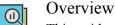


VPN Setup and Configuration Guide

Created by Jeily Antigua - Jeily Antigua - Portfolio



This guide provides step-by-step instructions on how to set up and configure a Virtual Private Network (VPN) on Windows and macOS. It also includes troubleshooting tips and best practices for secure remote access.

What is a VPN?

A *Virtual Private Network (VPN)* is a secure tunnel that allows you to access the public internet through a secure and private network connection. A VPN works to secure your device by encrypting your data and hiding your IP address.

Common uses:

- Secure remote work
- Accessing internal company networks
- Protecting sensitive data on public Wi-Fi



VPN Setup on Windows 10/11

Step 1: Open VPN Settings

- 1. Click the Start Menu \rightarrow select Settings
- 2. Go to *Network & Internet* \rightarrow *VPN*
- 3. Click Add VPN

Step 2: Enter VPN information

Fill in the following fields:

- *VPN provider:* Windows (built-in)
- Connection name: Choose a friendly name (ex, "Work VPN")
- Server name or address: Provided by IT Administrator
- VPN type: Usually L2TP/IPsec or Automatic

• *Type of sign-in info:* Username and password (or certificate)

Step 3: Save & Connect

- Click Save
- Then click the VPN name and select Connect



VPN Setup on MacOS

Step 1: Open Network Preferences

- Go to System Settings \rightarrow Network
 - Click the + button to add a new service
 - Select *VPN* as the interface

Step 2: Enter VPN Information

- *VPN Type:* (ex., L2TP over IPsec)
- Service name: Choose a friendly name (ex, "Work VPN")
- Click Create
- Enter Server Address, Account Name, and Authentication Settings (password, shared secret)

Step 3: Apply & Connect

- Click Apply
- Select the VPN from the left menu and click Connect

Common Troubleshooting Tips

Issue	Troubleshooting Tips
Unable to connect to VPN	Check your internet connection, server address, and login credentials
VPN connects, but no internet	Try switching protocols (ex, L2TP \rightarrow IKEv2 or IKEv2 \rightarrow L2TP)
Slow VPN speed	Try reconnecting to a different server location
Access denied errors	Ensure you have the correct user permissions or firewall settings



- Always use strong, unique passwords for VPN credentials; Avoid using commonly used passwords
- Log out of VPN when not in use
- Avoid using free VPNs for sensitive data
- Keep your device OS and VPN host up to date