

Je Hwan Bang

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SKILLS SUMMARY

- **Technical skills:** Microsoft Office(VBA), Tableau, SQL, SAS, and R(Markdown)
- **Familiar with:** Python, Bloomberg, Think-Cell, Git Lab, Teradata, Docker, Amazon Web Services (AWS)
- **Certification:** AWS Certified Cloud Practitioner, Google Data Analytics Professional Certificate
- **Other language (written and spoken):** Korean

WORK EXPERIENCE

Data Analysis Associate, Bell Canada (North York, ON) Mar'22 - Current

- Used SAS and Python to update and monitor the weekly BPI report to provide business insight and produced ad hoc reports based on the business needs.
- Updated sales trend report and provided reasoning based on the promotions, agent training, and business metrics
- Automated reporting processes to save 3 hours every week and maintained the coding in the Git Lab to easily share the process with the team members.
- Prepared and compiled the weekly team leads trigger report to keep track of the agent training process.
- Monitored new sites and compared the business metrics to other existing sites and reported to senior managers.
- Cleaned business metrics data to create a weekly indicator dashboard and shared it with other lines of business.

Student Actuary, Blue Cross Life (Moncton, NB) Sept'15-Apr'16, Aug'16-May'17

- Used VBA to streamline manual processes to reduce 3 hrs every week and improve accuracy
- Scheduled and led the training session to share new reinsurance functions with other teams for a smooth transition from the old reinsurance function; Managed to solve all the follow-up questions and problems
- Quickly learned to use actuary software Axis proficiently within 2 days for the Long-Term Disability & Wavier Premium Analysis

Co-op (IT Assistant/Poly Buyer), J. D. Irving, Limited (Dieppe, NB) Sept'14-Dec'14

- Monitored commodity prices and financial indicators by using Bloomberg; performed analysis to capture a trend
- Managed and predicted the stock of ploy (used it to print logos on the packaging cover) by using an Excel algorithm to find the equilibrium quantity and price
- Adopted to a fast-paced environment, kept track of fuel prices by vendors and locations, and calculated multiple scenarios' expected cost to get an advantage as fuel department manager regularly negotiated with a vendor

EDUCATION

Bachelor of Mathematics, University of Waterloo Apr'20

- Major in Statistics and Minor in Economics, Co-op
- President's Scholarship of Distinction (Admission Average of 95%+)

INTERESTS AND ACTIVITIES

Tennis, Squash, Baseball, Running, Cooking, Fishing, and Camping