

Product Context

- SaaS product live for 1 year
- Customers request visibility into **team usage**
- Need a **dashboard for org admins**






Requested metrics:

- Active users over time
- Most used features
- Last login per user
- Org-wide usage summary

Current Codebase Reality

- Backend logs activity in `jsonb`, semi-structured
- Internal analytics exist but not reusable
- Frontend has an admin panel, but it's underdeveloped
- Mixed code quality:
 - User/auth logic is clean
 - Analytics code is messy and scattered
 - Minimal test coverage in this area
 - No design system for frontend






How Do We Manage the Timeline to Roll Out the Feature?

1.  Breakdown the task for easier estimation
2.  Spike tasks to deal with unknowns
3.  Use correct pointing system
4.  Correct coding strategy
5.  How do we avoid mid-sprint randomness?

How Should We Break Down a Task?

Goal: Make tasks small, focused, and estimate-friendly.

◆ Good Practices

-  Avoid vague tasks — be specific and outcome-focused
-  Define “done” for every task
-  Split work by delivery steps, not tech layers
-  Use spike tasks for investigation or unclear work
-  Include supporting tasks (tests, docs, cleanup)

Why Spike Tasks Matter

Spikes = Time-boxed investigation tasks

Used to explore or reduce uncertainty before estimation.

When to Use Them

- Task has too many unknowns to estimate confidently
- Need to assess feasibility or options
- Risk of under/over-estimation is high

Benefits

- De-risk upcoming work
- Build shared understanding
- Allow better estimation next sprint
- Prevent random deep-dives mid-sprint

Why Points Can Fail in Small Teams

Story points are often **too abstract** for small teams, especially without consistent velocity data.

Common Issues

- Not enough historical data to calibrate
- Points become guesses, not comparisons
- People confuse points with hours
- Too few people → team velocity is volatile





What to Do Instead

- Use **hours or day-size chunks** if you prefer concreteness
- Focus on **task size + clarity**, not exact number
- If using points, **build shared examples** (e.g. “This is a 2-pointer”)

How Should We Code It?

Goal: Deliver high-quality features with minimal friction.





◆ Good Practices

-  Start with refactoring — helps understand the code and add safety (tests)
-  Align early with a 1-pager design for complex features
-  Avoid over-documenting — write self-explanatory code instead
-  Invest in automated tests — they save hours later

How Do We Avoid Mid-Sprint Randomness?

Goal: Stay focused on what we committed, while being realistic.

◆ Strategies That Help

-  Keep the sprint backlog tight — only what's well-defined and ready
-  Communicate — speak up early when something goes off track
-  Avoid bundling tech debt into feature work unless planned
-  Escalate scope creep early — replan if needed