Jeremy Lehmann

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SUMMARY

Passionate full-stack developer with a Software Development Certication from San Diego State University. Committed to delivering exceptional results and creating amazing products that are both functional and aesthetically appealing.

EXPERIENCE

Annotation Analyst
Apple   **March 2021 - Present, San Diego**

· Listen attentively to audio files and transcribe customer interactions with Siri, assessing responses and language usage within the grading program.
· Utilize language expertise, cultural knowledge, and analytical skills to evaluate responses against established guidelines, ensuring accuracy and adherence to quality standards.
· Act as a mentor to fellow team members, providing guidance, support, and personalized coaching to foster their professional growth and development, which increased overall quality by 5%.
· Train newly hired team members, facilitating their onboarding process and assisting them in achieving certification, resulting in 100% success rate.
· Foster a collaborative and supportive team environment, promoting knowledge sharing and continuous learning initiatives to improve overall team performance.

Member Advocate
Affinity Development Group   **August 2019 - February 2021, San Diego**

· Answer incoming member and dealer promotion calls in a friendly, professional manner, providing complete and accurate information for both French Canadian and English speaking members/dealers.
· Conduct outbound calls to both members and dealers in order to inform or obtain required information regarding promotions for members/dealers.
· Assist with closing all aspects of the promotion following the conclusion of an event including, but not limited to obtaining paperwork from dealers and members.
· Maintain detailed records of Dealer and Member communications in database Complete Price verifications for Member transactions.

PROJECTS

HungryHub
San Diego State University · https://www.hungryhub.us · June 2023 - July 2023

· Developed a web application prototype that enables users to conveniently order their favorite food and get it delivered straight to their doorstep.
· Successfully implemented the backend using DynamoDB, ensuring seamless data flow to the frontend for real-time updates and a smooth user experience.
· Led the implementation of the Authentication feature using AWS Amplify, guaranteeing secure and user-friendly sign-ins.
· Prioritized optimizing the app's user experience, making it fully functional and enjoyable on both desktop and mobile devices.
· Received the grade 24/25.

Fit by Me
San Diego State University · https://github.com/sswift1995/myfitness_app.git · April 2023 - May 2023

· Developed the back-end of the application using Node.js, Express and MongoDB, ensuring real-time updates and seamless functionality.
· Implemented the 2 APIs, one for finding workouts and another for discovering healthy recipes, enhancing the user experience.
· Demonstrated the application as part of a team presentation, effectively showcasing its features and gathering valuable user feedback in real time.
· Received the grade 23/25.

EDUCATION

Software Development Bootcamp Certification
San Diego State University · San Diego · 2023

Sales Certificate
École Professionnelle Commerciale de Nyon · Nyon, Switzerland · 2017

SKILLS

Front End: HTML, CSS, JavaScript, React, Redux, TypeScript, Material UI, Material Design, Bootstrap

Back End: Python, Node.js, Express.js, Flask, Django

Databases: SQL, NoSQL, MongoDB, PostgreSQL, DynamoDB

APIs: REST, GraphQL