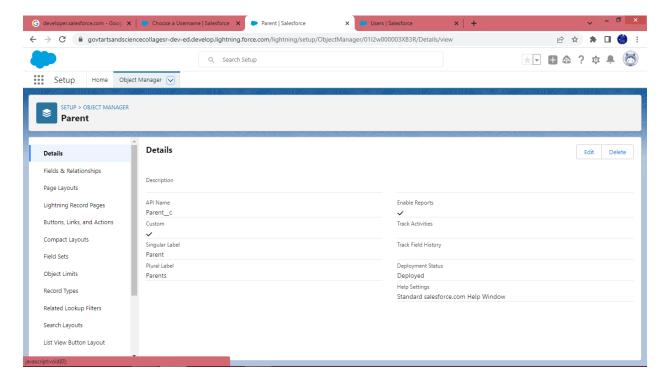




Activity 3: Create Parent Object

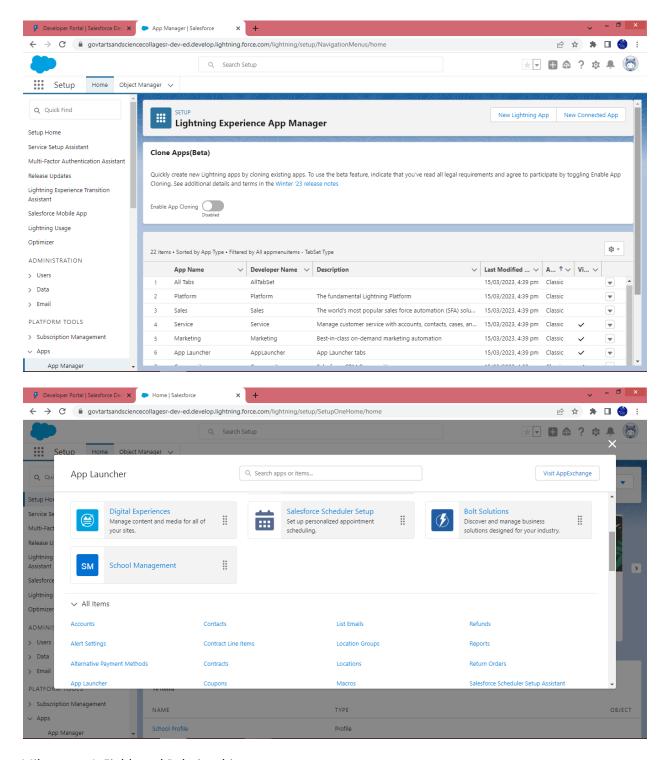






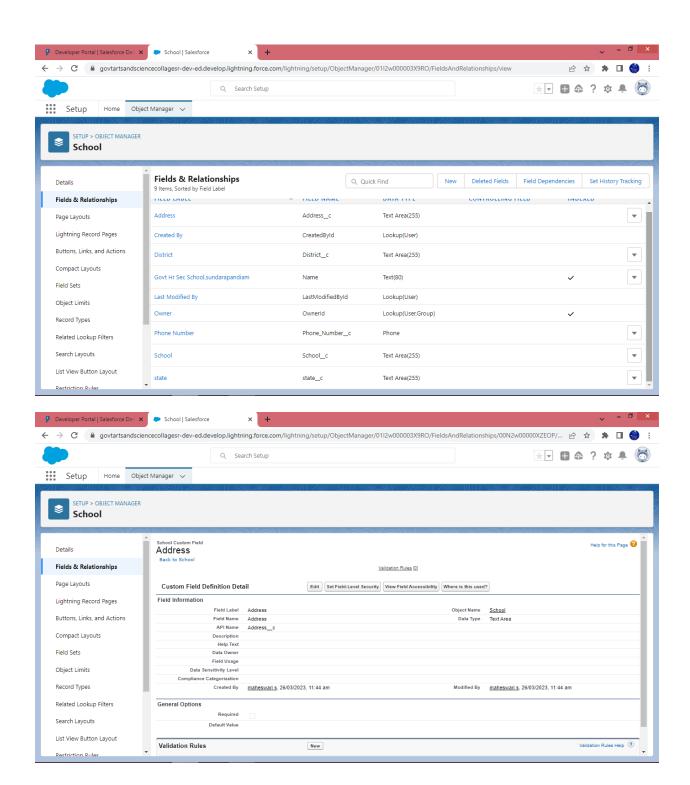
MILESTON-3: Lightning App

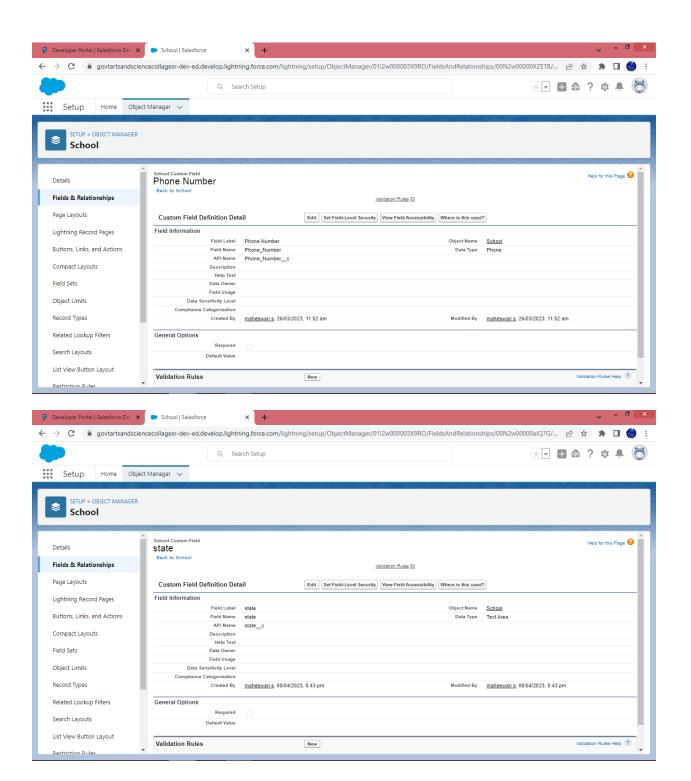
Activity: Create the school Management App

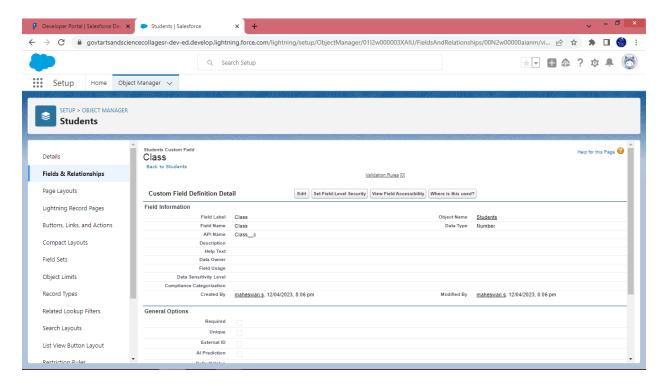


Milestone -4: Fields and Relationship

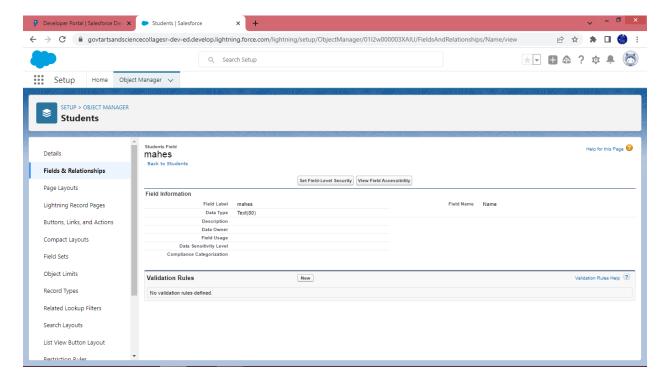
Activity: Create of fields for the school Object

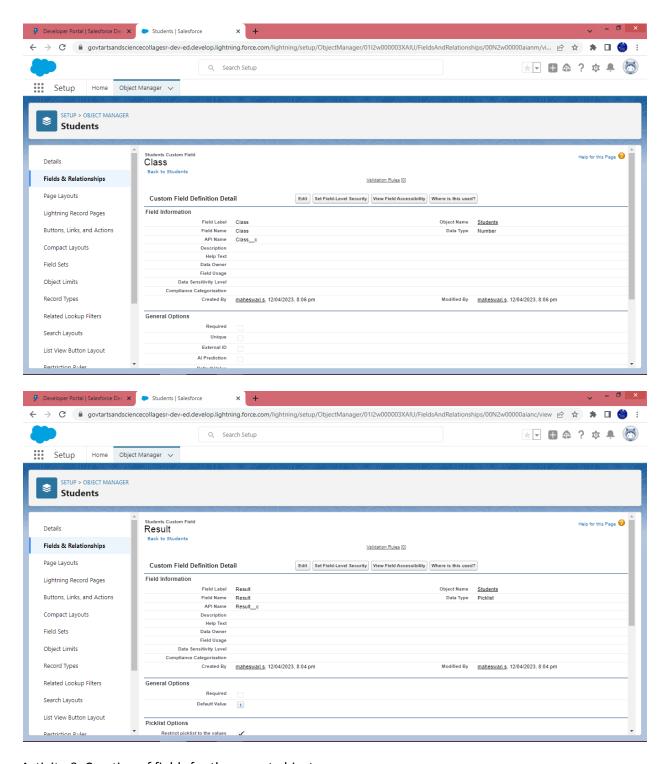




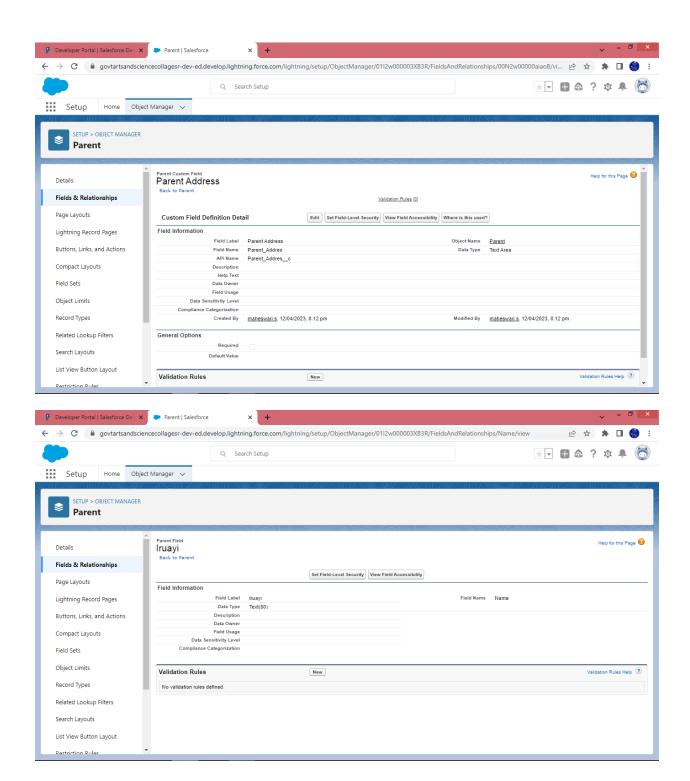


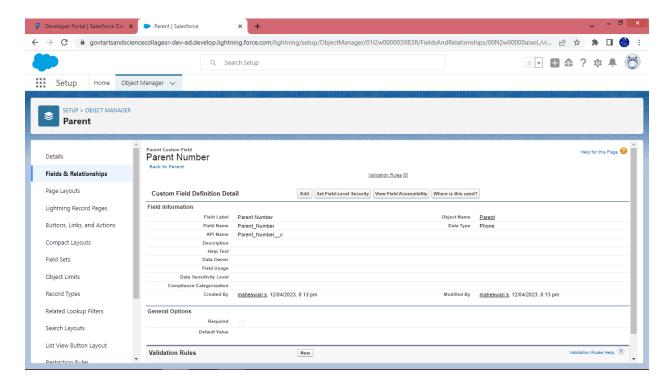
Activity-2: Creation of filed for the student object





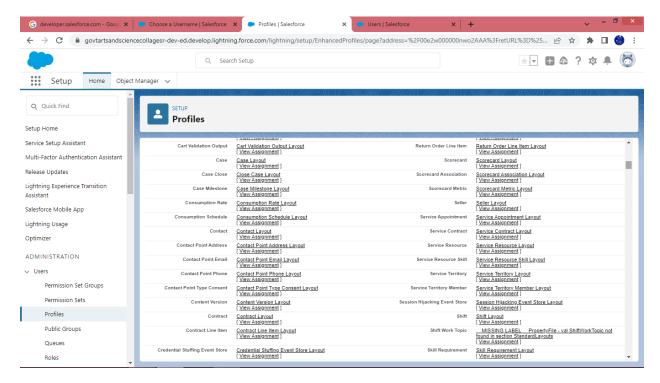
Activity-3: Creation of fields for the parent object

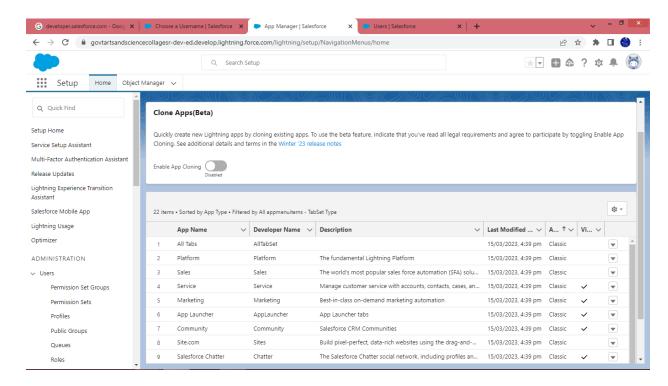




Milestone-5: Profile

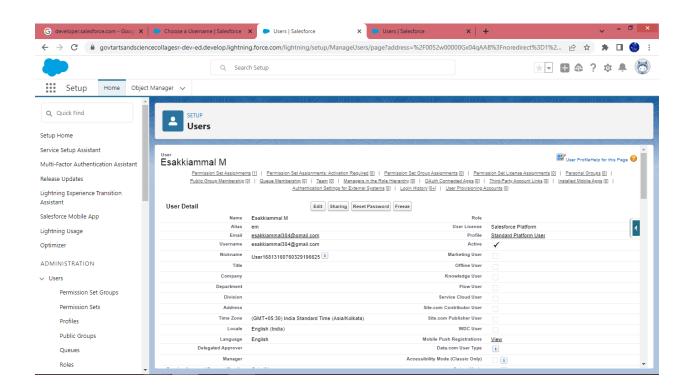
Activity: Creation on profile

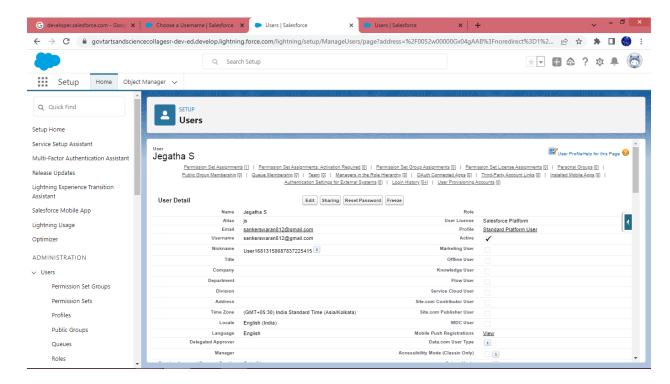




Milestone-6: Users

Activity: Creating Users

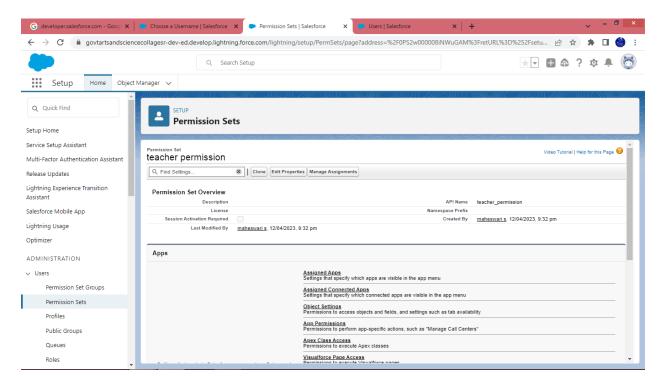


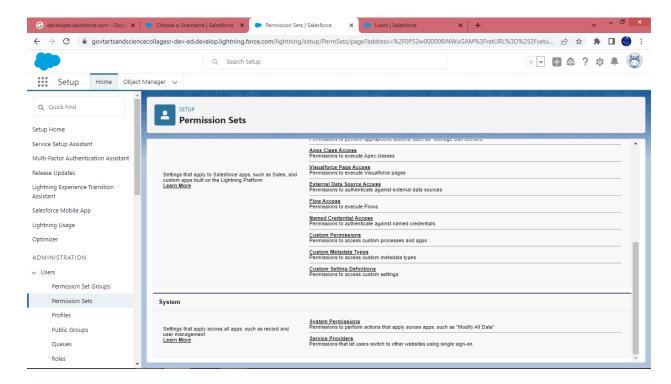


Milestone-7: Permission

Activity-1:

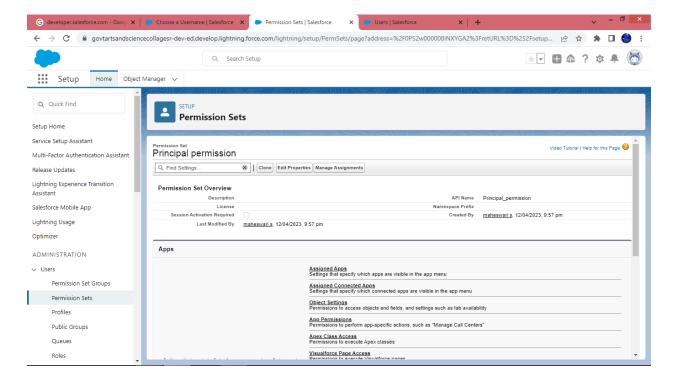
Permission sets 1:

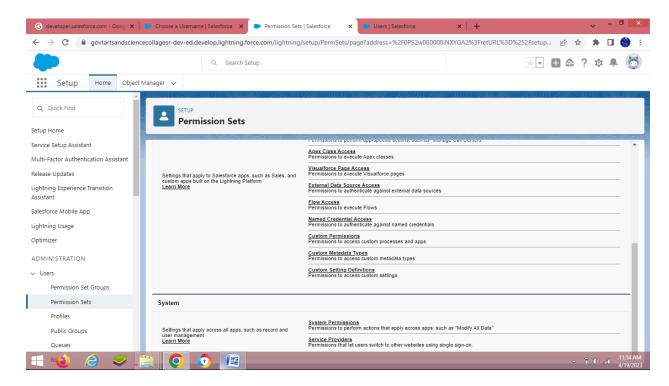




Activity-2:

Permission sets2:

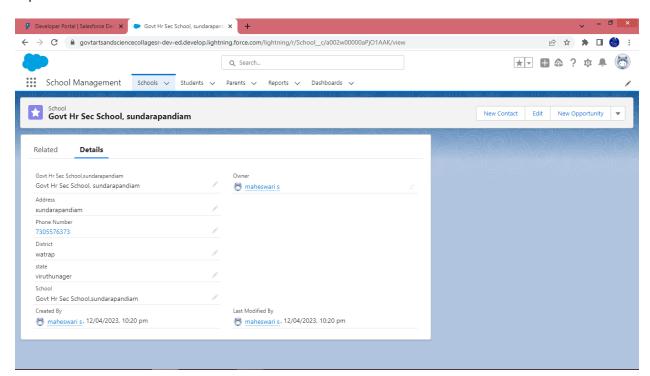


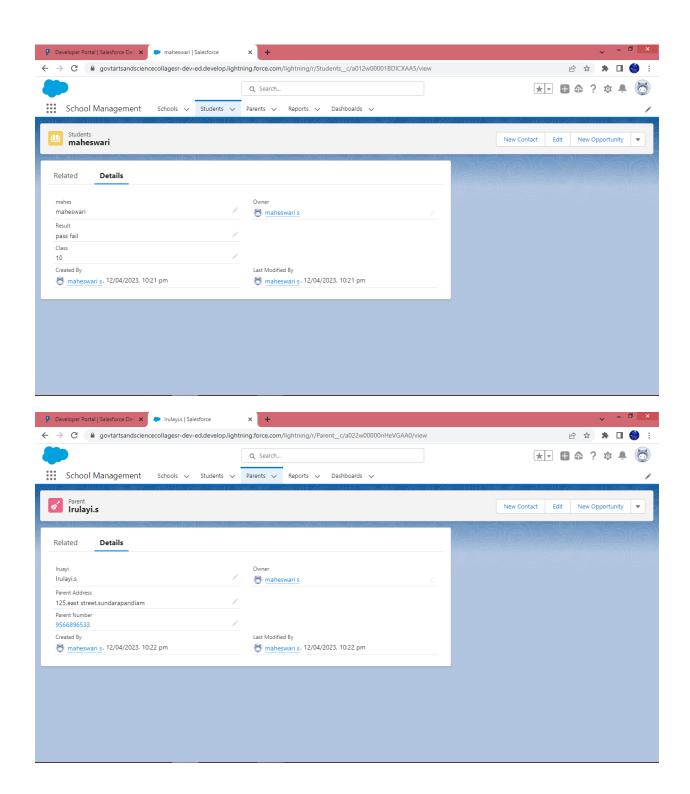


Mileston-8: Reports

Activity:

Reports:





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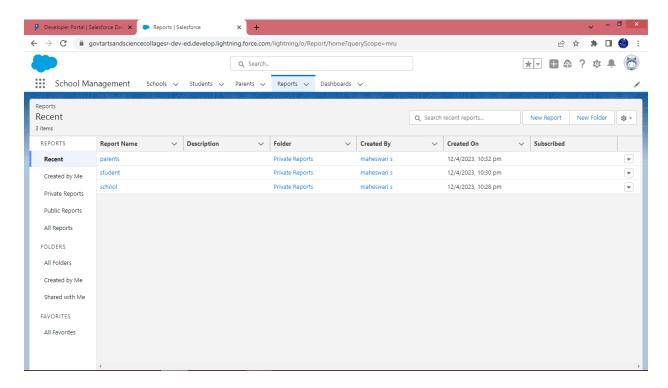
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2. Problem Definition & Design Thinking:

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4. Trailhead profile public URL

- 1. Team leader: https://trailblazer.me/id/s19sbco117
- 2. Team Member1- https://trailblazer.me/id/mahes1096
- 3. Team Member2-https://trailblazer.me/id/esakm4
- 4. Team Member3- http://trailblazer.me/id/spandeeswari

5. ADVANTAGES & DISVANTAGES

- 1. Its technology project.
- 2. Everyone used this project and edited the object.
- 3. Multi users used this project of this disadvantage.
- 4. So single user used this project of best solution.

6. APPLICATION

1. Sales force is your customer success platform, designed to help you sell, services, market and connect with your customer.

7. CONCLUSION

1. Creating developer account, object, and school management.

- 2. Create the report document.
- 3. Finding every personal detail.

8. FUTURE SCOPE

- 1. It can be made in schools and college.
- 2. It can be technology important of education.