

CHALLENGE ACCEPTED.

Для IT-специалистов

Урок 9: Workplace challenges

🕒 Длительность урока: 60 минут



ENGLISHDOM.COM



1. Warm up

Выберите
подходящий
вариант



- a. here is your tea,
- b. here is my son,
- c. here is your new car



- a. not bread,
- b. not head,
- c. not bad



- a. you are a winner,
- b. you are a loser,
- c. you are a sinner



- a. you can't just leave a comment,
- b. you can just leave a comment,
- c. you must just leave a comment



2. Vocabulary

Изучите
НОВЫЕ СЛОВА

anxious - встревоженный

competitive - соревновательный

distressed - беспокойный

hostile - враждебный

irritated - раздраженный

patient - терпеливый

anticipate - предвидеть

blame - винить

cause - причинять

derail - срывать

gossip - сплетня

rat race - крысиные бега

redundancy - сокращение

rival - соперник

time off - передышка

avoid - избегать

cope with - справляться

exasperate - выводить из себя

figure out - придумать

give up - бросить

handle - справляться

inspire - вдохновлять

outweigh - превзойти

relaunch - перезапускать

remain - оставаться

resign - уволиться

retrain - переобучать

struggle - сражаться

suffer - страдать

survive - выживать



3a. How to

Ознакомьтесь
с информацией

- **Meeting challenge:** rise up to / face / accept a challenge
- **Challenge can be:** difficult, unexpected, weird
- **Coping with challenges:** ignore bad attitude and complaints / tend to be patient / prevent negativity
- **Arguments:** look at pros and cons / at it from another angle / on the one / other hand
- **Results:** end up in a win-win situation / avoid lose-lose situations

*Steve Jobs accepted a terribly difficult challenge and started his own company.
- Стив Джобс принял ужасно сложный вызов и создал свою компанию.*

Only by ignoring bad attitude and complaints you can succeed. - Только игноря косые взгляды и жалобы, можно добиться успеха.

On the one hand, we could to relaunch our product after the update. - С одной стороны, мы могли бы перезапустить наш продукт после обновления.

We ended up in a win-win situation and finally got financing for our project. - Мы оказались в выигрыше и наконец-то получили деньги на свой проект.



3b. How to Ознакомьтесь с информацией

- **Conflicts:** irritated users / envious co-workers / hostile product owner / unspoken assumptions
- **Understanding:** I see what you mean / I am really sorry about it
- **Assuring:** I can assure you that I'll handle it / figure out a solution
- **Saying sorry:** unfortunately / I'm afraid it's not our policy to / it's not quite right

This envious co-worker drives me crazy.- Этот завистливый сотрудник просто сводит меня с ума.

I see what you mean but I can't help you right now. - Я понимаю, о чем ты, но помочь сейчас не смогу.

I can assure that we will figure out a solution for your storage problem. - Могу заверить вас, что мы найдем решение вашей проблемы с памятью.

Unfortunately, it's not our policy to get back to the old version of the website. - К сожалению, не в наших правилах возвращать старую версию сайта.



3c. How to Ознакомьтесь с информацией

- **Feeling under pressure:** because of / due to / as a result of a lack of time / money
- **Provoking stress:** fear of being laid off / working at limits of possible get us stressed-out / burnt out
- **Reasons of burning out:** throw in at the deep end / don't see eye to eye / put my foot in with

He is under pressure because of the lost data. - Он чувствует давление, потому что данные были потеряны.

All last month I was working at the limits of possible. - Весь прошлый месяц я работал на пределе возможного.

Our CEO threw me in at the deep end with the new IOS app - I have never done it before! - Наш главный исполнительный директор бросил меня как щенка в воду с этим новым приложением на IOS - я никогда раньше таким не занимался!



3d. How to Ознакомьтесь с информацией

- **Win-win:** don't suck it up / never back down
- **Tips:** engage all skills / feedback / use the right of choice / stick to plain and simple / make a difference
- **Leading:** a one horse race / in the driving seat / ahead of the game

No reasons to suck it up! We will get this project! - Нет причин распускать соплю! Мы получим этот проект!

Get some feedback - it will help you move on. - Собери обратную связь - это поможет тебе двигаться дальше.

Now that you are in the driving seat you can choose your own objectives! - Теперь, когда ты на коне, можно самому выбирать свои задачи!



4. Practice

Выполните
задания

- **Выберите правильный вариант:**

01. We need to **accept** / **accept** / **accepting** this difficult challenge.
02. We often **gets** / **getting** / **get** feedback to prevent negativity.
03. **Let's** / **let** / **lets** look at all pros and cons of this program.
04. After two hours of negotiating we **ended up** / **ended down** / **ended in** a win-win situation.
05. **Trying** / **tries** / **try** to look at it from another angle and don't hurry with conclusions.

- **Напишите правильную форму:**

06. I (**to think**) that irritated users can stress him own - he is so cool!
07. My friend (**to be**) really sorry about it!
08. Now I (**to see**) what you mean when you say it's not working.
09. Unfortunately, we (**can**) help you because your computer is offline.
10. We can (**to assure**) you that the website will be back on in two minutes!

- **Исправьте ошибку:**

11. I feel terrible because of workings up to limits of possible.
12. The trouble are that we don't see eye to eye with our product manager.
13. I really puts my foot in with the last update. We had to call back all the latest devices.
14. You are on the driving seat so why are you so anxious?
15. Never back up! Our team can't give up!

Keys:

up, 5. try, 9. don't think, 7. is, 8. see, 6. can't, 10. assure, 11. working, 12. trouble is, 13. put, 14. in the, 15. back down
ended 4. 's, 2. get, 1. to accept, 3. 's, 4. 's, 5. 's, 6. 's, 7. 's, 8. 's, 9. 's, 10. 's, 11. 's, 12. 's, 13. 's, 14. 's, 15. 's



5. Life story

Просмотрите видео
и выполните
задание к нему



 PS4 or Xbox one ▶

Вызовы бывают разные и у каждого свои.

Правдивы ли эти высказывания:

- A. Xbox produced Xbox 360 and then Xbox 1.
- B. Xbox has voice commands.
- C. Amy is really interested in this dispute.
- D. Xbox is using a ddr3 type of RAM.

Keys:

1. true, 2. true, 3. false, 4. true

”

6. Phrasebook

Ознакомьтесь
с фразами

Use any chance to accept the challenge and you will succeed. -

Используйте любой шанс принять вызов и вы будете успешны.

Ignore bad attitude and complaints - they cause stress. - Игнорьте косые взгляды и жалобы - они приводят к стрессу.

If you want to avoid lose-lose situations carefully look at all the pros and cons. - Если хотите избежать поражения, тщательно взвешивайте все за и против.

On the one hand it's a lot of money but on the other hand the terms are too tight to cope with the task. - С одной стороны куча денег, но с другой стороны слишком сжатые сроки чтобы выполнить задачу.

It's not our policy to update devices which are older than 2 years. - Не в наших правилах обновлять устройства, которые старше 2 лет.

Due to the lack of money we have to take a time off. - По причине нехватки денег мы вынуждены сделать передышку.

Fear of being laid off drives people crazy and makes them hostile. - Страх пасты задних сводит людей с ума и делает их враждебными.

As a result of redundancy our work is a rat race now. - Из-за сокращений наша работа теперь превратилась в крысиные бега.

Nothing can derail the project work because we got inspired by our team leader. - Ничто не может сорвать проектную работу, потому что нас вдохновил наш тим лид.

You can't blame our tech support - they never back down! - Нельзя винить нашу техподдержку - они никогда не сдаются!



7a. Role play

Выберите
правильный
вариант



Вашему коллеге предложили написать приложение на Android в сжатые сроки.

1. **Friend: Hi, bro! Can we talk for a minute?**
 - a. *Hey, buddy! Sure.*
 - b. *Hey, Mr. DJ, play my track.*
 - c. *Hey, Don Jovani! How is your business?*
2. **Friend: Great. I need your advice in one thing.**
 - a. *Nobody cares!*
 - b. *Really? My advice will cost you 10\$!*
 - c. *Okay, what is it?*
3. **Friend: It's about one good offer that I got yesterday. But it's a difficult challenge!**
 - a. *What makes it so difficult?*
 - b. *What time is it?*
 - c. *What is the capital of Germany?*
4. **Friend: I need to write an Android application, but the deadline is tight.**
 - a. *How tight is it?*
 - b. *What is tight? Where is my dictionary?*
 - c. *Who is tight? Are you Mr.Tight?*
5. **Friend: It's a month for everything - working prototype, programming, testing and design.**
 - a. *Wow, you know so many words.*
 - b. *Wow, that's a really big task to cope with.*
 - c. *Wow, I got an e-mail from my grandma!*



7b. Role play

Выберите
правильный
вариант



6. **Friend: I haven't told you the good thing. They pay 18 000\$!**

- a. *That's really cool! You need to figure out how to handle this task!*
- b. *That's really fool!*
- c. *What? I can't hear you, loser!*

8. **Friend: On the one hand it's good money and reputation.**

- a. *You are right! Now you are left!*
- b. *You are right! And you can get more orders after this.*
- c. *You are right! Let's have a kite!*

10. **Friend: Fine. I'm going to accept it then. Thank you for helping me out!**

- a. *No worries! I didn't listen to you anyway.*
- b. *No worries! I can help you any time.*
- c. *No worries! Just stop talking to me!*

7. **Friend: Do you really think I should agree to this?**

- a. *Let's get some whisky and hit the clubs!*
- b. *Let's find a monk to tell us what to do.*
- c. *Let's look at all pros and cons.*

9. **Friend: But on the other hand the deadline is tight and I will do it by myself!**

- a. *I can assure you that you will handle this.*
- b. *I can assure you that you will have yellow submarine!*
- c. *I can assure you that you will have an Xbox!*

Keys:

'q '01 'e '9 'q '8 '5 '7 'e '6 'q '5 'e '4 'e '3 '5 '2 'e '1



8. Game

Поставьте слова в предложении в правильный порядок

- A. I / If / win / a rat race / still / you're / a rat.
- B. to sleep / Going / Monday / Sunday / causes / on.
- C. gossips / Who / with you / of you / will gossip.
- D. can't / You / blame / gravity / in love / for falling.
- E. avoid / I / things that / make me / like mirrors / fat.

Keys:

1. If you win a rat race, you're still a rat. 2. Going to sleep on Sunday causes Monday. 3. Who gossips with you will gossip of you. 4. You can't blame gravity for falling in love. 5. I avoid things that make me fat, like mirrors.



9. Discussion

Отвечьте
на вопросы



- **Remember the last time you felt stressed out at work. What was it?**
It was... because...
- **Have you ever put your foot in with anything? Give details.**
Yes, I have / No, I haven't. It was... because
- **Do you always look at all pros and cons before making a decision?**
Yes, I do / No, I don't because...
- **Do you have envious co-workers? How do you know?**
Yes, I do / No, I don't because...
- **Have you felt like you are in a rat race? Why?**
I believe / think / guess yes / no because...