Jeremy Lehmann

San Diego, California

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PROFESSIONAL SUMMARY

Passionate and highly motivated professional with a strong background in programming. Fast learner who thrives in challenging environments and adapts quickly to new technologies. A dedicated team player who values collaboration and communication, actively contributing to the success of projects. Committed to delivering exceptional results and creating amazing products that are both functional and aesthetically appealing.

EDUCATION

San Diego State University — San Diego, California

November 2022-August 2023

Software Development Certificate

Courses: JavaScript, React & Redux, Express, SQL & NoSQL, Python, Back-end development & APIs

École Professionnelle Commerciale de Lausanne

Lausanne, Switzerland

Certificat Fédéral De Capacités (Sales)

SKILLS PROFILE

Development Technologies: HTML/CSS, JavaScript (React & Redux), Express, Node.js, Bootstrap, GitHub

Databases: MongoDB, PostgreSQL

Deployment Tools: GitHub Pages, Heroku, Amazon Web Services (AWS)

FULL-STACK DEVELOPMENT PROJECTS

Fit by Me | https://github.com/Jehman06/myfitness_app.git May 2023-June 2023 Collaborated with a multidisciplinary team to develop a robust full-stack team-building fitness application that lets users find thousands of workouts and recipes, and track them in one page.

- Developed the back-end of the application using Node.js, Express and MongoDB, ensuring real-time updates and seamless functionality.
- Implemented the APIs, one for finding workouts and another for discovering healthy recipes, enhancing the user experience.
- Created the React component for the tracker page, aligning with the cohesive styling established by my peers across the rest of the application, using MaterialUI.
- Demonstrated the application as part of a team presentation, effectively showcasing its features and gathering valuable user feedback in real time.

Weather App | https://github.com/Jehman06/weather-app.git March 2023-March 2023 Designed a functional and useful weather application using React and OpenWeather API. Users can search for any city and the weather will be displayed. They can switch from Imperial to Metric and vice-versa, using two radio buttons.

- Integrated the OpenWeather API, allowing users to effortlessly check the weather conditions of a specific city.
- Implemented data conversion functionality, enabling users to seamlessly switch between Fahrenheit to Celsius temperature scales using conditional rendering and radio buttons.
- Ensured robust error handling techniques were in place to prevent application crashes, particularly when a city is not found or encountered unexpected data.
- Solely responsible for designing and implementing the visual styling of the weather app, creating a simple, yet intuitive and visually appealing user interface.

PROFESSIONAL EXPERIENCE

Apple Inc., San Diego

Annotation Analyst, French locales

March 2021-Present

- Listen attentively to audio files and transcribe customer interactions with Siri, assessing responses and language usage within the grading program.
- Utilize language expertise, cultural knowledge, and analytical skills to evaluate responses against established guidelines, ensuring accuracy and adherence to quality standards.
- Act as a mentor to fellow team members, providing guidance, support, and personalized coaching to foster their professional growth and development.
- Collaborate closely with the team to achieve monthly quality metrics, actively participating in roundtable discussions and sharing best practices.
- Conduct one-on-one mentoring sessions with team members, providing constructive feedback and guidance to enhance their performance and proficiency.
- Train newly hired team members, facilitating their onboarding process and assisting them in achieving certification.
- Foster a collaborative and supportive team environment, promoting knowledge sharing and continuous learning initiatives to improve overall team performance.

Affinity Development Group, San Diego

August 2019-February 2021

French Canadian Member Advocate

- Train participating dealers on promotion processes and procedures.
- Answer incoming member and dealer promotion calls in a friendly, professional manner providing complete and accurate information for both French Canadian and English speaking members/dealers
- Conduct outbound calls to both members and dealers in order to inform or obtain required information regarding promotions for members/dealers.
- Assist with closing all aspects of the promotion following the conclusion of an event including, but not limited to obtaining paperwork from dealers and members.
- Maintain detailed records of Dealer and Member communications in database Complete Price Verifications for Member transactions.

VTX Services, Lausanne, Switzerland

January 2017-August 2017

Customer Sales Representative and Inventory Specialist

- Managed inventory levels for all products such as TV's, Cables, Modems, and Phones.
- Recorded and logged all interstore transfers, deliveries, and pickups, Responsible for answering customer's calls and processing orders.
- Handled delivery of in-house stock to on-site customers when requested, as well as home delivery for select customers.

Coop Brico+Loisirs. Lausanne. Switzerland

July 2014-January 2017

Sales clerk

- Operated within the hardware department to sell a wide range of residential and commercial products to in-store customers.
- Performed product demos and delivered product presentations to customers.
- Consulted Consulted customers on required materials, components, and supplies needed to complete projects and meet their goals.