



Jenny Luong

Interaction Designer

CONTACT

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PORTFOLIO

- jenny.ngoluong.no

SKILLS

- User research
- Wireframing
- Personas
- Prototyping
- Usability testing
- User interface design
- Graphic design

TOOLS

- Figma
- Adobe Photoshop
- Adobe Illustrator
- Adobe InDesign
- Miro
- Framer
- Visual Studio Code

PROGRAMMING

- HTML/CSS
- JavaScript

RELEVANT WORK EXPERIENCE

Junior Consulting

Sep 2025 - Present

UX Designer / Consultant

- Design consultant at Norway's largest student-run consulting firm, where I provide services in user needs and customer journey mapping, graphic service and system design, and interaction design.

Luong Studio | Founder

Jul 2025 - Present

UX Designer

- Founded and lead an independent UX design practice
- Drive end-to-end UX from research to validated design solutions
- Design wireframes, interactive prototypes, and scalable design systems
- Conduct usability testing and iterate based on real user feedback
- Collaborate closely with developers, system architects, and security specialists on production and exploratory projects

Norkart | Internship

Aug 2024 - Oct 2024

UX Designer

- Worked with Team VA on the KOMTEK solution to address customer issues by working closely with subject matter experts, iterating on designs and prototypes, conducting usability testing, and collaborating with developers and designers to ensure successful implementation and customer satisfaction.

Multiconsult | Summer Internship

Jun 2024 - Aug 2024

UX Designer

- Designed solutions for Multipypsa, Multiplanner, and RAG-Bot System, informed by user research and insights. Created wireframes and prototypes, and iteratively refined designs based on user feedback to enhance usability and meet project objectives.

NTNU | Internship

Jan 2024 - Jun 2024

UX Designer & Student Assistant

- Explored ways to improve collaboration between students, mentors, and external partners
- Designed and further developed a functional prototype in Figma
- Improved structure, user flow, and communication on the Be-Net platform
- Organized user testing and collaborated with developers to implement improvements

Vietnamese Student Association in Trondheim (VSAiT)

Oct 2023 - Jan 2024

UX Designer

- Redesigned VSAiT's application using UX/UI methodology for both web and mobile platforms.

EDUCATION

Bachelor of Interaction Design

Aug 2022 - Jun 2025

Norwegian University of Science and Technology (NTNU)

One year programme - Web Design

Aug 2021 - Jun 2022

Norwegian University of Science and Technology (NTNU)