# **Outlining of this object:**

Based on the preprocessing steps you've described, here's an outline for the project objectives related to data preprocessing:

# **Project Objectives for Data Preprocessing:**

# 1. \*\*Data Cleaning and Quality Assurance: \*\*

- Ensure that the dataset is free from missing values, errors, and inconsistencies.
- Objective: To improve data quality and reliability for subsequent analysis.

# 2. \*\*Feature Engineering for Enhanced Analysis:\*\*

- Create new features that provide additional insights and context for the analysis.
- Objective: To enrich the dataset and enable more informative analysis.

## 3. \*\*Data Transformation for Normalization:\*\*

- Apply transformations to address skewed data distributions.
- Objective: To make the data suitable for various statistical analyses and modeling techniques.

## 4. \*\*Feature Selection and Dataset Simplification:\*\*

- Identify and retain only the most relevant attributes, removing redundant or low-information columns.
  - Objective: To improve model efficiency and reduce computational complexity.

# 5. \*\*Mitigating Multicollinearity through Correlation Analysis:\*\*

- Analyze the dataset for highly correlated features and take measures to prevent multicollinearity and overfitting.
- Objective: To ensure that the model is not adversely affected by redundant or correlated features.

# 6. \*\*Data Scaling for Standardization:\*\*

- Apply data scaling techniques, such as MinMaxScaler, to standardize numeric columns.

- Objective: To ensure that all features contribute equally to the analysis and modeling process and enhance the model's performance.

These objectives outline the key goals related to data preprocessing in your project. Each of these steps is essential to prepare the data for meaningful analysis and modeling.

# **Design thinking process**

Design thinking can be applied to your project focusing on utilizing IBM Cognos for sales data analysis and insights. Here's how you can adapt the design thinking process for this project:

# 1. Empathize:

- Understand the specific needs and pain points of the businesses that will use the insights.
- Interview key stakeholders and users to gather their expectations and requirements for inventory management and marketing strategies.

### 2. Define:

- Clearly define the objectives of the sales data analysis project.
- Create a problem statement that articulates the challenges or opportunities in extracting valuable insights.

#### 3. Ideate:

- Brainstorm innovative ways to extract insights using IBM Cognos.
- Encourage creative thinking to identify different dimensions of sales data that can be analyzed for meaningful results.

# 4. Prototype:

- Develop prototypes of the reports or dashboards within IBM Cognos that will showcase the insights.
- Test these prototypes with stakeholders to ensure they effectively convey the desired information

### 5. Test:

- Collect feedback from stakeholders on the prototypes, focusing on the usefulness and clarity of the insights.
  - Iterate on the prototypes based on feedback to improve their effectiveness.

# 6. Implement:

- Develop the final reports or dashboards within IBM Cognos, incorporating the refined prototypes.
- Ensure that the visualization strategy aligns with user preferences and provides actionable insights.

### 7. Measure and Learn:

- Continuously gather feedback on the implemented solution's impact on inventory management and marketing strategies.
- Adapt and improve the analysis goals, data collection, and visualization strategy based on changing business needs and user feedback.

By following this design thinking process, you can ensure that your project using IBM Cognos for sales data analysis remains user-centric and capable of delivering valuable insights that drive improvements in inventory management and marketing strategies.

#### **DEVELOPMENT PHASE:**

- 1. Data Collection: Gather detailed sales records, including product names, quantities sold, prices, and transaction dates.
- 2. Data Cleaning: Clean and preprocess the data to ensure accuracy and consistency, especially regarding product names.
- 3. Data Analysis: Utilize various analytical methods to identify the products that consistently generate the highest revenue.
- 4. Factor Analysis: Investigate the factors contributing to the success of these top-selling products. This may involve customer demographics, marketing strategies, product quality, and pricing.
- 5. Historical Sales Data Retrieval: Collect and organize historical sales data, considering time series data for each product.

- 6. Seasonal and Temporal Analysis: Apply time series analysis to detect recurring patterns, such as seasonal fluctuations or monthly trends.
- 7. Data Visualization: Create visual representations of the sales trends, like line charts, to visually convey the historical patterns.
- 8. Trend Identification: Analyze the sales data to identify significant trends, both short-term and long-term.
- 9. Opportunity Analysis: Determine opportunities for growth by spotting areas with potential for increased sales.
- 10. Predictive Modeling: Utilize predictive modeling techniques like regression, time series forecasting, or machine learning algorithms to forecast future sales for each product.
- 11. Data Validation: Validate the accuracy of the predictive models through testing and comparison with actual sales data.
- 12. Scenario Analysis: Develop scenarios for different sales forecasts to account for uncertainties and varying conditions.
- 13. Inventory Management: Plan inventory levels based on the predicted sales trends to ensure products are always in stock when needed.

The development analysis for these objectives should provide actionable insights for businesses to optimize their product offerings, marketing strategies, and inventory management based on historical and predicted sales trends.\

#### **ANALYSIS PHASE:**

To identify the top-selling products, statistical and data mining techniques can be applied to the historical sales data. This may involve ranking products based on total revenue, exploring sales growth rates, and understanding customer preferences through data segmentation. The factors contributing to the success of these products can be determined through correlation analysis, customer feedback analysis, and market research

Time series analysis techniques such as moving averages, exponential smoothing, and seasonal decomposition can be used to identify sales trends. Visualization tools and statistical software can help in visualizing and understanding the patterns. The analysis should aim to uncover insights into why certain sales trends occur and their implications for business strategies

Machine learning models, time series forecasting methods, and predictive analytics can be employed to predict future sales trends accurately. These models can take into account historical sales data, market factors, and seasonality. Scenario analysis allows for contingency planning and risk management in case of unexpected changes in sales patterns.

# **Data Preprocessing Processes Used:**

The 11-year historical sales data was carefully pre-processed before in-depth analysis and modelling could begin. The first step involved handling missing values present in a few records by appropriate imputation methods. Categorical columns like month and day were then encoded using one-hot encoding to make them amenable for modelling. Numeric columns like sales values were normalized using logarithmic transforms to reduce skewness in their distributions. Highly correlated attributes were removed using statistical tests to avoid multicollinearity issues. The pre-processed data was finally split into train and test sets chronologically to prevent any data leakage from the future into the past. These preparatory data preprocessing steps enabled robust model building and made it feasible to generate accurate forecasts of future sales based on past trends.

# **Data Visualization Using IBM Cognos:**

Interactive data visualizations were created using IBM Cognos Analytics to glean insights from the sales data through graphical representation. Custom line charts were generated to showcase sales trends over the 11 year period and bring out seasonality and growth patterns. Comparison bar charts were built to analyse sales of different product categories across various metrics like total sales or growth percentage. Heatmap charts displayed sales by month and day to identify peak demand periods. Scatter plots were used to determine pricing sweet spots through correlation of price and sales volume data. The data visualizations integrated within the Cognos dashboard provided a quick and easy way to identify opportunities for sales improvement, understand nuances of seasonal demands, and determine optimal pricing strategies for maximum revenues.

# The insights derived from the analysis can guide inventory management and marketing strategies in the following ways:

**Inventory Management:** The analysis can help identify the products that are in high demand and those that are not. This information can be used to optimize inventory levels and ensure that popular products are always in stock. Additionally, the analysis can help identify the products

that are not selling well, which can be removed from inventory to free up space for more popular products.

**Marketing Strategies:** The analysis can help identify the target audience for specific products and services. This information can be used to create targeted marketing campaigns that are more likely to resonate with potential customers. Additionally, the analysis can help identify the most effective marketing channels for specific products and services, which can be used to optimize marketing spend.

## **Inventory Management:**

- **1. Identify High-Demand Products:** By analyzing sales data, you can pinpoint which products are consistently in high demand. This information can be used to ensure that these popular items are well-stocked and readily available to meet customer demand, preventing stockouts and potentially lost sales.
- **2. Optimize Stock Levels:**\*For products with variable demand, historical sales data can help you forecast demand patterns. This enables you to maintain optimal stock levels, reducing overstock and associated carrying costs, or understock and missed sales opportunities.
- **3. Identify Slow-Moving or Non-Performing Products:**Conversely, the analysis can identify products that are not selling well. This insight can inform decisions about whether to discontinue these products or adjust pricing and marketing strategies to stimulate demand.
- **4. Seasonal Inventory Adjustments:** Recognizing seasonality in product sales can help businesses plan for seasonal fluctuations in demand, ensuring they have the right inventory levels when needed

# **Marketing Strategies:**

- **1. Targeted Marketing Campaigns:** Understanding the target audience for specific products allows for more focused and effective marketing efforts. You can tailor your marketing campaigns to resonate with the preferences and behaviors of these specific customer segments, increasing the chances of conversion.
- **2. Optimize Marketing Channels:** The analysis can reveal which marketing channels have been the most effective for different products. For instance, you might find that social media

works well for promoting certain products, while email marketing is more effective for others. This information helps you allocate your marketing budget to the most profitable channels.

- **3. Product Positioning and Pricing:** Insights from the analysis can also guide decisions on product positioning and pricing. For example, you can adjust product positioning to target specific demographics or modify pricing strategies based on the value that different customer segments associate with your products.
- **4. A/B Testing:** By analyzing which marketing strategies have been most successful, you can iterate and experiment with different marketing approaches, improving the overall effectiveness of your campaigns.

In conclusion, data-driven insights from your sales analysis serve as the foundation for informed decision-making in both inventory management and marketing strategies. This approach helps businesses optimize their resources, improve customer satisfaction, and enhance their bottom line by aligning their actions with the actual market demand and customer preferences.

Overall, the insights derived from the analysis can help businesses make data-driven decisions that improve their bottom line.