

Для IT-специалистов

Урок 3: Teamwork

⌚ Длительность урока: 60 минут



ENGLISHDOM.COM



1. Warm up

Поставьте буквы в
слове в правильный
порядок



1. One way to
ipmorve your work.



2. Trust me, I know
ateethucirrc.



3. Everything you need
to know about my
oprblem sloigvn skills.



4. Working *vomereti* - no
problem! Let me just get
some coffee.



5. Our firewall will
tops any viruses!

Keys:

1. improve, 2. architecture, 3. problem solving, 4. overtime, 5. stop



2. Vocabulary

Изучите
НОВЫЕ слова



CEO - главный исполнительный

директор

CFO - финансовый директор

CIO - директор по информации

CTO - главный технический директор

analyst - аналитик

architect - архитектор

build - построить

cooperate - сотрудничать

deal with - иметь дело

department - отдел

developer - разработчик

get on - ладить

join - присоединиться

objective - задача

owner - хозяин

powerful - мощный

produce - производить

product - продуктовый

product manager - менеджер по продукту

programmer - программист

project manager - менеджер проекта

relationship - отношения

restore - восстановить

senior - старший

strong - сильный

support - поддерживать

systems administrator - системный

администратор

systems director - директор по управлению

системами

trust - доверять

webmaster - разработчик сайта



3a. How to Ознакомьтесь с информацией

- **Company types:** service and product
- **Service companies can be:** outsource / offshore / consulting
- **Service companies have:** product owner outside the company and routine tasks
- **Product companies have:** product owner inside the company and interesting tasks
- **Team types:** project and matrix

Softline is a service company that provides IT-education, consulting, technical support services. - *Softline* - это сервисная компания, которая предоставляет услуги It-образования, консалтинга, технической поддержки.

IBM provides consulting, customer services, IT-solutions for business, networking, bank payment systems. - *IBM* предоставляет услуги в сфере консалтинга, услуг по работе с клиентами, IT-решения для бизнеса, системы банковской оплаты.

Facebook is a social network, a messenger, a number of mobile applications. - *Facebook* - это социальная сеть, мессенджер и набор мобильных приложений.

Mail.ru is not only a mail system, but also a search engine and a number of mobile applications. - *Mail.ru* - это не только почтовая система, но также и поисковик, и набор мобильных приложений.



3b. How to

Ознакомьтесь
с информацией

- **Any company has:** a product owner / a team / a team leader
- **Team leader can be:** a project manager / a scrum master
- **Team can consist of:** architects / developers / designers, etc.
- **Product owner:** adds new tasks / generates ideas / gives directions / makes decisions
- **Team and a team leader:** focus on work / complete tasks

A product owner cooperates with a team and thier leader - Хозяин продукта сотрудничает с командой и их лидером.

A project manager or a scrum master can be a team leader. - Менеджер проекта или скрам мастер может быть тим лидером.

There can be different specialists in a team: architects, developers, designers, etc. - В команде могут быть разные специалисты: архитекторы, разработчики, дизайнеры и т.д.

Product owner can add new tasks and the team complete them. - Хозяин продукта может добавить новые задачи, а команда их выполняет.



3c. How to Ознакомьтесь с информацией

- **Stages:** forming / storming / norming / performing
- **Basic principles:** interaction / feedback / conflict resolution
- **Communicate:** let's talk about / it would be better
- **Support:** that's the way / sounds good / right you are
- **Get involved:** the thing is / take your time / let's keep it up

Let's talk about the new security modules. - Давай поговорим о новых модулях безопасности.

How about scanning user logs? - Right you are! - Как на счет проверки пользовательских логов? - Отлично!

The thing is that we need to test everything again. - Дело в том, что нам нужно снова все протестировать.



3d. How to Ознакомьтесь с информацией

- **Talking about methods:** we use Agile (Scrum, Kanban)
- **Main processes are:** work flow, sprint, retrospective
- **Tasks are given and discussed at:** daily meetings, meet ups
- **Decomposing tasks:** I will do / complete / I completed / did

We use Agile in our company. - Мы используем Agile в нашей компании.

Work flow is some number of tasks and sprint is the time to complete them. - Work flow - это какой-то набор задач, а sprint - время на их выполнение.

We analyse the results of our work at retrospectives. - Мы анализируем результаты нашей работы на ретроспективе.

At daily meetings you can say what you will do and what you completed. - На ежедневных встречах можно сказать, что будет сделано и уже сделано.



4. Practice

Выполните
задания

- Выберите правильный вариант:

01. An analyst can really *helps/ helping / help* us with our datacenter base.
02. I *do not / does not / do* add new tasks to the Scrum board but the product owner can.
03. Our team *cans not / can not / cans* provide technical support.
04. Why *do you / does you/ doing you* to cooperate with them?
05. *Does / do / is* you work for an outsource company? - Yes, as a programmer.

- Напишите правильную форму:

06. How long (**to do**) he need to work to become a senior architect?
07. Can your team (**to trust**) the new CTO?
08. I (**can**) beleive that you are a CEO of this company - you are so young!
09. (**to take**) your time - it's only 9 a.m.
10. The thing is that we (**can**) restore this data - somebody destroyed the hard drive.

- Исправьте ошибку:

11. At daily meetings we discussing main objectives for the day.
12. Can we to find a new programmer by Monday?
13. Why does we do this work again? It would be better to complete other objectives.
14. The product manager can not improves the landing without a webmaster.
15. Users can register because the forum is offline.Let's talk about it at the meeting.

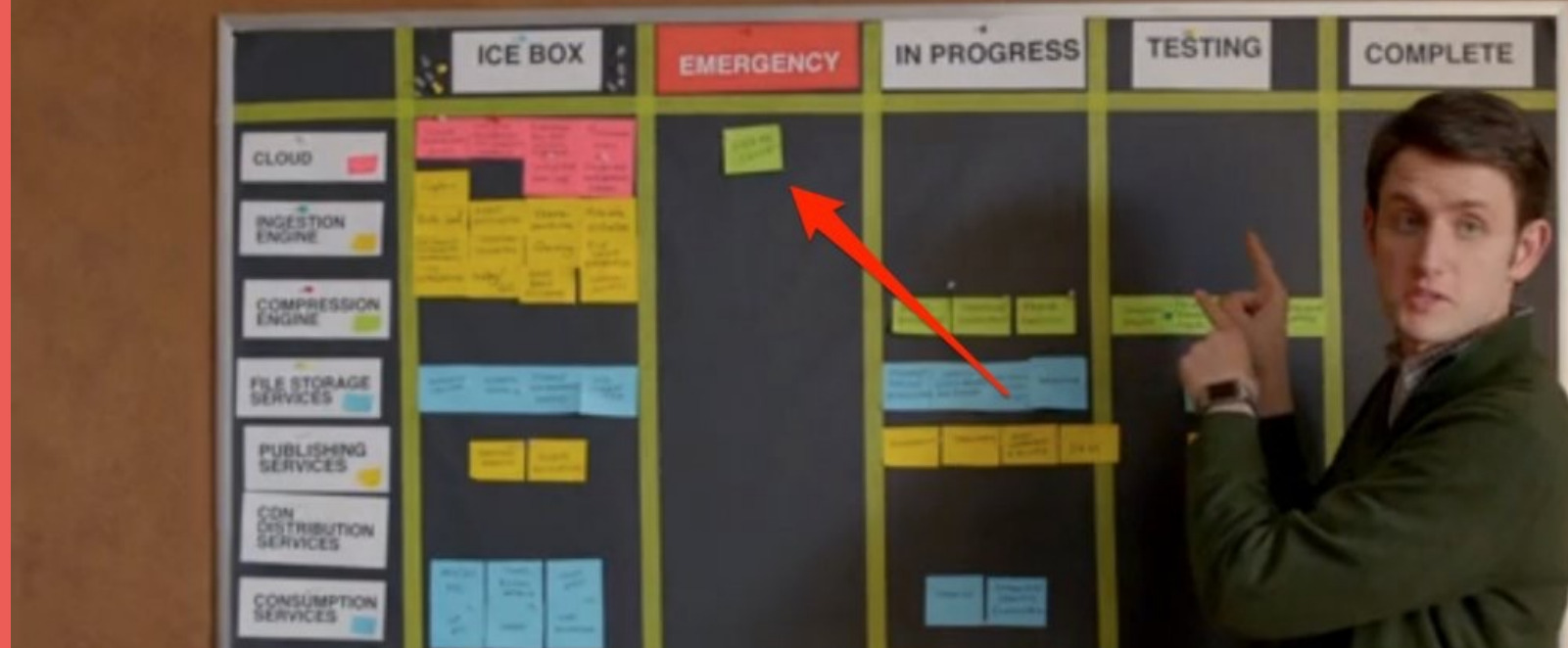
Keys:

'1 help, '2 do not, '3 can not, '4 do you, '5 do, '6 does, '7 trust, '8 can not, '9 take, '10 can not, '11 discuss, '12 find, '13 do, '14 improve, '15 can not



5. Life story

Просмотрите видео
и выполните
задание к нему



The Power of Scrum ▶

Правдивы ли эти высказывания?

1. The code must be tested and then you put it on the “done” part.
2. Ian, the Scrum master, can just drink coffee and train at a gym.
3. You can easily move cards on a Scrum board.
4. The Scrum master helps the team feel better.

Keys:

1. true, 2. false, 3. false, 4. true

”

6. Phrasebook

Ознакомьтесь
с фразами

There can be two main types of companies - service and product ones. - Может быть два главных типа компаний - сервисные и продуктовые.

Service companies cooperate with people outside the company to get orders. - Сервисные компании сотрудничают с людьми за пределами компаний, чтобы получать заказы.

Product companies can develop their own projects and it is interesting for middle and senior IT-specialists. - Продуктовые компании могут разрабатывать собственные проекты и это интересно IT-специалистам среднего и высокого уровня.

All of them use Agile to build a better working process. - Все они используют Agile, чтобы построить рабочий процесс получше.

The thing is that we need more servers for our project. - Дело в том, что нам нужно больше серверов на проект.

The team completed all the tasks. - That's the way! - Команда закончила все задачи. - Молодцы!

In our team of developers we can trust the team leader. - В нашей команде разработчиков мы можем доверять тим лиду.

It would be better to find a CIO to get the data and give it to all of our employees. - Было бы хорошо найти главного директора по информации, чтобы получать данные и предоставлять их всем сотрудникам.

A project manager provides comfortable conditions of work for the team. - Менеджер по проекту обеспечивает комфортные условия работы для команды.

All CTOs usually cooperate with a team and can have a a great experiense as an architect or any other IT-specialist. - Все главные технические директора работают с командой и могут иметь огромный опыт в качестве архитектора или любой другой IT-специальности.

A product ouwner updates the main tasks regularly. - Хозяин продукта обновляет главные задачи регулярно.



7a. Role play

Выберите
правильный
вариант



Вы - тим лидер отдела разработки и вам нужно рассказать новичку, что и как в вашем офисе.

1. He: So, you are the team leader here, right?
 - a. What? No, I am just a cleaner here.
 - b. I was a rock star, man!
 - c. Correct. I will tell you about everything here.
2. He: Cool! Where is the kitchen?
 - a. Really? Do you want to start with our kitchen?
 - b. Really? Do you want to buy a Ferrari?
 - c. Really? Do you want to fight me?
3. He: I am joking. I would like to know more about the team and how you work here, guys!
 - a. Sounds good. We can introduce you to our developers.
 - b. We can eat so many sandwiches together!
 - c. We can buy some Barbies and play.
4. He: Yes, we can start building good relationship with the team.
 - a. I like your coat, take it off!
 - b. I like reading comic books! Team, this is our new cook!
 - c. That's the way! Team, this is our new developer!
5. He: Hi everyone! What is the method of your work? Is it Scrum or Kanban?
 - a. What did you say about my mama?
 - b. What are the words you just said?
 - c. Now we use Scrum.



7b. Role play

Выберите
правильный
вариант



6. He: I see now. Have I missed a daily meeting today or not?

- a. What? No! Daily meeting are for losers! Like you!
- b. What? A date? Who is she? Is she older than you?
- c. Not yet. We can discuss our objectives later, the meeting is at 9.30.

8. He: I hope so. I like cooperating with a strong team.

- a. This is great, then let me show you your work place.
- b. This is great, I have just won a new Lipton mug!
- c. This is great, I have just got my salary!

10. He: Well, maybe now I can ask about the kitchen?

- a. Oh, stop it, you!
- b. Oh, sure, I will show you where it is.
- c. Oh, sure. I will show you my minion collection.

7. He: Perfect. And has the sprint already started?

- a. Yes, but only two days ago, so you missed almost nothing.
- b. No, we were waiting for our king to join us and rule the universe!
- c. Yes, but nobody cares about you!

9. He: Good idea. I can start working already!

- a. No, you can not. First get me a beer!
- b. No, first learn how to dance tango!
- c. Yeah, here is your table and the computer.

Keys:

1 '2 '3 '4 '5 '6 '7 '8 '9 '0 '1 'q



8. Game

Сопоставьте начало
и конец шуток



- | | |
|---|---|
| 1. Where's the best place to hide a body? | A. It's so refreshing. |
| 2. I love pressing F5. | B. Page two of Google. |
| 3. I changed my password to "incorrect". | C. Press F1 to continue. |
| 4. Error, no keyboard. | D. We all join, but nobody actually uses it. |
| 5. Google+ is the gym of social networking. | E. turns coffee into code. |
| 6. Programmer is a machine that | F. So whenever I forget what it is the |
| 7. Chuck Norris can open PDF files | computer will say "Your password is incorrect". |
| | G. with Microsoft Excel. |

Keys:

'b '7 'ə '6 'p '5 'b '4 'f '3 'ə '2 'q '1



9. Discussion

Отвечьте
на вопросы



- What type of company do/did you work for? Can you say that it is a big company?

I work for a service/product company called... I believe/guess/think that...

- Can you say that you would like to change the company? Why?

Yes, I can/no, I can not because...

- What methods of work do you and your team normally use? Why?

We use ... because...

- Did you try to be a Scrum master? If not, would you like to?

Yes, I did/no, I did not, but I would like to ...as/because...

- Who is/was the leader in your team? Can/Could you trust him/her?

It is/was... I can/could(not) trust him/her because...

- What is the top position you would like to get at your company?

I would like to become...